

eDiscovery hub

Advisory



eDiscovery | Global landscape

In order to manage risks and costs, it is important to manage the electronically stored data effectively. Information comes in all types of formats such as e-mails, chats, paper, audio/video files, and databases. In order to identify, preserve, collect, review and analyse such data, it is important to identify the source - laptops, desktops, smartphones, servers, backup tapes and cloud. This can present many challenges.

Electronic discovery (eDiscovery) is an integral part of judicial and compliance processes across the globe. Companies and law firms may be required to produce all relevant data while facing litigation process, regulatory scrutiny or investigations, or even as part of a due diligence exercise. The most common challenges faced in these situations are due to the large size of data and the ever increasing number of file types. Failure to do so may result in penalties, commercial damages, loss of brand value and other serious consequences.

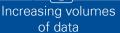
Data protection regulations and cloud-based solutions are reshaping the eDiscovery landscape.



Increasing foreign investments in India and China are driving the need for managed review services.







Rising numbers of criminal activities and disputes



Lack of automation



Rising costs of regulatory compliance



Increased organisational complexity — Decentralised operations



Dearth of specialised



Evolving technological environment

\$13 B by 2025¹

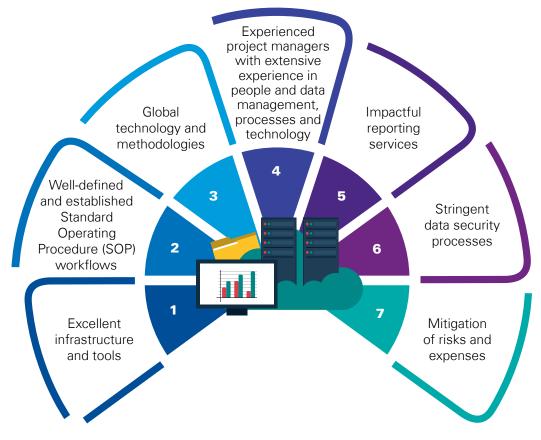
The digital evidence management market potential difference will be USD 2.65 billion

from 2021 to 2026²

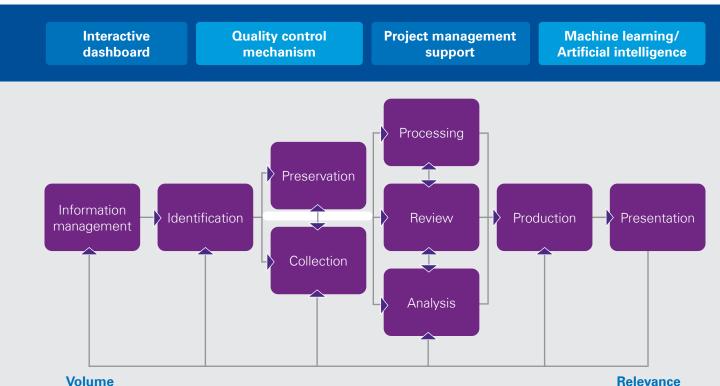
- 2021 Ediscovery cloud adoption report. Everlaw. PC Newswire, July 2021
- 2. Digital Evidence Management Market Size to Grow by USD 2.65 billion, Technavio, Dec 2021
- 3. Digital Evidence Management Market Size to Grow by USD 2.65 billion, Technavio, Dec 2021

KPMG in India's eDiscovery hub

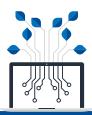
KPMG in India's eDiscovery hub provides:



EDRM reference model



eDiscovery hub — Core services



Electronically Stored Information (ESI) identification and collection



ESI processing



ESI review



Reporting

- · Identification and preservation of data and legal hold assistance
- · Ability to acquire/ collect data, onsite and offsite, securely
- · Forensicallyapproved methodologies for ESI acquisition/ collection
- Targeted and system-specific acquisitions
- Collection and preservation repository for all acquisitions.

- Targeted ESI extraction
- Customised search term analysis
- · Enhanced search/ culling processes to extract relevant information from the collected data
- ESI recovery (subject to issues at hand)
- Use of advanced analytical tools such as document analytics, email threading and near duplicate identification.

- Interactive dashboard view
- Consistent document review methodology with multilingual capabilities using a team of qualified attorneys, accountants and investigations' staff
- Defined escalation matrix
- · Customised coding channels
- Updated SOP and training manuals
- Predictive coding using specialised techniques of AI/ML
- Litigation support and readiness.

- Access to various types of reporting
- · Timeline view of the case and custodian history to enhance analytics
- Visualisation tools for performing analytics
- · Workflow and project status reporting
- Customisable MIS generation
- Support for translation. redaction and highlights for reporting.



Engagement experiences

Client: A multidisciplinary consulting and engineering firm

Issue

- Allegation of funds being routed from the UAE entity to its Indian subsidiary for payments to government officials for obtaining permits
- Preservation of IT assets provided to the custodians.

What we did

- · Identified and acquired potentially relevant sources of ESI including laptops, email servers, file server
- Provided access to reviewers from different locations and supported them around the clock
- Reviewed relevant data by applying filters and data culling methods.

Key output

- · Identified payments that were processed towards agency fee potentially to soliciting business from government clients in the UAE
- Identified potential permit fees and facilitation charges to various authorities to obtain approvals relevant to projects
- · Identified the extent of such practices and employees potentially involved.

Scope of work: Over 50 custodians More than 450 GB data

Client: A heavy machinery manufacturing company

Issue

- Allegation of potential involvement of employees of the central procurement department and accepting bribes for contracts awarded and other misconduct
- Additional suspected individuals identified through field enquiries.

What we did

- Identified and acquired devices allocated to 25 suspected individuals recognised during field enquiries
- Provided access to reviewers from different locations and support them around the clock
- Reviewed ESI for relevance and catalogued into various

Key output

- Identified relevant evidence of quotation fabrication and vendor favouritism
- · Identified the extent of such practices and employees potentially involved through review of ESI

Scope of work: Over 25 custodians More than 500 GB data

Why choose KPMG in India?



Data confidentiality and security

- · Cybersecurity certifications
- Controlled access to data and enhanced anti-virus protections
- Disaster recovery mechanisms
- Highly secure infrastructure and data protection protocols
- All entities of KPMG in India stand certified for ISO 22301:2019. Awarded by British Standards Institution



- Project management capability and process controls
- 125 lawyers/accountants with subject matter expertise
- Professionals formerly trained in Canada and U.S.A
- CEH, CHFI, CISA, MCSE, CCNA including Relativity certified professionals



Agile approach

- Excellent client service short response times
- · Ease of access and client interfacing
- · Customised eDiscovery offerings
- · Instant fulfilment of various in-house staffing and training needs
- Tools and technology used: Encase, Nuix, Relativity and Intella

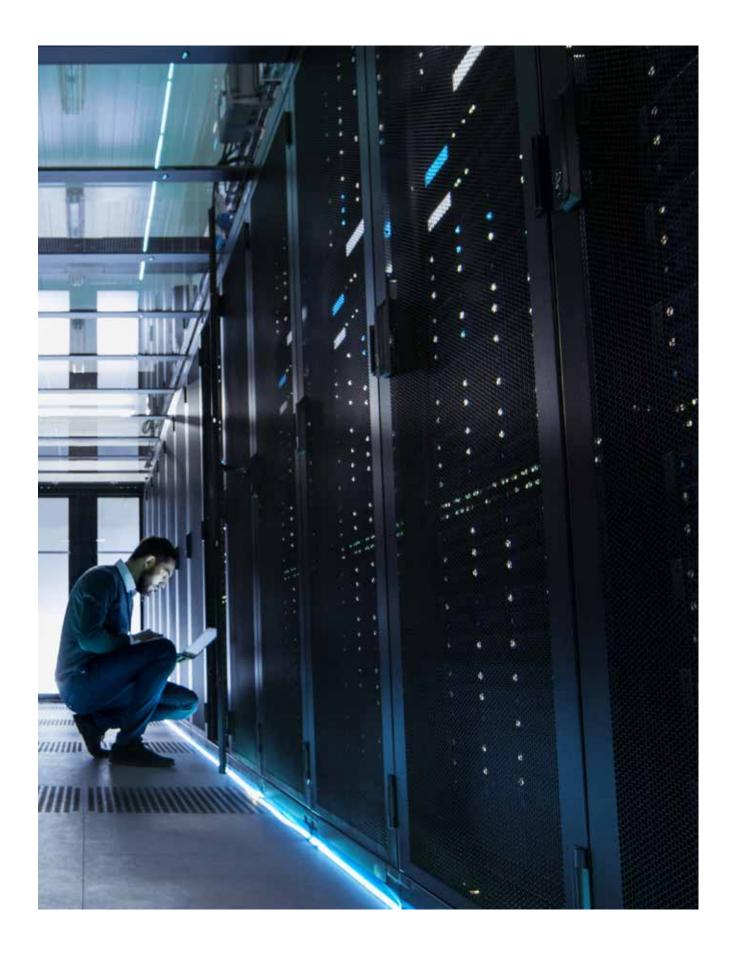


Scalable, in-house capacity, linguistic skills

- No subcontractors or third parties
- · Global reach with multi-linguistic capabilities
- Ability to review and benchmark litigation readiness
- · Assistance with production of documents



- · Adoption and investment in machine learning and artificial intelligence
- Continuous improvements in business and operational processes
- Innovations based on advanced technologies leading to enhanced analytical capabilities



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