



# Digitally-enabled technology architecture

## KPMG Connected Enterprise

**The Connected Enterprise has the ability to architect and engineer intelligent digital services, technologies, and platforms to deliver on the customer promise in an agile, cost-effective and scalable manner while maintaining security.**

Disruption is everywhere. It's changing the way customers want to interact with your business and encouraging new challengers into your market. Cloud-based technology can help make you more agile and able to respond far faster to these challenges, while identifying where best to focus your efforts for the most value. With the right tools, you can tap into the enormous potential of the cloud and digital transformation.

With the right blend of processes and technology, you can respond to customer service issues faster, win more business – and keep your clients coming back for more.

### Key considerations

- Is your organization designed to be flexible and agile?
- How can you optimize the integration of various technologies to support high performance?
- How can you automate business and technology processes to respond to customer needs more effectively?
- Is the necessary security in place to protect your data, systems and products?

### How can KPMG help?

Planning and creating the best operating model for your business, your people and your technology investment

Pre-configured processes and technologies to get you started faster, which can be adapted to suit your business

Reducing the risks and challenges of digital transformation, drawing on extensive experience in technology implementation

Customer-centric digital architectures that integrate new digital platforms with legacy systems for a better employee experience

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## An unprecedented collaboration

Getting 13 major financial institutions to collaborate on a revolutionary payments technology implementation may sound daunting, but a KPMG member firm's involvement made the seemingly impossible come to life.

A complete disruption to the way consumers and businesses facilitate payments, the new digital infrastructure facilitates near-instant cashless payments, 24-7. It is expected to positively affect all parts of the economy, from consumer transactions to small business, large corporations and governments.

**We know how to exploit technology.**

## What does a Connected Enterprise look like?

The most successful organizations exhibit eight characteristics that span all aspects of the enterprise. The capabilities of front office, middle office and back office integrate seamlessly to support the brands, products and services, interactions and workforce.



## Make the connection

- Generate business value at every stage of your transformation journey
- Build an insights-driven, digital and customer centric business
- Empower and enable your people to align the organization for agility and performance
- Engineer secure architectures to enable agile, high-speed innovation

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