



Bringing In Revenues
for Nation-Building

REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF FINANCE
BUREAU OF INTERNAL REVENUE



TAX ADVISORY

To all Concerned Taxpayers, Revenue Officials and Employees:

Relative to the electronic filing of any tax returns through eBIRForms Package v7.9.4.2, taxpayers are hereby advised that delay or non-receipt of system-generated email confirmation from eBIRForms, may be due to one of the following reasons:


1. The email account has exceeded its quota.
2. The email confirmation has been diverted to the Spam or Junk email folder.
3. The company's firewall policy restricts emails from ebirforms-noreply@bir.gov.ph.

In case of non-receipt of system-generated email confirmation from eBIRForms, taxpayers are advised to do any of the following:

1. Print a copy of the pop-up message indicating that the return was successfully submitted, together with the printed copy of the tax return filed through eBIRForms and pay electronically using BIR ePay facilities or pay through Authorized Agent Banks (AABs) for tax returns with tax due. In places where there are no AABs, the tax due shall be paid with the Revenue Collection Officer (RCO) assigned in RDO premises; or
2. Re-file their tax returns in eBIRForms; or
3. Proceed to the nearest Revenue District Office e-lounge and seek assistance to electronically file tax return.

Only RCOs assigned in the RDO premises shall accept cash payment up to P20,000.00 or in check regardless of amount, payable to "Bureau of Internal Revenue". RCOs assigned in the municipalities shall not accept any tax payments regardless of the tax type rather direct them to pay in the RDO.

Please be guided accordingly.


JOSEPH M. CATAPIA
OIC – Assistant Commissioner
Collection Service


RAQUEL CRISTINA V. BALTAZAR
OIC – Assistant Commissioner
Information Systems Project Management Service