

# Insuring tomorrow

## KPMG's 2022 insurance conference

### Agenda

Time	Topic	Description
8:00–10:00 am	<b>Networking breakfast and registration</b>	
8:30–9:30 am	<b>Board session: Top considerations for high performing insurance boards</b>	For high performing insurance boards, there's a lot to focus on. During this session, we'll address a range of topics – from last minute IFRS 17 implementation questions and transformational activities to ESG impacts, customer experience and digitization – nothing will be left unsaid.
9:30–9:45 am	<b>Registration and networking break</b>	
9:45–10:00 am	<b>Conference kickoff: Opening remarks</b>	
10:00–10:45 am	<b>Plenary 1: ESG: From value preservation to value creation</b>	For many businesses, ESG and sustainability are part of a new frontier which sees businesses addressing complex and dynamic externalities like never before. With hot topics ranging from climate change to human rights, and technology and innovation to disclosures, everything seems in a state of change when it comes to ESG for business. This session will explore sustainability at Sun Life, with reflections and insights on what trends are shaping their course, what challenges are still ahead, and offer perspectives and lessons learned on navigating the journey, from risk management to value creation.
10:45–10:55 am	<b>Break</b>	
10:55–11:40 am	<b>Morning breakout session A: Kickstarting your ESG program</b>	ESG-related information, especially climate, is quickly rising to the top of stakeholder agendas. This session will provide a brief overview of recent developments as well as insights with respect to where the regulations are headed, what insurers are doing to prepare and what steps organizations can take to set up their ESG programs for long-term success.
10:55–11:40 am	<b>Morning breakout session B: Opportunities and risks in cyber</b>	Insurance providers create products and coverages that clients not only want, but need. However, there are gaps that exist between existing products and the potential effects of a cyberattack. During this session, we'll discuss the current state of the cybersecurity threat landscape and the insurance industry, uncover how to assess where your clients are running out of or missing coverage, and where you can provide additional products and support for prevention and recovery efforts.
10:55–11:40 am	<b>Morning breakout session C: Bringing IFRS 17 tax considerations to the forefront</b>	IFRS 17 is fast approaching and insurers need to be prepared. Hear directly from insurance industry tax leaders on how IFRS 17 is shaping their agenda and tax planning strategies as we prepare for 2023.

Time	Topic	Description
11:40–1:10 pm	<b>Lunch and keynote: Shift happens: Be the disruptor, not the disrupted</b>	The insurance sector is facing disruption with new technologies, how quickly insurance products and services are delivered and optimizing digital services from the ground up. Companies can thrive by adopting disruptive innovation to get ahead.
1:10–1:20 pm	<b>Break</b>	
1:20–2:05 pm	<b>Afternoon breakout session A: Insuring digital assets</b>	Digital assets are not going away, but right now an overwhelming majority remain uninsured. As digital assets like cryptocurrencies, non-fungible tokens, and security tokens continue to gain institutional adoption, investors will inevitably require insurance solutions for their holdings. During this session, we'll discuss developments happening in the insurance space with respect to digital assets and the opportunities they present for insurers.
1:20–2:05 pm	<b>Afternoon breakout session B: The fight against insurance fraud and crime in Canada</b>	During this session, we will cover a range of topics including which financial crimes can involve insurance products, what types of insurance fraud exist and how we can mitigate risks, how insurance products can be used as part of the money laundering stages, and what obligations insurance companies have under the Proceeds of Crime (Money Laundering) and Terrorist Financing Act & Regulation.
1:20–2:05 pm	<b>Afternoon breakout session C: Better ways of working: How to deliver sustainable operational transformation</b>	Better ways of working is a philosophy that connects strategy to execution touching all aspects of the business: customer, process excellence, high performing teams, and people engagement. This session will describe the approach and its benefits, and have a discussion based on examples where the approach has been applied to transformation with global insurance clients.
2:05–2:50 pm	<b>Plenary 2: IFRS 17: What's next?</b>	There is no shortage of challenges as we work towards the IFRS 17 finish line. During this session, we'll discuss the current and future challenges of IFRS 17 and address topics such as how to provide useful information to internal and external stakeholders, and navigate change throughout go-live and production. We'll also zoom out and take a look at what we can expect post-IFRS 17 implementation.
2:50–3:05 pm	<b>Networking break</b>	
3:05–3:50 pm	<b>Plenary 3: Emerging technologies, risks and platform maximization</b>	Technology innovation is more than just moving to the cloud. With all of these new platforms at our fingertips, we can now solve problems and maximize our operations, but they also present new risks that we need to be prepared for. During this session, we'll discuss how innovative insurers can get the most out of their technology transformations to drive productivity and business improvements.
3:50–4:35 pm	<b>Plenary 4: Regulatory fireside chat</b>	Regulations are having a profound impact on the future of the insurance industry. In this session, we'll discuss key trends and regulatory updates that will impact the industry to help you insure tomorrow.
4:35 pm onwards	<b>Closing remarks and networking reception</b>	