



# Program & Project Management Services

(Digital, Technology, Business)

KPMG Island Group

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2022





Need a program manager to handle concurrent projects or a project manager for a specific project?

**We can solve your resources problems.**



# Our added value



A mix of certified and experienced resources bringing together various Program & Project Management approaches



Better collaboration and efficient project communication channelling with project stakeholders



Use of our proven 'KPMG 3PM' methodology by making use of best approaches, processes and tools



Expertise in creating governance structures at various project stages to enable consistency of delivery



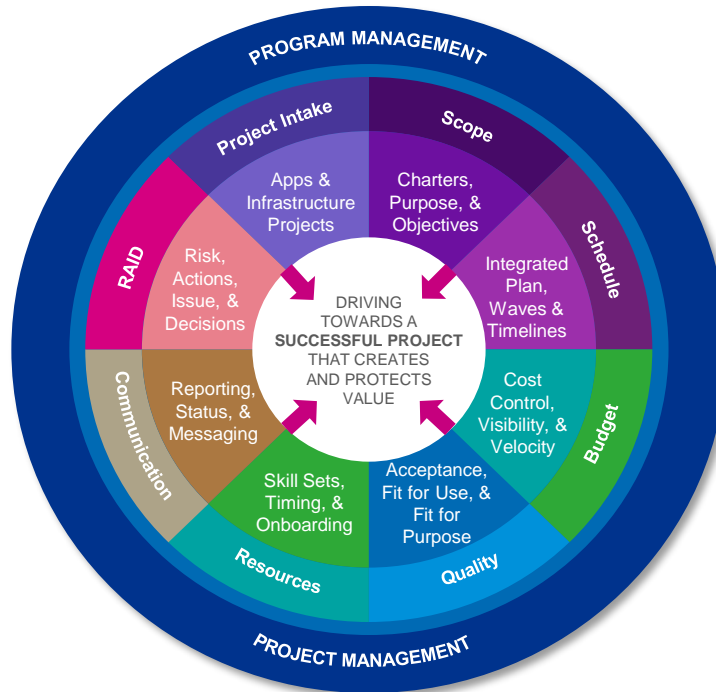
Prioritise investment, align and adjust to the business strategy



We look at all aspects of  
your project



# Our basis for successful projects





We are providing a range of services helping both the business and IT people



# PM Services

Our skilled personnel will manage & deliver programs & projects according to defined requirements based on best practices and control procedures;

We assist clients by utilising our experienced personnel to manage their projects' schedule, budget and resource allocation;

Our specialists can take the lead to recover programs and projects destined to fail by using appropriate methodologies and taking corrective measures to bring projects back on track;



Through secondments we provide Program/Project Managers and Business Analysts to supplement resources and fill knowledge gaps;

As experienced Program & Project Managers we will report on projects' performance, while identifying and managing risks and issues in a timely manner;

We can assist organisations to coordinate small to large scale programs & projects with different levels of complexity including post-project support;

# PM Services

We assist clients in prioritising, developing and executing strategic initiatives efficiently and effectively;

We assist organisations in aligning IT and business plans by bridging the gap between technical and business users;



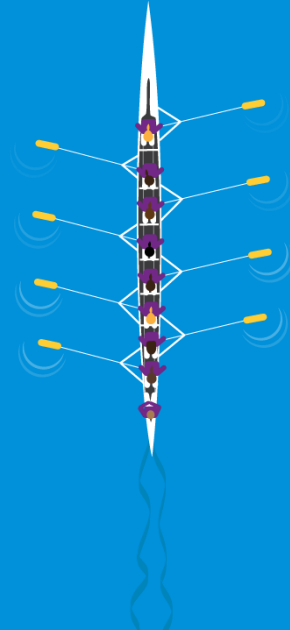
Our certified team can assess your current capabilities, capacity, strengths and weaknesses and can transform organisations in adapting Agile or Scrum methodologies through training and coaching;

We can look back at your previous programs & projects and initiatives to gain insight into your organisation's strengths and shortcomings, as well as how future projects will succeed or fail.





Our global team has proven  
experience with a  
variety of clients



# PM Services Case Studies

## Case Study – PM Secondment at Ministry for Health

### Business Situation

- Client engaged KPMG for Program Management services to manage a 2-year, circa €5 million EU funded project.
- Implementation of an EU-wide Digital Strategy programme.
- Secondment of a Program Manager and various Project managers to support the Information Management Unit within the Ministry.

### KPMG Malta PM Value Add

- Development and regular updates of the project procurement and implementation plans.
- Management of third-party suppliers that have been awarded the contract to implement the projects and also post-project support
- Assistance and guidance in the budgeting process for the Programme, in line with the wider EU-Funded IT Programme Plan

# PM Services Case Studies

## Case Study – Design and Implementation of SAP - National Insurance Office (Barbados)

### Business Situation



- The client decided to upgrade to SAP ECC 6.0. SAP was awarded the contract for the front office including use of standard SAP modules and KPMG was contracted to design and implement the SAP back office modules (Financial Accounting and Controlling (FI-CO), Funds Management (FM), Investment Management (IM), Treasury and Risk Management (TRM), Cash Management (CM), Materials Management (MM), Human Capital Management (HCM) and Business Intelligence (BI).
- Given the size and complexity of the project, KPMG's team composition consisted of multiple project managers and quality assurance managers to provide project management services as a key driver to the success of project.
- KPMG Project Managers managed over 100 third-party SAP back-office consultants, KPMG teams and coordinated with SAP front office consultants, key end-users and IT personnel during the lifecycle of the project.

### KPMG Barbados PM Value Add



- Preparation of project charter, workplan, resource schedules, projects budgets, strategy documents and change management plans;
- Facilitated technical requirements planning and verified system landscape strategy with client;
- Conducted daily stand-up meetings with consultants/teams and provided timely status reports to project sponsors;
- Development of design and implementation plan;
- Development of a data migration strategy and plan;
- Development and management of risks and issues log;
- Facilitated comprehensive testing of configured modules, data interfaces, UAT testing and reports;
- Development of front-office/back office integration plan in coordination with front-office SAP third-party consultants;
- Conducted project risk assessment after go-live as part of the organisation change management activities.



Our team is spread across  
the globe ...



## **KPMG Islands Group was formed in 2002 and, as part of our KIG 3.0 transformation, has come together as follows;**

- Bermuda, the Crown Dependencies and the Cayman grouping have clustered together as the International Finance Centres (IFCs);
- Jamaica, Barbados and the Eastern Caribbean (BEC), and Trinidad and Tobago (TT) have merged to form Caricom;
- Malta, whilst remaining as a standalone practice, is working closely with the rest of KIG.



Our vision is based on KPMG's twin pillars of trust and growth - to be the most trusted and trustworthy professional services firm regionally, and to grow our revenue to €320 million by 2023.

The KIG Board exercises a governance role, overseeing the stewardship, accountability and leadership of our sub-region and the KIG Executive Committee (ExCo) is empowered and accountable to provide executive leadership that delivers on our collective strategy.

A key driver of our KIG 3.0 transformation is for our Business Services teams to integrate with the aim of delivering an improved operating model for KIG and its constituent firms, with common and consistent systems, processes & controls. The KIG Business Services (KBS) Leads for each area are shown on the relevant function pages on this portal.

# KPMG Islands Group





... and is experienced in a  
range of industries



# Meet the PM Team

Over 11 years of IT industry experience which enabled her to bridge the gap between business and technical needs.

**Christine Seychell**  
PM Lead

Over 16 years of experience in IT Advisory, client management, revenue growth and team management. Troy has led multiple companies, including a data analytics company which he co-founded.

**Troy Dort**  
Director

Mark has over 20 years of working in the finance industry across the Banking, Fiduciary and Investment Management sectors.

**Mark Stone**  
Senior Manager

Shavonne has over 18 years' experience in IT Advisory Services. Further, she has experience in a variety of industries including insurance, financial services, hospitality, government, retail, energy and telecommunications sectors.

**Shavonne Thompson**  
Senior Manager

During the past 11 years he managed numerous complex projects and has experience in software development to project management including Scrum Mastery.

**Aaron Calafato**  
Senior Project Manager



# Meet the PM Team

During the past 13 years, Daniel has been involved in several IT projects within several industries including extensive experience on ERP systems such as managing the fully migration from one ERP system to another.

**Daniel Privitelli**  
Senior Project Manager

In the last 4 years she contributed to various successful projects using her knowledge in Software Development, Business Analysis, Project Management and RPA.

**Charlene Seychell**  
Project Manager

A highly-experienced professional with over 12 years of experience in the field of leadership, Business Analysis and Project Management.

**Virginija Venclovaite**  
Project Manager

She has over 15 years of work experience in IT Project Management; IT Strategy and Implementation, Data Management and Business Intelligence Analytics and Business Process Analysis and Improvement.

**Yolande Oliver**  
Project Manager

She has extensive experience coordinating projects and people in Government and Public Sector organizations, specifically within the fields of EU procurement, policy reporting, finance and consulting.

**Tiana Thambipillai**  
Associate Project Manager



# Contact us

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