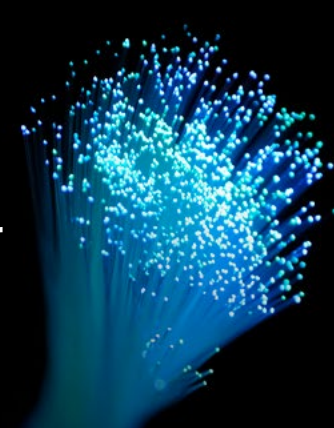




KPMG and ServiceNow together

Integrated approach to SecOps & GRC



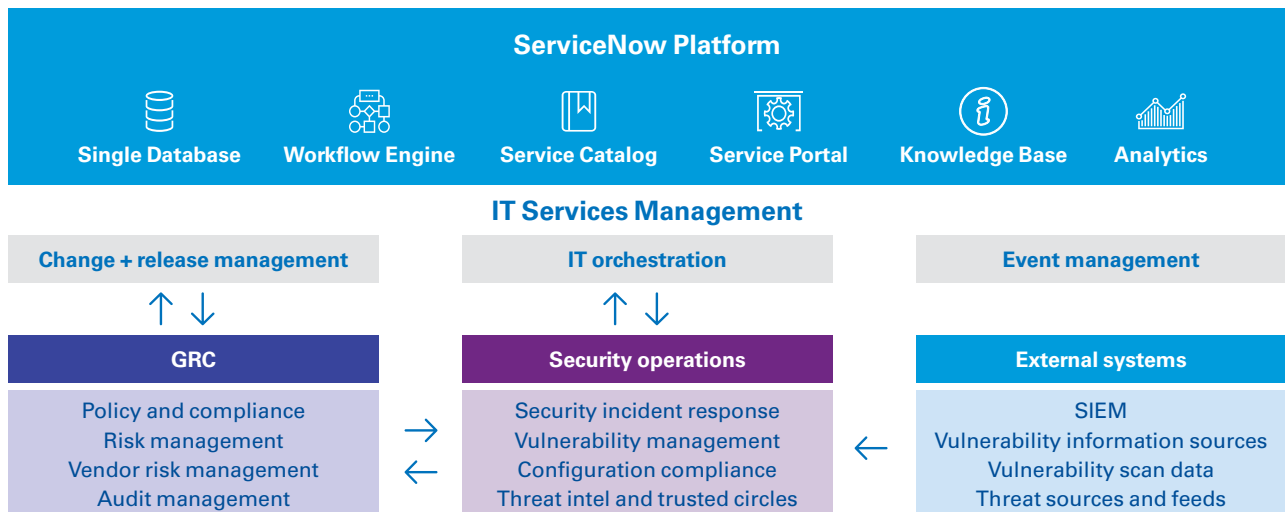
KPMG strongly believes in applying an approach that focuses on convergence of security, IT, and enterprise risk and compliance programs.

KPMG combines our strong understanding of Governance, Risk & Compliance (GRC), threat and vulnerability, and security incident management with ServiceNow platform's capabilities to help our clients effectively manage risks, improve compliance posture, and enable faster response to vulnerabilities and incidents.

KPMG and ServiceNow: Better together

KPMG has deep experience leading clients in transforming their Security, IT and GRC functions using ServiceNow platform. We work with CISOs, CROs, CCOs and internal audit executives to understand their needs and help them implement their programs and processes in ServiceNow. Utilising our experience, leading practices and accelerators, we have successfully delivered tangible outcomes to our clients. This includes reduction in vulnerability response times, efficiencies through automated control testing and enhanced reporting of risk and compliance posture.

Below is a conceptual view of KPMG's integrated risk management framework in ServiceNow.



How can KPMG help?

KPMG leverages our leading practices to help clients with implementing the following use cases in ServiceNow.

Vulnerability management

Prioritise and remediate security vulnerabilities to mitigate risks in systems.

Threat management

Identify indicators of compromise and manage processes for dealing with threats.

Security incident management

Identify, prioritise and respond to security incidents.

Policy & compliance management

Improve governance by automating policy and compliance management.

Risk management

Identify, assess, respond to, and monitor risks based on the organisation's risk strategy.

Audit management

Enable risk-based scoping and execution of audit plans and audit processes.

Vendor management

Identify, assess, remediate and monitor third party risks.

KPMG's ServiceNow SecOps and GRC services

We work closely with our clients to implement SecOps/GRC solutions through our services below:

GRC vision & roadmap

Thorough strategy for implementing ServiceNow to meet SecOps and GRC objectives.

Solution governance

Governance framework to support change management and onboarding of new users.

Upgrades & migration

Assistance with solution upgrades and migrations.

ServiceNow implementation

Scalable and agile implementation of processes based on industry leading practices.

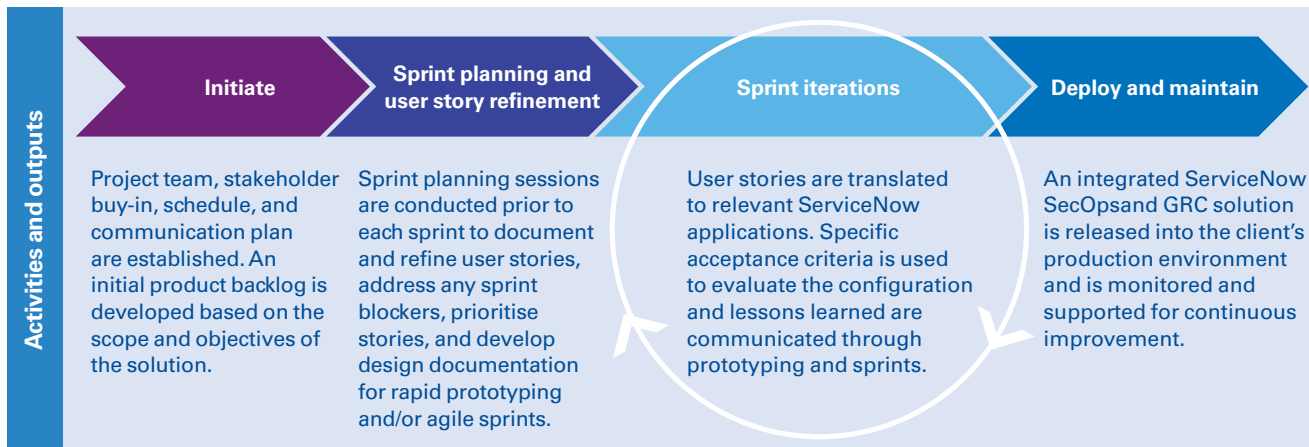
Operations & support

Structured change management, post-implementation hyper care and ongoing support.

Training & communication

Tailored training and communications to educate and generate awareness.

KPMG utilises an agile methodology to help clients implement ServiceNow SecOps and GRC solutions. This promotes flexibility in project planning, iterative and adaptive development, continuous improvement and rapid response to changes in requirements.



How have we helped companies with important business outcomes

- Large financial services company**: Enabled a robust vulnerability management program through ServiceNow SecOps solution by reducing vulnerability response times and related remediation workflows.
- Large motoring club company**: Implemented ServiceNow SecOps and integrated with Qualys resulting in a single repository of vulnerabilities, efficient incident response times and mitigated risk of vulnerability exploits.
- Global hospitality company**: Implemented PCI control testing, vendor risk management, issues management and vendor portal capabilities in ServiceNow's Vendor Management and Policy & Compliance Management applications. Outcomes included efficiency through automation of compliance and vendor risk programs.
- Large automotive company**: Enabled to store records and execute compliance and audit workflows in ServiceNow Policy & Compliance and Audit applications. Outcomes included decreased time in tracking audit requests, compliance items and issues.
- Large automotive services company**: Implemented automated control testing, risk monitoring, issues management and deployed a risk and compliance repository using ServiceNow Policy & Compliance, Risk and Audit applications. Outcomes included reduction in assessment duration and a single source of truth for risk and compliance.

Why KPMG?

We are one of the largest services providers and ServiceNow implementation partner.

- A focused team of professionals with deep technical expertise in risk and compliance areas including cyber, enterprise risk, corporate compliance, internal audit and third party risk management.
- Our capabilities deliver powerful solutions by combining KPMG's global recognition in cyber & GRC services with ServiceNow's core offerings including CMDB, service portal, ticketing and change management.
- We help you 'get it right' the first time by applying foundational principles of SecOps and GRC.

Our People: areas of influence

13 Countries with KPMG ServiceNow professionals 50+ Enterprise GRC professionals
 150+ ServiceNow professionals 2500+ Cyber professionals

Our Clients: KPMG's ServiceNow clients

90% Fortune 1000 80% Implementations with multiple deployment phases

KPMG.com.au

For more information on how KPMG can help your organisation, contact:

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