

# Intelligent knowledge base & collaboration platform



An end-to-end solution for all employees who should benefit from an efficiently accessible knowledge base



## Opportunity

Establishing structured access to information, that is critical to daily operations, but scattered across multiple locations, can unlock new insights & can also improve efficiency



## Key Benefits

### Filling the need to gather and structure available information

We aim to funnel all information scattered around various spaces to one place, regardless of its structure

### Shorten lead time from question to conclusion

Several functions to enhance user experience will be incorporated

### Ensure security of knowledge base and all client related content and discussions

For certain projects or topics, limiting access to content is essential, so no confidentiality issues arise from the platform usage



## Solution Description

### 01

#### Knowledge

The backbone of our solution is the knowledge base which we make available through the platform. The key point is to automate and grow the content with minimal administrative overhead.

### 02

#### Search

Searching within a knowledge base can be tricky as structure and content vary, but this is exactly what we want to tackle by using machine learning techniques to replace obscure keyword-based searches.

### 03

#### Generate answer

The answers would help users, so they don't have to start from scratch. Language & generative machine learning models have reached a level of maturity which could be useful in our practice.