As intranet-based and internet-based technologies gather ground enterprises have to face problems which arise in the field of identity management. Increasing pressure from authorities, like the Gramm-Leach-Bliley Act (GLB), FERC requirements, Basel III, Sarbanes-Oxley Act (SOX) and sector-specific regulations mandate that companies monitor who has access to their data. The access rights of employees, external users, business partners and contractors can all put the organisation at risk if they are not handled and maintained securely and effectively.

Do the following issues sound familiar to you?

- You have concerns that too many people have access to sensitive business information.
- Due to complicated access rights management you need to maintain a large help desk department which increases your expenditures.
- It is complicated and takes long to request new access rights or withdraw old ones and many different applications are involved in the process.
- You have trouble choosing between various products you find on the market (BMC, CA, HP, IBM, Microsoft, Novell, Oracle, Siemens, Sun), and are unable to decide which one is the best for your enterprise.
- Access right structures in the various systems are not transparent.
- It is a growing burden to conform to authorities’ requirements.

How can we help?

KPMG’s Identity and Access Management (IAM) services help you with developing the strategy and the business processes needed to efficiently manage user accounts and access to information. Furthermore, our services include the design and implementation of business-process-supporting IT systems. Our aim is to help our clients to respond to needs and demands created by today’s fast-paced development of technology, compliance environment and continually present access-right-related risks.

In KPMG’s approach identity and access management is a combination of processes and technologies which are necessary for supporting Enterprise Access Management (EAM), Enterprise Directory Services (EDS) and Identity Management (IDM). EAM systems regulate the access to enterprise resources (e.g. webpages, applications, etc.). EDS integrates the storage of existing and future data, thus facilitating more efficient data usage and reducing costs which arise from the maintenance of data stored in various places. Through updating user directories and other databanks, IDM systems facilitate that user information reaches the whole enterprise network. If an organisation combines these three processes and technologies into one comprehensive strategy, investments result in a better pay back.
Our services can be classified into three categories.

- **IAM Baseline Services:** These services focus not only on the technology structure of identity management, but also pay attention to basic processes which determine the method of the organisation’s identity management. We assess your organisation’s current IAM practices and opportunities and work out a strategic concept to select the focus areas.

- **IAM Architecture Services:** We help to develop a technology framework and processes which fit into your enterprise’s business strategy in order to help your company to meet IAM requirements. The task can be approached from three directions: automation of low level procedures, consolidation of redundant technologies, and termination of non-efficient systems and procedures.

- **IAM Implementation Services:** Making knowledge sharing the focal point, we help your organisation to implement an IAM technology infrastructure which fits your enterprise. During the implementation we provide support with preparation of the specifications, with the process of invitation for tenders and we also assist you with the selection of the contractor and with the quality assurance of the project.

What advantages do we bring?

- We provide users self-service functions and thus reduce your help-desk costs.
- We help you to better utilise your existing IAM processes and systems and thus save resources and money.
- As we are independent from suppliers we can help you objectively to select the product which best fits your business needs and your organisation’s technical environment.
- We help you develop a legally-compliant environment.
- Your organisation’s sensitive data become more secure due to stronger authentication and regulated access.

If our service offering has aroused your interest, you can contact us for further details via the following contact information.

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