



Business process management

Simplify and automate process



Are you working on digital innovations, rethinking process improvements or looking for automation in your processes?

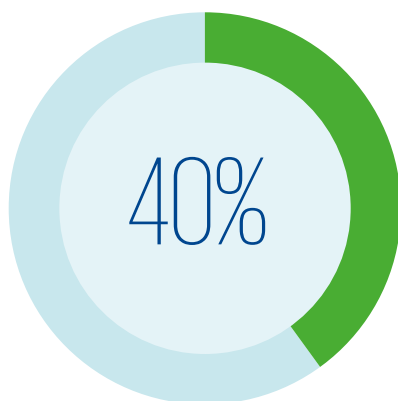
Automate and transform processes

In this era of rapid technological innovations and changes, clients are looking to address digitisation, and reduce manual interventions wherever possible. Automation as a concept has advanced to intelligent automation. Clients are now looking at streamlining client communications through social media,

mobile and automating decisions. KPMG in India's 'Business Process Management' consulting and technology practice provides technical expertise and leverages our firm-wide experience striving to deliver **continuous improvement, digitisation of processes and business excellence.**

The increasing importance of BPM

Over 40% of organisations have adopted and benefited from BPM



Source: KPMG in India's analysis 2017 based on client interactions

What drives BPM adoption



Automation: The need to standardise processes and eliminate manual interventions



Process improvement and monitoring: The need for effective tracking of processes



Seamless integration: The need to ensure data flow from multiple information systems



Eliminate dependency on paper: The need to ensure the digital movement of documents



Controls: The need to ensure internal controls and standardisation in processes

Potential benefits of adopting BPM

Reduce process times by more than 50 per cent



Achieve quick Return on Investment (ROI)



Reduce the number of FTEs required to complete a process



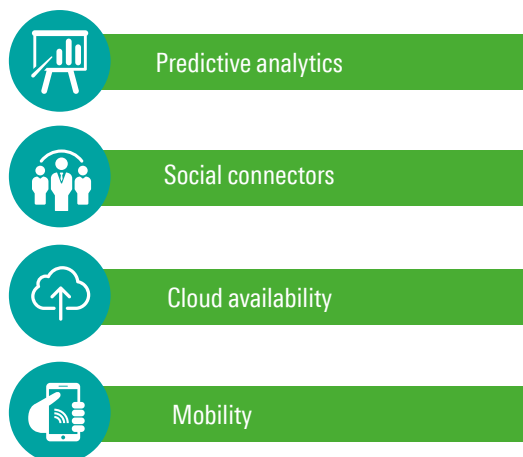
Seamless integration for data flow



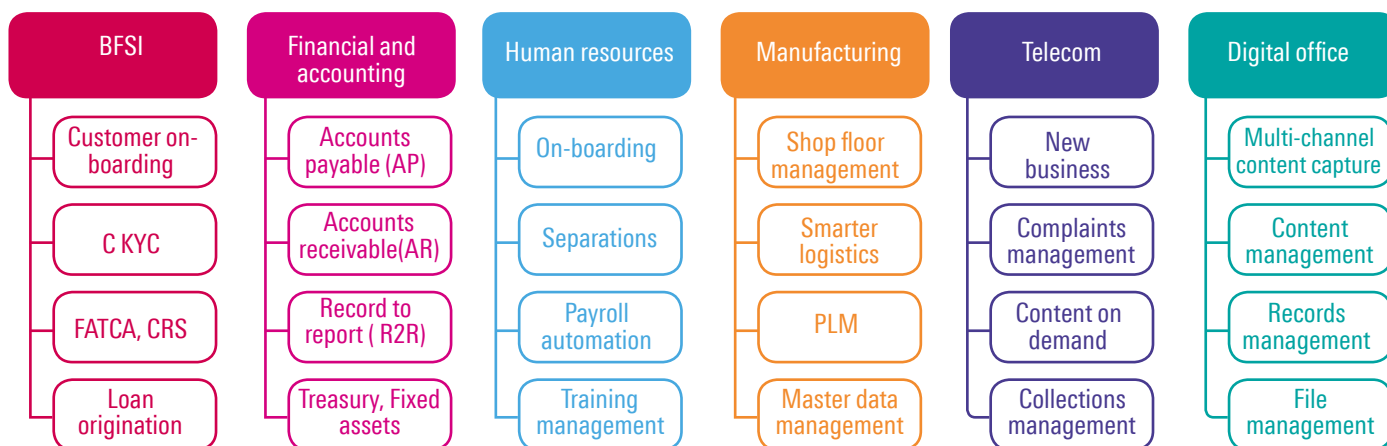
Extended reach through multiple distribution channels



BPM services overview



Some of our ready to use solution accelerators



KPMG's value proposition

- **Single vendor contact** for defining process strategy, documenting business processes, recommending improvements and implementation has yielded effective and well-fitting outcomes for clients across various industries
- **Our BPM methodology** captures, assesses, designs,

and implements processes that can lead to a streamlined and agile process framework in a complex and evolving business environment

- **Potentially reduce timelines** since the utilisation of the solution accelerators built by KPMG can be configured and deployed with an efficient use of time and resources.

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