

ITASSET Management Advisory



IT Asset Management (ITAM) Advisory

In any technology-enabled organization, IT Asset Management (ITAM) comprising software and hardware asset management presents unique challenges.

Firstly, there are multiple parties involved in the purchase, installation and commissioning, maintenance, and use and disposal of software and hardware within an organization. Secondly, the technologies being used are complex and constantly changing, along with the license agreements becoming increasingly complicated and multi-layered.

This leads to challenges such as use of software that is not fully licensed, high risk of receiving costly fines from software vendors, paying license fees for unused applications or users' security risks for breaches due to unauthorized software use, non-compliance with software policies, and missing alignment between the business requirements and IT supply.

Key challenges

Complex licensing terms and application environment

Outdated processes and governance

Inefficient inventory management

Unbudgeted outflow and high spend

Unauthorized usage and access

Unawareness of cost optimization levers

Demonstrates good governance to internal and external stakeholders





Benchmarks performance against industry peers

Provides readiness for external audits and helps in better negotiations



Why is ITAM Critical?



Improves efficiencies in ITAM, CapEx -OpEx handling and risk mitigation

Manages inter dependencies with other functions





Facilitates continuous monitoring and prevention of risks



To enable organizations achieve their ITAM objectives, we have structured two programs (a quick sprint and an indepth program) to provide an overview of the risks, quick-wins, and key next steps below:

Typical steps	Proposition1	Proposition 2
	Sprint	In-depth
Understanding of the IT infrastructure	Scheduling up to two workshops to obtain an overview of the landscape and current controls	Scheduling strategic workshops to understand the landscape and current controls in detail
Reviewing the IT contract and agreement	Reviewing key contracts of selected publishers such as Oracle, SAP, and Microsoft and determining risks	Multiple publishers as per scope such as Oracle, SAP, and Microsoft, and determining and categorizing risks
Assessing existing ITAM tool data	Studying tool extract and identifying critical risks	Performing detailed assessments of all scoped assets, reconciling with various inventories, and identifying risks
04 KPMG tool execution	Offering the flexibility to use KPMG's tools on selected assets for an evaluation period to attain a more detailed overview	Coverage would include utilizing KPMG's tools on scoped assets as part of the engagement to attain a detailed overview
05 ITAM Maturity	N/A	ITAM Maturity assessment in line with ISO 19770-1 and road-map
06 Typical timeline	3–4 weeks	12 weeks onward (as per the scope)



KPMG has strong ITAM frameworks, methodologies, and assets. Over the years, our advisors have delivered many ITAM projects globally.

From hardware and license assessments to complete implementation of ITAM functions, our advisors can help you across your ITAM journey in:

- · ensuring an accurate IT asset inventory;
- · creating risk mitigation strategies;
- · facilitating automation and integrations;
- · building robust ITAM policies and processes;
- facilitating Compliance Posture Reporting for top publishers;
- · assessing ITAM As-Is Maturity state
- decreasing the costs as the risk of being overlicensed; and
- being compliant with software and IT security policies at any time.

Why KPMG?

Over 15 years of established practice that has delivered consistent ROI for our clients

Focus on areas of software, hardware and contract management

Strong 140+ member team with certified professionals

Experience with tools such as ServiceNow, Flexera, Snow, ILMT, etc.

Experience across sectors such as Banking, Insurance, Telecom, Consumer Markets, Life Sciences, Manufacturing, Automobile, IT/ITES, Energy, and Oil and Gas

Reach out to us



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