

Preparing for

the new reality

Session 1: The landscape ahead

17 June 2020



Agenda

- Introduction
- Macro and Business signals framework
- Business as usual?
- Achieving the new reality
- Presentation by Treasury Minister, Alf Cannan MHK
- Q&A moderated by Russell Kelly
- Questions and wrap up



Simon Nicholas

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Macro environment and key signals for each phase

	Reaction Respond to crisis	Resilience Manage through uncertainty	Recovery Identify opportunities	New Reality Adapt to a new world
Pandemi	 Viral outbreak has become a healthcare crisis that is overwhelming hospitals and response capacity. A lack of ability to address and treat the outbreak is leading to radical lockdown measures. 	 Infections continue to rise but lockdown measures are proving effective at slowing the rate. Healthcare capacity is catching up / getting ahead of the spread, enabling some lockdown measures to be loosened. 	 The virus spread decreases, healthcare capacity stabilizes and treatment / vaccine research looks promising. Loosened lockdown measures are not resulting in further outbreaks, allowing domestic reopening to commence. 	 The virus is broadly contained and healthcare is in a state of preparedness Lockdown has been fully lifted and borders are reopening as a result of effective treatment and/or a vaccine and/or herd immunity.
Economi	Lockdown measures are effectively halting the economy and creating simultaneous supply and demand shocks that lagging indicators are not yet registering.	 Economic impact is now evident in lagging indicators and the decline is continuing despite interventions. Unemployment rates are rising dramatically and consumer confidence is bottoming out. 	 The economy has stopped declining and is beginning to stabilize, slow (re)growth in some sectors is starting to show. Unemployment rates have stopped increasing and are beginning to stabilize. Production / manufacturing stabilizes as lockdown measures are lifted. Consumer confidence remains low. 	 Stabilization of the economy is confirmed, and slow-but-steady (re)growth is starting to show more widely. Production / manufacturing is starting to increase as demand returns. Consumer confidence is slowly beginning to increase.
Business	 The primary focus for companies is on crisis management and business continuity. All decisions being made are framed in the 'here and now'. 	 Companies are taking stock of the crises (health and economic) and doing anything and everything possible to stay in business. 	 Businesses are starting to see the 'light at the end of the tunnel' and/or getting acclimated to the dark (i.e. finding ways to operate under lockdown restrictions). 	 Reopening in both social and economic terms is allowing businesses to fully re-emerge. Companies are leveraging efforts from / identified in earlier phases to transform and be successful in the new reality.

'Stage gate signal': bolded statements under each phase are considered primary indicators of alignment / progression to a given phase. Regression to previous phases is possible should a given signal cease to be accurate / current.



Business signals

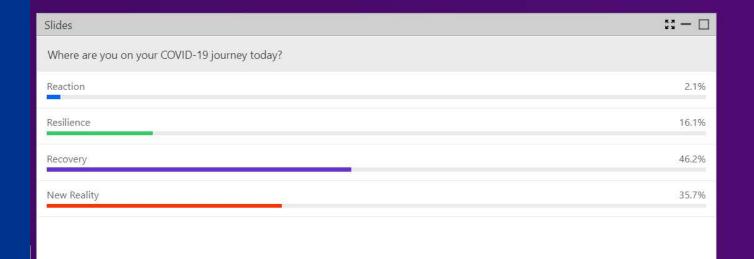
	Reaction Respond to crisis	Resilience Manage through uncertainty	Recovery Identify opportunities	New Reality Adapt to a new world
Steady cash flow	Immediate cash flow disruption	Disruption normalizes and more consistent cash flow is forecasted	Forecast remains steady; consistent cash flow returns	→ Consistent cash flow continues to return; forecast remains steady
Reliable supply chain	Immediate disruption to supply chain halts BAU operations	Continued disruption; alternatives are tested though limited operations	Limited operations continue; supply chain (re)optimization efforts begin	↔ (Re)optimization efforts continue to become new BAU
Manageable demand	Unable to plan for, stimulate or influence demand due to crisis	← Constraints on demand management capabilities remain	Demand management evaluated in response to consumer shifts	Ability to plan for, stimulate and influence demand returns
Relevant business model	Disruption impacts relevance of existing business model	↔ Business model evaluation begins and BCP tweaks implemented	Post-pandemic business model (re)defined; execution begins	Continued execution with (re)defined post-pandemic model
business			•	
business model Effective operating	existing business model Disruption impacts effectiveness of	and BCP tweaks implemented → ↔ BCP measures embedded;	(re)defined; execution begins ↑ Post-pandemic operating model	post-pandemic model Continued execution with (re)defined



Which phase are businesses in? (UK)



Responding to COVID-19





Anticipating the new reality

Leveraging the past and present in pursuit of a brighter future.

V'S

COVID-19: Business as usual

Business is not facing a 'new reality'; COVID-19 is speeding up what was already coming.





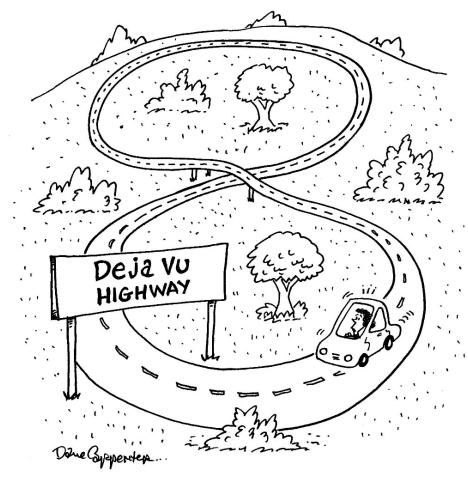
Business as usual?

Today (same as last year?)

- Major world economies are diverging
- Overstretched fiscal and monetary policies
- Social discontent (climate, cyber, human rights)

Macro trends have accelerated

- Productivity redefined
 - automation, technological displacement accelerates
 - labour moves down priority list
- Market economics redefined
 - protect your own, nationalization,
 - supply chain location (resilient more than efficient)
- The purpose of a company is refined as governments focus on local issues - employees and the public expect companies to address key topics themselves, such sustainability (ESG), reskill labour force as subsidies may not be forthcoming



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Anticipating the new reality

Financial resilience

The ability to withstand the financial impact on liquidity, income and assets.



> Find out more

Operational resilience

The ability to withstand operational shocks and continue to deliver your core business.



> Find out more

Commercial resilience

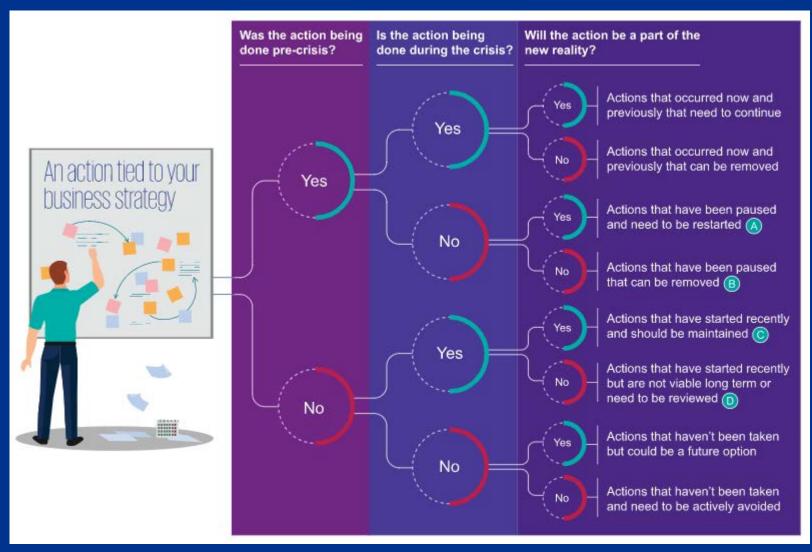
The ability to respond to changing market and consumer pressures.



> Find out more



Anticipating the new reality



- How do we bring this back in a way that greater utilizes technology?
- B Clear out the deadwood did it add value? Was it non- core? Legacy processes?
- How do you encompass the new way (born out of necessity) into 'the way forward'?
- Done now but not done previously sustainable?



Alf Cannan MHK Treasury Minister





Wrap up and questions

Simon Nicholas - Markets Partner





Thank you





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