



CARM Facts

Trade & Customs



CARM is here: All companies importing into Canada must register in the CARM Online Client Portal.

What is CARM?

The CBSA Assessment Revenue Management (CARM) project is a **mandatory** multi-year initiative that will transform the collection of duties and taxes for goods imported into Canada. The Canada Border Services Agency (CBSA) is modernizing and streamlining the process of importing commercial goods through the new CARM Client Portal (CCP). Any company importing goods into Canada must register in the CCP and post financial security by 2023.

How does CARM impact you as an importer?

Every company that imports goods into Canada must be registered in the online CCP in order to continue importing goods into Canada.

When does CARM impact you as an importer?

CARM impacts your company now. The online CCP is currently available to register your company, delegate access and permissions, view account information, apply for advanced customs rulings, and make electronic payments directly to CBSA for duties and taxes. Rather than submitting payment to customs brokers, which will be a discontinued practice by 2023, the online CCP will be the sole platform to communicate with the CBSA and make payments.

What do you need to do as an importer?

Every importer must determine a management representative who will have the ultimate responsibility of establishing the company's CCP. This person will become the Business Account Manager (BAM) and have ultimate control and management of all business and program accounts within the CCP. It is highly recommended more than one BAM be established to ensure continued access to the CCP in the event of vacation schedules or staff departures from the company.

The BAM can delegate day-to-day tasks to various people within your company, depending on the required communication or task interaction with the CBSA. The BAM will be responsible for updating the portal when staff names change and give those individuals access to the portal to ensure operations continue uninterrupted.

The BAM will also have responsibility for approving any access requests from their company's customs brokers and trade consultants. This responsibility includes assigning the appropriate user roles and account access.

And finally, your company must post financial security, either through a surety bond or cash prior to 2023 in order to continue to clear shipments and receive release prior to payment (RPP) privileges with CBSA.

Anything else you should know as an importer?

Failure to be properly set up in the portal by 2023, including maintaining the necessary amount of financial security with CBSA, will impede the importation of your company's goods.

It is highly recommended that you begin the process of identifying who within your organization will become the BAM and obtain access to the CCP. This will allow the assignment of all the necessary delegation of authorities as soon as possible in order to avoid interruptions in your supply chain.

Have questions or need help?

The KPMG Trade and Customs team would be happy to answer any questions you have regarding CARM on a complementary basis.

Contact us



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