



Exciting career opportunity



#Thrive with us and #Come as you are

Information Technology Services Associate

KPMG is a global network of professional services firms providing Audit, Tax and Advisory services. Our purpose is to inspire confidence and empower change. We have a notable Africa Footprint serving clients across the continent. Our East Africa practice comprises Kenya, Uganda, Tanzania, and Rwanda.

The Nairobi office serves as the regional coordinating office providing the required networking to facilitate delivery of services on a timely basis to meet and exceed our clients' expectations.

Position Summary

We are currently looking for an Information Technology Services Associate with a robust background in IT systems administration, user support, infrastructure management, networking, and cloud solutions. The ideal candidate will play a pivotal role in our digital transformation initiatives, including migrating on-premises workloads to the Azure cloud and automating infrastructure deployment using Azure DevOps and Terraform.

Key roles and responsibilities

- Provide expert-level support for IT helpdesk issues across all levels.
- Collaborate with cross-functional teams, contributing to technical decisions and strategic planning.
- Present architecture options and technical considerations to both technical and non-technical audiences.
- IT systems administration, including Windows servers and applications.
- Manage IT infrastructure and networks, ensuring optimal performance and security.
- Handle complex IT infrastructure solution design and implementation.
- Architect, design, and implement Azure cloud solutions with considerations for availability, performance, cost, scalability, and security.
- Lead the migration of on-premises workloads to the cloud, employing various strategies such as re-hosting, repurposing, and refactoring.
- Produce detailed cloud architecture and network diagrams along with comprehensive documentation.
- Develop and maintain infrastructure as code using Terraform.
- Build and administer CI/CD pipelines and automation tooling.
- Apply DevOps concepts, practices, and tools to streamline processes.
- Any other tasks that will be assigned to you.

Academic/Professional qualifications and Experience:

- Bachelor's degree in Information Technology, Computer Science or a related field.
- Professional certificate Microsoft Azure Cloud (Azure Administrator, Azure DevOps Engineer).

- Certificate in Terraform and other relevant cloud technologies would be an added advantage.
- Minimum 1-3 years of experience IT systems administration, IT Support, infrastructure management, and network management.
- Experience in building or maintaining CI/CD pipelines and automation tooling.

Competencies & Personal attributes:

- Good understanding of cloud industry trends and best practices, including public, private, and hybrid cloud models.
- Knowledgeable in cloud administration and security, windows systems, and virtualization.
- Good user support experience in a busy high-performance environment.
- Familiarity with DevOps methodologies and coding best practices.
- Experience with VoIP systems, IT security protocols, and ITIL framework.
- Good communication (written and verbal), presentation and analytical skills.
- Team player, capable of coaching and developing staff
- Excellent coordination and planning skills
- Multicultural skills to operate across diverse African jurisdictions.
- Resilience, tenacity, and the ability to handle difficult client conversations.
- Comfort with multitasking, flexibility, open-mindedness, and the ability to make quick decisions.
- A high standard of integrity.

We offer:

- An exciting opportunity to work with a Big 4 firm on cutting edge clients across Africa.
- Continuous learning and development.
- Exposure to multi-disciplinary client service teams.
- Unrivalled space to grow and be innovative.

If your career aspirations match this exciting opportunity, please use the link below to apply:

[Information Technology Services Associate – Candidate's Summary](#). Filling the link is mandatory for consideration alongside your application to talentrecruit@kpmg.co.ke quoting **'Information Technology Services Associate'** by **16 May 2025**.

Please note that only shortlisted candidates will be contacted.