

The Harvey Nash CIO Survey 2015

of CIO sentiment.

Find out more:

Reflecting the views of 3,691

technology leaders from more

than fifty countries the survey is

the world's leading largest study

www.harveynash.com/ciosurvey

HARVEY NASH CIO SURVEY 2015

IN ASSOCIATION WITH KPMG

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CIO PRIORITIES

IT projects that MAKE money 66%

BOARD PRIORITIES: TOP THREE:

- 1 Improving business processes
- 2 Operational efficiencies

IT projects that

SAVE money 34%

3 Delivering consistent and stable IT

BOARD PRIORITIES: FASTEST GROWING:

- 1 Delivering business intelligence / analytics
- 2 Better engagement with customers/prospects **3** Reputation management via social media technology

Improving the relationship between IT & Marketing: only 33% rate it as 'very strong', but it is up from 30% since 2014.

PEOPLE, SKILLS AND TALENT

Technology skills shortage is getting worse 🔨

8% shortage

FASTEST GROWING SKILLS DEMAND: **1** Big data / analytics 2 Change management 3 Development

GREATEST FALL IN SKILLS DEMAND **1** Technical architecture

2 Enterprise architecture

3 Business analysis

Competition for talent is fierce.

CIOs increasing technology headcount is at a five-year high.

the proportion of women in IT leadership roles responding to the CIO Survey

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stubbornly low



Digital disruption is occurring NOW for 34% of CIOs and expected within 1-2 years by another 28%

MOST AFFECTED BY DIGITAL DISRUPTION **NOW 1** Broadcast Media 2 Advertising **3** Technology / Telecoms

Time to build digital infrastructure: 56% will focus on this to allow greater innovation / agility

CYBER SECURITY CONCERN IS GROWING **1** Cyber-attack is a serious threat (nine in ten CIOs agree a malicious and serious cyber-attack could damage the operations and positive brand image of the company) 2 Cyber-attack is a very real threat (one in four CIOs reported a major IT security incident in the past twelve months) **3** Cyber-attack is a growing threat (only 23% of CIOs believe they are 'very well' prepared for a serious incident, down six per cent from 2014)

IT Budgets are increasing (for 44% of CIOs)

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Time to move role? (almost half of CIOs - 48% - expect to move role within the next 24 months)

CIO salary growth appears to have stalled (three in ten out of ten CIOs CIOs enjoyed an increase in salary in 2015, but the vast majority of CIOs (62%) did not see their salary rise.)

Benefits are on offer for more CIOs (72% receive benefits - including car, short and long term incentive plans, shares or equity)



DIGITAL DISRUPTION



Greater IT responsibility for digital (8% more CIOs

reporting digital ownership this year)

A new colleague: the Chief Digital Officer

(17% of organisations now have one, up from 7% last year)

MANAGING THE TECHNOLOGY FUNCTION

CIOs report that anything between one per cent and 30 per cent of their organisation's annual sales (or public sector total budget) is spent on technology.

IT Outsourcing intent is increasing (three times as many CIOs will increase outsourcing spend in 2015 compared to those cutting back)

CIO CAREERS



The CIO is a challenging, but a happy, role (eight report that they are either 'fulfilled' or 'very fulfilled', a slight increase of two per cent since 2014.)