

KPMG LINK Controversy Tracker

With audits and notices on the rise and both federal and state tax laws rigorously enforced, the process of managing the audit and notice functions is as critical—and complex—as ever.

Numerous jurisdictions, federal and state-specific rules, and sheer audit volume create an often overwhelming and confusing process ripe for potential missteps. Missteps can result in missed deadlines, delayed audits, loss of refunds, additional interest, and substantial penalties. Multiple audits require significant time, money, and resources to timely address notices and audits, along with associated information requests, assessments, and statute of limitation waivers.

KPMG LINK Controversy Tracker is a secure web-based software tailored to meet jurisdiction specific requirements and equipped with the functionality needed to improve the efficiency, accuracy, and expediency of managing all notices and audit functions and any necessary appeals. It keeps track of notices, audits, appeals protests, documents requests (IDRs), specific statutes of limitations (SOLs), as well as the waivers needed to extend statutes of limitations. It also provides taxpayers with e-mail notification alerts to help them stay organized and prevent missing crucial deadlines.

It provides the ability to track controversies for virtually all types of federal, state, and local taxes, including, but not limited to:

- Income tax
- Franchise tax
- Sales and use tax
- Excise tax
- Employment tax
- Withholding tax
- Property tax, and more.

Online Interaction with tax authorities

Controversy Tracker includes secure, online audit capabilities. For example, if a taxing authority decides to perform an audit examination of your company for several years, the auditor may be assigned a specific password and thereafter will be able to post document requests online. In turn, the taxpayer can respond online to satisfy the requests for information.



Controversy software features

KPMG LINK Controversy Tracker provides tax departments with real-time visibility over the entire notice and audit cycle—across multiple entities in multiple jurisdictions.

Functionality includes:

- 24/7 access
- Secure web-based application accessible to internal and external users
- Role-based security
- Project status monitoring and work flow support for audits, protests, IDRs and SOLs
- Ability to link and track notices, audits, protests, IDRs and SOLs
- E-mail alerts based on due dates
- File sharing with version control capabilities
- Management reports
- Ability to search based on a set of predefined criteria.

Interactive benefits with long-term value

The entire audit trail, with all of the documents related to the audit, exists in a secure, online environment and remains accessible to the taxpayer at any time. Online access can reduce professional fees for audits and appeals since it eliminates the time needed to gather information in defense of the audit or appeal.

Among the many benefits of ControversyTracker is a more organized audit, which may potentially translate into a lower audit assessment. It provides a practical approach to managing audits and generates various managerial reports that keep track of all open audits, closed audits, appeals, tax savings, taxes paid, etc. It also can be a useful reporting software with the accounting principles for uncertain tax positions within ASC 740/FIN 48 (Income Taxes) because it regularly keeps track of closed or resolved tax years and issues allowing taxpayers to release reserves. In fact, when you factor in the "searchability" benefits it provides, the long-term value of the software continues to increase over time.

By effectively automating processes and providing interactive functionality, ControversyTracker can help companies to benefit from significantly reduced compliance costs, improved accuracy, streamlined operations, and a diminished risk of missing deadlines. KPMG has a variety of engagement arrangements involving the use and licensing of the ControversyTracker.

Our People

Our professionals are aligned with KPMG's Tax Dispute Resolution (TDR) Services network, a multidisciplinary team that assists taxpayers with identifying, managing, and mitigating potential tax risks and exposures. Our goal is to help clients prevent disputes before they arise and to successfully resolve those matters that ultimately are subject to challenge by the taxing authorities.

TDR professionals have years of experience and extensive knowledge in numerous industries. Many have joined KPMG from positions with state and federal revenue authorities. Others have come to us from law firms where they focused on tax dispute resolution.

In addition, we can also enlist the services of the KPMG International member firms and our U.S. Dispute Advisory Services practice on your behalf.



Experience counts when facing a tax dispute. KPMG can help.

Contact us

To find out more information on how [KPMG LINK Controversy Tracker](#) can help you proactively manage the federal and state audit function for your organization, contact:

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