



# Trust, Attitudes and Use of Artificial Intelligence: A Global Study 2025



### **Societal indicators**

### Trust and acceptance

46%

willing to trust Al

**79%** 

accept or approve of Al

Argentinians are more optimistic than worried about Al

### Responsible Al

- · 71% believe AI regulation is required
- 13% aware of Al regulations and policies in their country
- 39% believe current safeguards are sufficient
- Argentinians expect co-regulation with government oversight and international laws

### Al benefits

90%

expect AI to deliver on a range of benefits

**77%** 

personally experienced or observed benefits from AI use

Top benefit: 85% report improved efficiency from AI and reduced time spent on mundane or repetitive tasks

### **Al-generated misinformation**

- 71% unsure online content can be trusted as may be Al-generated
- 70% concerned elections manipulated by Al-generated content or bots
- 87% want laws and action to combat Al-generated misinformation

### Al risks

27%

believe risks of
Al outweigh the benefits

83%

concerned about negative outcomes from Al

**45%** 

personally experienced or observed negative outcomes from AI

### Top risk:

60%

report experiencing inaccurate outcomes and the loss of human interaction and connection due to Al

### Al literacy

60%

feel they have the skills and knowledge to use Al appropriately 49%

have formal or informal training or education in Al or related fields

**77%** 

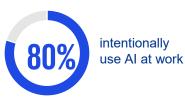
feel they can use Al tools effectively

## **Workplace indicators**

### Al in the workplace



employees report their organization uses Al



### Worker reliance on Al

Al governance at work

felt they couldn't complete their work without the help of Al

relied on AI to do a task rather than learning how to do 51%

concerned about being left behind if they don't use Al at work

### Complacent use of Al

used AI at work in inappropriate ways

made mistakes in their work due to Al

used AI in ways that contravene policies and guidelines

relied on AI output at work without evaluating its accuracy

presented Al-generated content as their own

### Impacts of AI on work

60+%

report increased efficiency, quality of work and innovation



report increased revenue generating activity

However.

report increased workload, stress and pressure

### Reflections of employee beliefs about their organization



have an Al strategy

provide training in responsible AI use





have policies and practices governing responsible use

### 30%

Al has increased compliance and privacy risks

### 51%

report key aspects of their work can be performed by AI







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