



# Managed Solutions



Managed Solutions provides a range of managed solutions to clients. We work with clients to deliver programmes that require a project-based response. We are well placed to respond at short notice and to deliver within tight timeframes. We combine the right mix of people, process and technology required to deliver successful business outcomes.

Managed Solutions brings together industry and sector specific - subject matter expertise, operational excellence plus the necessary tools and technology to ensure a successful outcome for clients who need such support. Managed Solutions can provide clients with a full end to end managed solution or a tailored solution that will meet their needs and deliver on their requirements, within agreed timeframes and costs.

Given the unique nature and challenges of each project, the key benefits we deliver for clients include:

- **Trusted Partner Model** – leveraging the strength of KPMG capability and resources
- **Tailored Solutions** - design and execute the programme to specific client requirements
- **Subject Matter Experts** - industry and sector - business, operational, regulatory and legal
- **Resources** - access to suitably skilled, experienced and committed KPMG personnel
- **Speed of response** – rapid mobilisation
- **Technology Enabled** – robust workflow management, eDiscovery, Machine Learning and other efficiency driving tools
- **Flexible and Cost Effective** – trained project professionals leveraging technology to drive efficiencies
- **Strong Governance** – robust Programme Management framework supported by Senior Management engagement to oversee, drive productivity and ensure a quality outcome
- **Data Security** – embedded within everything that we do
- **Minimise impact on BAU Operations** – Managed Solutions works alongside existing teams and removes the challenge associated with resourcing and managing projects which in turn, minimises the impact on our client's core day to day activities
- **Data Confidentiality** – Key to the Managed Solutions delivery is the ability to provide customised hosting solutions which adhere to our client's data management policies, including on premise, remote or cloud capabilities, as required

The Managed Solutions model offers companies all the benefits of an inhouse / on site project team, as and when required, without the need for companies to maintain or hire such resources on a full time basis.

## Managed Business Solutions

Improving business performance while maintaining the highest levels of business integrity and control is a requirement for all businesses regardless of size or sector. In addition to managing their day to day operations and delivering on their strategic objectives, companies must also deal with increasing regulation, more demanding reporting requirements and greater transparency in terms of the provision of more detailed information and analysis for their stakeholders and regulators.

Failure to manage these effectively, leaves a business open to unnecessary reputational and financial risk which in some cases can lead to fines or sanctions by a regulator.

We work with clients who have projects, which require a combination of people, process and technology support to be delivered within fast timeframes. Managed Solutions provides **“Managed Business Solutions as a Service”**, as and when our clients need it.

We apply structured process control, quantitative analytics, advanced data technologies, eDiscovery, machine learning and professional management to transform mountains of physical and electronically stored data (structured and unstructured) and information into work products that clients can use with confidence to pursue their business objectives and strategies.

With a combination of resources, knowledge, experience and technology, Managed Solutions assists clients in their efforts to achieve the highest levels of compliance and efficiency in managing records and information, developing efficient, repeatable business processes for responding to client's requirements.

In addition, Businesses regularly require urgent resources often at short notice - Managed Solutions can rapidly provide our clients with access to Financial Accounting, Tax, Planning, Reporting Expertise, Project and Support staff which enable our clients to respond quickly and effectively to unplanned events, unforeseen issues or crisis.





## Managed Solutions Service Solutions

### Data Management

- Consolidation / cleanse of data from multiple systems e.g. preparation for a business / portfolio acquisition / divestment or in readiness for a system migration
- Discovery and Regulatory response
- Data and document quality remediation

### Regulatory

- Prevention and remediation of customer data / other breaches
- Support for implementation of new regulatory changes
- Data Subject Access Request Management, GDPR
- AML / KYC Due Diligence

### Other Business solutions

- Project Resources including management of team & deliverables
- Fraud & Tax investigations
- Incident response, computer misuse, mass deletion etc
- Complaints / Claims handling
- Crisis and issue driven requirements

## Managed Solutions Technology Applications

Managed Solutions combines the necessary skilled resources, with project management rigour and a range of market leading technology capability to create powerful solutions tailored to each clients requirements.

Effectively managing data has proven to lead to better and quicker decisions and outcomes.

Managed Solutions uses a proprietary cloud based document management platform to extract and analyse the defined / agreed elements.

Managed Solutions leverages KPMG's portfolio of machine learning / artificial intelligence capabilities which includes methods, tools, approaches and resources that focus on improving consistency, efficiency and time to make decisions / take action.

This combination of People, Tools & Technology supports greater speed and agility to undertake complex projects while delivering better quality outputs for analysis, remediation or other action in a more cost effective manner.



**To discuss how Managed Solutions can help you, please contact us today:**



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Produced by: KPMG's Creative Services. Publication Date: February 2021. (6922)