



KPMG Community Care

Connected care. Anytime, anywhere.

Transform service delivery with end-to-end care management software



KPMG Community Care is a fully connected platform helping community care providers meet the evolving demands of care services including disability, in-home aged care, community health programs and employment assurance programs (EAP).



What does the KPMG Community Care solution offer?

Combining KPMG's longstanding and deep sector expertise with world-leading Microsoft technology, KPMG Community Care is an integrated plan-to-pay solution spanning customer and workforce management, mobile service delivery and claims/billing management.

Our solution seamlessly integrates finance, HR, awards/payroll, GRC, and sales and marketing systems. KPMG Community Care centralises data management and enables real-time information sharing across a fully connected digital ecosystem.

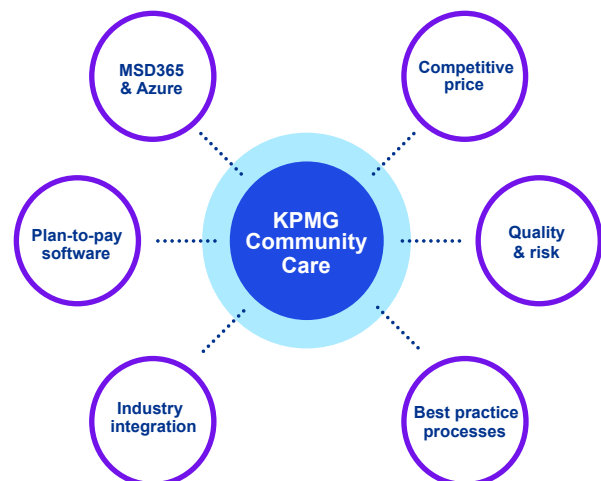


Why choose KPMG Community Care?

KPMG Community Care simplifies managing client, employee and financial data, while prioritising security. Our cloud-based software provides our clients with:

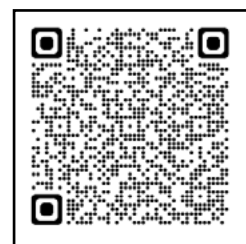
- a secure, future-ready and scalable platform that optimises productivity, compliance and financial performance
- the cost-effective benefits of Microsoft cloud software, infrastructure and AI technology and KPMG's deep sector expertise at subsidised fees
- a decreased administration burden combined with reduced costs and risks
- access to ongoing investment and innovation through regular upgrades – available as part of maintenance and support.

Fully connected customer and workforce solution



Like to know more?

Visit kpmg.com/au/communitycare



Community Care plan-to-pay software



Customer management

- Enquiry management
- Referral management
- Waitlist management
- Property finder
- Digital forms engine/assessments
- Dashboard and reporting
- Care plans and agreements
- Goal setting
- BSP/RP Reporting
- Fund/budget management (disability, aged care, block, fee for service)



Rostering and scheduling

- Dynamic and fixed location rostering (SIL)
- Optimised scheduling
 - care worker availability, skills, awards, travel, preferences
- Dashboard and reporting
- Integration with HR/LMS
- Brokerage/agency management
- Roster costing and forecasting



Mobile service delivery

- Notifications and alerts
- Case notes, goal tracking, progress notes
- Client history on-line
- Clock on/off time and attendance
- Incident management (integration with GRC)
- Travel management
- Sleep over/break management
- Handover notes
- Integration with awards/payroll and billing



Billing and claims

- Billing interpretation based on funding rules
- Invoicing
- Claims (NDIS, HCP, CHSP/DEX, Support at Home)
- NDIS price updates
- Budget versus actual financial analysis
- Finance integration
- Dashboard and reporting

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