



Keeping Army Aviation in the air

When Australia's Army Aviation maintenance capability faced a rise in demand due to a new fleet of aircraft, their first thought was that they needed to hire more staff. However, due to cost pressures and combat operational constraints, they soon realised they needed a more sustainable plan.

KPMG stepped in to conduct 'Plan Pelican' to help implement a solution. This high profile project has ramifications for aviation across the Australian Army and Navy, as well as the acquisition and sustainment elements of the Capability and Acquisition Support Group.

The KPMG team gathered data and other relevant information on the aircraft, maintenance, procedures, logistics systems and more. The team visited aviation maintenance sites across the country and consulted with 20 agencies, including officers, pilots, maintainers and industry.

Core to this insight gathering was a U-Collaborate event (UCe), which brought together stakeholders across the aviation community. Together, they identified six work streams and 25 projects that could lead to better maintenance procedures.

Key solutions were removing unnecessary layers of governance, creating continuous improvement engineering and logistics systems, as well as allowing experienced trades people to operate on more than one aircraft type, while ensuring safety wasn't compromised.

In short, KPMG's data driven and collaborative approach led to a clearly structured plan that detailed the required investments needed to achieve change. It provided Defence with the confidence to make decisions.

We deliver the results that matter.