

Together towards tomorrow

KPMG's 2025 insurance conference



Agenda

Time	Topic	Speakers	Description	Location
8:00 – 9:00 am	Registration & networking breakfast			Concourse level & Grand ballroom foyer
9:00 – 9:15 am	Conference kickoff: Opening remarks	Chris Cornell, Partner & National Insurance Leader, <i>KPMG in Canada</i>		Grand ballroom
9:15 – 10:00 am	Plenary 1: Navigating the future: CEO's perspective on global insurance trends	Benjie Thomas, Chief Executive Officer and Senior Partner, <i>KPMG in Canada</i> Phil Witherington, President & Chief Executive Officer, <i>Manulife</i>	Join us for a fireside chat as we unpack the strategies driving international growth and market leadership. Explore the most pressing global insurance trends – from digital transformation and evolving risk landscapes to regulatory shifts and customer expectations. Gain insights into how the industry is navigating expansion, innovation, and resilience in a rapidly changing environment.	Grand ballroom
10:00 – 10:45 am	Plenary 2: Charting a Canadian course: Key forces shaping the Canadian insurance landscape	Cathy Yuan, Partner, Accounting Advisory Services, <i>KPMG in Canada</i> Sébastien Mc Mahon, Chief Strategist, Senior Economist and Vice-President, Asset Allocation & Portfolio Manager, <i>IA</i> Mary-Jane Jackson, VP, Enterprise Strategy, Transformation and Procurement, <i>Co-operators</i>	During this session, we'll discuss the trends defining Canada's insurance market, including the economic outlook, geopolitical volatility, consolidation and M&A, and the evolving ESG agenda. Panelists will share what they're seeing across the market and how they're navigating growth, regulation, and risk, providing practical insights on strategy, innovation, and resilience.	Grand ballroom
10:45 – 11:15 am	Networking break			Grand ballroom foyer
11:15 am – 12:00 pm	Morning breakout session A: Revolutionizing data collection: A roadmap to modernization	Dinaish Singh, Partner, Advisory, <i>KPMG in Canada</i> Justin Seton-Rogers, Partner, Financial Services Data, <i>KPMG in Canada</i> Anthony Buoniauto, Partner, Finance Transformation and Insurance Data Lead, <i>KPMG in Canada</i> Jane Bartush, Director, Data & Analytics, <i>KPMG in Canada</i>	Dive into the core challenge of regulatory data collection and how financial institutions can improve data quality and usability and effectively manage regulatory requirements. We'll explore practical approaches to modernizing data collection platforms, standardizing data models, and advancing prioritized data initiatives that enhance data quality at scale. The discussion will focus on how better data architecture, automated validation, metadata management, and interoperability can materially improve reporting efficiency over time, ultimately helping institutions manage regulatory reporting obligations more effectively.	Birchwood ballroom
11:15 am – 12:00 pm	Morning breakout session B: The evolving CFO: Driving financial strategy in uncertain times	Bobby Thompson, Partner, Audit, <i>KPMG in Canada</i> Sheetal Savani, CFO, <i>Facility Association</i> Amit Chalam, CFO, <i>Sagen</i> Yaniv Bitton, Vice President & Chief Financial Officer, <i>RBC Insurance</i>	Hear from finance leaders on how they're adapting to economic uncertainty and redefining the CFO's role as a strategic driver of growth, resilience, and innovation. Through real-world insights, this session explores how CFOs are navigating shifting market conditions, evolving risk landscapes, and regulatory change while embracing digital transformation and data-driven decision-making to strengthen performance.	Grand ballroom east
11:15 am – 12:00 pm	Morning breakout session C: Rip & replace, reimagine, or rebuild: Hard choices, bold moves and lessons learned from the front lines of modernization	Prithvi Srinivasan, Partner, Digital Insurance, Tech Strategy & Digital Transformation, <i>KPMG in Canada</i> Anthony Buoniauto, Partner, <i>KPMG in Canada</i> Siobhan de Graaf, VP, Claims Transformation, <i>WSIB</i> Amardeep Johar, Partner, Enterprise Solutions National Leader, Oracle Alliance and Powered Enterprise, <i>KPMG in Canada</i> Ralph Virdo, VP Architecture & Transformation, <i>Intact</i>	Legacy modernization is never simple — it comes with hard choices, tough trade-offs, and lessons learned along the way. In this fireside chat, we'll cut through the noise and share practical advice on when to rip and replace, when to reimagine, and when rebuilding makes sense. Against the backdrop of a rapidly changing technology landscape, hear what works, what doesn't, and how leaders are navigating modernization in the real world.	Chestnut room
12:00 – 1:00 pm	Lunch			Grand ballroom
1:00 – 1:45 pm	Keynote: Canadian excellence and resilience in action	Chris Cornell, Partner & National Insurance Leader, <i>KPMG in Canada</i> Jennifer Botterill, Hockey Hall of Fame 2025 Inductee, NHL broadcasting analyst, 3-time Olympic Gold Medalist, Olympic Silver Medalist, and 2-time World Championship MVP	Jennifer Botterill, former national ice hockey player, three-time Olympic gold medalist, Hockey Night in Canada Analyst, and Hockey Hall of Famer, will highlight how the enduring Olympic spirit aligns with the insurance industry's need for teamwork and collaboration to build a brighter future for Canada. The core Olympic values – excellence, resilience, and unity – mirror the challenges and opportunities insurers face today, offering a model for how the industry can advance together.	Grand ballroom



Time	Topic	Speakers	Description	Location
1:45 – 2:00 pm	Networking break			Grand ballroom foyer
2:00 – 2:45 pm	Afternoon Breakout session A: Safeguarding the digital future: The cyber insurance landscape and cybersecurity in the insurance sector	Adil Palsetia, Partner, Cyber Security, <i>KPMG in Canada</i> Imran Pira, Head of Complex Risk Division, <i>Jones DesLauriers Navacord</i> Abhay Raman, SVP & Chief Security Officer, <i>Sun Life</i> Aphra Corcoran, Executive Director, Cyber Security Services, <i>KPMG in Canada</i> Mike Rosenlund, Senior Manager, Cyber Defence, <i>KPMG in Canada</i>	Starting with an overview of the current cyber threat and insurance landscape, this session will explore how insurers are safeguarding the digital future amid escalating cyber risks – from ransomware and third-party risks to data breaches and fraud. Drawing on real-world experiences, we will unpack practical defenses, mitigation strategies using insurance and brokers, as well as approaches to defending modernized architectures, automated controls, data governance, and incident response. This session will focus on protecting systems, data and customers, while meeting regulatory expectations	Birchwood ballroom
2:00 – 2:45 pm	Afternoon Breakout session B: Intelligent finance: Harnessing AI for efficiency and insight	Gui Iglesias, Partner, Financial Services Finance Transformation, <i>KPMG in Canada</i> Mona Kothari-Chitalia, Managing Director, Industry Advisory, Worldwide Financial Services, <i>Microsoft</i> George Trowse, SVP, FP&A, <i>Manulife</i> Ankur Agarwal, AVP AI, <i>Manulife</i>	Discover how artificial intelligence is transforming the finance function, optimizing close cycles, and elevating decision-making while also strengthening governance and controls. Through real-case examples, we'll unpack practical ways finance teams can modernize legacy processes, improve data quality, and embed AI responsibly to drive efficiency, insight, and resilience.	Grand ballroom east
2:00 – 2:45 pm	Afternoon breakout session C: Making moves: Navigating cross border trade & customs compliance	Joy Nott, Partner, Trade & Customs, <i>KPMG in Canada</i>	Navigate the intersection of cross border trade and customs compliance as insurers expand amid geopolitical volatility and shifting tariffs. This session unpacks how evolving trade agreements and supply chain dynamics affect insurance products, offering insights on how international traders can manage tariff exposure and mitigate trade compliance risk and the ripple effects it could have on the insurance industry.	Chestnut room
2:45 – 3:15 pm	Networking break			Grand ballroom foyer
3:15 – 4:00 pm	Plenary 3: Regulatory updates: What are the latest trends and Canadian regulators' priorities for the insurance sector?	Sue Ling Yip, Partner, Risk Services, Financial Crimes, <i>KPMG in Canada</i> Antoinette Leung, EVP Market Conduct, <i>FSRA</i> Stephen Frank, President & CEO, Canadian Life and Health Insurance Association	Join a diverse panel for a candid discussion on the key regulatory issues faced by insurers, and what we can expect in the coming year. We will unpack hot topics including; market conduct and the need for better consumer protection, the evolving insurance fraud scams and increasingly complex financial crimes, regulatory expectations for compliance programs, the role of data and technology (including AI and machine learning) to enable insurers to stay ahead of regulatory enforcements and penalties, and much more.	Grand ballroom
4:00 – 4:45 pm	Plenary 4: The innovation paradigm – How Adoption is a key driver to enable emerging technology across insurer, brokers and customers.	Jonathan Weir, Partner, Advisory, <i>KPMG in Canada</i> Karthik Ramakrishnan, CEO, <i>Armillia AI</i> Tom Reid, Digital Experience Lead, <i>Insurance Brokers Association of Canada</i> Natalie Wituck, Director, People & Change Advisory, <i>KPMG in Canada</i>	Explore why adoption of emerging technologies stands as both the greatest challenge and catalyst for innovation. Gain insights from industry leaders as they share practical strategies for technology adoption across insurers, brokers, and customers.	Grand ballroom
4:45 – 6:00 pm	Closing remarks & networking reception	Chris Cornell, Partner & National Insurance Leader, <i>KPMG in Canada</i>		Grand ballroom & Grand ballroom foyer