

# Internal audit's role in ESG

Businesses are facing a new challenge: ESG risk



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Environmental, social and governance (ESG) issues are becoming increasingly relevant for all organizations today. Companies understand that embracing ESG enhances their ability to secure limited talent, strengthen the employee experience, attract loyal customers and raise capital. ESG has gone from a niceto-have to an integral piece of long-term financial success.1

As a result, sustainability is generating a new type of risk: ESG risk. Companies have begun reimagining their governance structures over ESG, creating executive steering committees and making strategic decisions about commitments, actions and disclosures.<sup>2</sup> Companies are also adjusting businessrisk strategies and risk-appetite statements making sure roles and responsibilities are fully transparent across all three lines of defense.

Internal audit can play a critical role in providing objective assurance and advice on ESG reporting and sustainability matters more broadly.

Stakeholder expectations have pressured companies to shift their focus from maximizing shareholder returns to maximizing shareholder value, prompting organizations to publicly report sustainability commitments and strategies. With a potential recession looming and today's hypercompetitive environment testing CEOs' commitment to ESG strategies, reducing investment may lead to long-term financial risks.

This test comes at a time when CEOs have made significant strides in tying ESG to profitability, and it becomes a matter of prioritizing short-term and longterm returns.3

# Staying on top of the challenge

#### Regulatory, investor and stakeholder pressure

A comprehensive ESG strategy is now essential to address stakeholder requirements and regulation as well as to build competitive advantage, improve resilience, and drive value. Regulators are looking to companies to lead the environmental and governance changes required to meet sustainability goals in the long term and notable regulations in various global jurisdictions have either recently been enacted or pending final passage. As a result, companies will come under greater pressure to reorient their business to sustainable activities.

#### **Great ESG expectations**

ESG has become a business imperative, impacting financial resilience, growth and stakeholder expectations. Failing to meet ESG expectations poses challenges that can affect financing, talent recruitment, competitiveness, threats to tenure, employee satisfaction and the loss of customers.4

# What is ESG?



#### **Environmental**

considers how an organization performs as a steward of nature. This can include issues related to financed emissions, waste management, water management and climate-change vulnerability.



#### Social

examines how organizations manage relationships with employees. customers and the wider community. Risks that fall under this category can include corporate social responsibility, labor management, data privacy, general security, health and safety and well-being.



#### Governance

refers to variables such as business ethics, boards and leadership. executive pay, audits, internal controls, intellectual property protection and shareholder rights.



<sup>&</sup>lt;sup>1</sup> KPMG 2022 Global CEO Outlook, August 2022.

<sup>&</sup>lt;sup>2</sup> KPMG 2022 Global Sustainability Reporting Survey, September 2022.

<sup>3</sup> KPMG 2022 US CEO Outlook, August 2022.

<sup>&</sup>lt;sup>4</sup> KPMG in the US, The ESG journey to assurance, 2022.

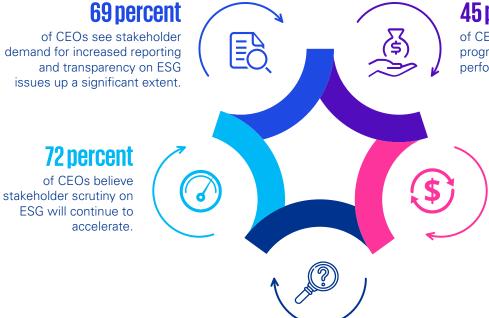


#### No-regret moves

Each company's sustainability journey is unique. Companies just beginning their journey should align their strategy to their unique needs and not approach it from an ESG-in-a-box solution. Rather than waiting, there are several no-regret moves companies can initiate. These include: understanding stakeholder expectations, determining strategic imperatives against key ESG topics, defining key metrics and investing in quality non-financial data management.

As with financial reporting, the independent and objective assurance that internal audit can provide must be an integral part of an organization's ESG response.

# **CEO ESG outlook**



# 45 percent

of CEOs agree that ESG programs improve financial performance.

# **62** percent

of CEOs say they will be looking to invest at least 6 percent of revenue in programs that enable their organization to become more sustainable.

# 17 percent

of CEOs indicate stakeholder skepticism around greenwashing is increasing (up from 8 percent in August 2021).

Source: KPMG 2022 CEO Outlook.

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Internal audit is in a unique position to provide guidance, add value and leverage its experience to implement effective change. Guidance to operationalize ESG strategies and goals in a manner that's subject to internal controls amid upcoming changes is imperative. According to the Institute of Internal Auditors, internal audit has clear roles that may include the following in providing assurance and advisory **ESG** services:

Internal audit has a clear role to play

# **Assurance**

- Internal audit's undeniable role in ESG reporting: ESG systems and controls need time to mature and require internal audit's first look prior to facing inevitable external auditor scrutiny.
- Review reporting metrics for relevance, accuracy, timing and consistency: Providing public ESG reports and non-financial information that accurately depict an organization's ESG efforts is critical. Conflicts with formal financial disclosures will raise a red flag with investors and regulators as regulatory oversight and public scrutiny increases.
- Conduct materiality or risk assessments on **ESG reporting:** Ongoing ESG efforts or public commitments to reaching ESG goals can guickly give rise to higher levels of materiality.
- Incorporate ESG into regular audit plans: Internal audit has deep corporate knowledge — culture, ethics, governance frameworks and processes and their related risks — and should come to recognize ESG-related assurance engagements in the future.

# **Advisory**

- · Identify areas that are less well-defined and build an ESG control environment: Internal audit can initiate discussions that are not quite ready for assurance involving regulatory guidelines or expectations and advise on internal controls for ESG
- Recommend reporting metrics: Internal audit can provide insights into the kind of data that accurately reflects relevant ESG efforts within the organization.
- Advise and advocate on ESG governance: Internal audit can provide guidance on ESG governance due to its holistic understanding of risk across the organization, and advocate for the company to approach ESG risk in a thoughtful manner.

# Internal audit can support management with answers to key questions

- 1. Does the business have a clear view of all ESG risks and opportunities, including compliance risk related to existing and upcoming regulatory expectations, such as the EU Corporate Sustainability Reporting Directive (CSRD) and the SEC's proposed Climate Disclosure Rule. Further, how is the business preparing to regularly reassess and monitor related risks?
- 2. Is the business prepared for upcoming legislative and regulatory expectations in all key jurisdictions?
- 3. Does an ESG culture and risk-management approach exist that aligns to ESG goals and strategies?
- 4. What are the business's current public ESG commitments, and does the business have policies, procedures, controls and data to support them?





# **The ESG journey**

#### Internal audit can play a critical role in each phase of a company's ESG journey:

Internal audit has a clear role to play

#### **Assess**

Identify current state of **ESG** initiatives

#### **Deep-dive assessment**

Maturity + materiality

GHP inventory

ESG data

Risk and opportunity

Reporting readiness



Roadmap

#### **Operationalize**

Design and implement tangible initiatives for specific focus areas to reduce value

Target setting and decarbonization

Resilience

Reporting automation

SOX-like internal controls

Transition planning

Systems implementation

Change and program management

ESG due diligence

Valuation and modeling

Governance

Data measurement

Methodology and policy creation

On-call services

Report

Issue consistent, comparable, reliable and assurance ready reporting



Accounting



Reporting



Disclosure



#### **Key drivers**

#### Stakeholder opinion

Stakeholders, customers, employees and other stakeholders linking climate to risk management, value creation and brand reputation.

#### Regulations

Rising regulatory expectations and/or mandates in areas of climate risk management, governance, board/management accountability and reporting.









Internal audit's ESG mandate should go beyond simply identifying risks and controls. It should link strategy, governance and risk management to help ensure internal programs, initiatives, controls and supporting technologies are effective organization wide. The KPMG ESG internal audit approach combines different elements of our established internal audit methodology, supplemented by KPMG firms' internal expertise in ESG.

# Internal audit coverage across key ESG categories

#### **Enterprise-wide considerations**

- Definition of ESG
- Mission, vision, values and strategy
- Periodic review by top management
- Context and stakeholder analysis
- Time, resource and budget

#### Reporting

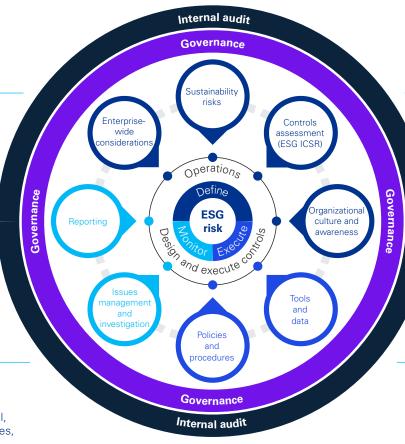
- Regulatory reporting across relevant iurisdictions
- Periodic reporting to management and the
- External reporting to stakeholders
- Record keeping

#### Issues management and investigation

- Issues and complaints management and remediation
- Responding to regulatory examination/inspection
- Response plan and a process for investigating alleged non-compliance
- Continuous improvement

#### Policies and procedures

- ESG policy existence and management
- Entity-wide policies and procedures (human capital, health and safety, cyber, lending and credit practices, investments, etc.)
- Consistency between policy framework and strategy



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#### **Sustainability risks**

- Risk (and opportunity) assessment
- Regulatory requirements
- Transformation integrity
- Third-party due diligence

#### **Controls assessment**

- Monitoring and tracking regulatory changes
- Process and control testing
- Periodic ESG risk-program evaluation
- Coordination with other assurance providers such as second line

#### Organizational culture and awareness

- Engage and create dialogue with key stakeholders
- Address the culture and tone of ESG/ sustainability and behavioral change
- · Regular and frequent training and communication

#### Tools and data

- Technology to support the ESG program (testing, training records, etc.)
- Predictive measures: key risk indicators and key performance indicators
- · Root-cause analysis and trending
- Data governance/management











The KPMG Internal Audit methodology is flexible and can be tailored to each company's specific needs. Internal audit service offerings can range from examining aspects of the company's ESG governance policy — such as high-level oversight, risk assessment, due diligence procedures, and awareness — to assessment of controls to support ESG commitments. The suite of assessments identified on the next page can be separately performed or executed in phases as part of an overall readiness **ESG** assessment.

| ESG governance assessment   | Internal controls over sustainability reporting   | ESG in internal audit  |
|---|---|--|
| Objectives  |   |  |
| Assess the organization's ESG governance structure in alignment with recognized standards (e.g., COSO-ICSR 2023 release). Assessment may include: | Identify published ESG commitments and metrics along with an assessment of controls, policies, procedures and data to support external ESG reporting.   | Develop and design tactical steps for implementation of an internal assurance model over ESG reporting and setting course to embed ESG into the internal audit function. |
| Board oversight and committee structures.   | <ul> <li>peers and regulatory expectations.</li> <li>Assess entity level and ESG reporting processes and controls.</li> <li>Assess IT controls over data governance, integrity and general control environment for supporting technologies.</li> <li>Assess whether policies, procedures and controls ensure complete and accurate reporting of key metrics, including regulatory reporting considerations over metrics such as climate.</li> </ul> | Support preliminary ESG risk assessment to help  |
| Materiality assessment review and     determination of reporting chiestings.  |   | <ul> <li>Assist internal audit functions in embedding ESG considerations into their audit universe and plans and connecting the plan to strategic risks.</li> </ul>      |
| determination of reporting objectives.  • Policies and procedures.  |   |  |
| ·   |   |  |
| <ul> <li>Strategy to link identified ESG risks to business<br/>imperatives and business model.</li> </ul>   |   | <ul> <li>Support reporting strategy, policies, processes,<br/>controls, people, technology, data, etc. to achieve<br/>overall readiness.</li> </ul>                      |
| <ul> <li>Operational plan implementation (target operating model implementation).</li> </ul>  |   |  |
| Internal assurance framework.   |   | <b>KPMG accelerator:</b> ESG operational risk templates, such as audit programs, risk assessments and audit reports.   |
|   |   |  |
| <b>KPMG accelerator:</b> ESG governance framework with leading practices underpinned by the COSO  |   |  |
| Internal Control Over Sustainability framework.   | KPMG accelerator: Metric risk assessment  |  |
|   | methodology and risk accelerator toolkit for a  |  |
|   | set of commonly reported metrics, informed by   |  |
|   | global regulatory reporting environment, including process flows, RACIs, and risk and control   |  |
|   | matrices.   |  |





#### Internal controls over sustainability reporting **ESG** in internal audit **ESG** governance assessment Market drivers Global regulatory bodies are focused on increasing Many companies voluntarily assess and In addition to the evolving regulatory environment, there is increasing focus and reliance upon company's transparency on areas such as: report on their ESG commitments. A primary concern, however, has been the resulting lack ESG reporting by a broad set of stakeholders from How companies oversee governance of ESG of standardization across definitions, data investors and consumers to employees, with risks. and established controls to support these stakeholders increasingly expecting ESG disclosures How ESG-related risks are identified. commitments. to be more transparent and 'investor grade' i.e. based on complete, accurate and comparable data, increasing How they materially impact business strategies, The inaugural standards issued by the International the reputational risk associated with getting it wrong. models and outlook. Sustainability Board (ISSB) is a milestone in providing a comprehensive global baseline of If adopted as proposed, these qualitative elements sustainability-related disclosures in response can have far-reaching impacts in formalizing how to the widespread demand for consistency and they govern, monitor, measure, analyze and report comparability in ESG data reporting. ESG activities, with internal audit having a key role in an effective governance and risk management In addition, mandatory financial and non-financial ESG metric disclosures by jurisdictional regulators structure. such as the European Commission's CSRD and the US SEC climate proposed rules is indicative of the, increasing regulatory scrutiny, and emphasizes the need for a robust control environment to support the accuracy of disclosures.

### Multidisciplinary approach

KPMG professionals have access to a wide range of ESG competencies, assets and solutions. This broad ESG lens requires a multidisciplinary team. KPMG has a 'one-stop-shop' approach to help ensure that the right professionals are engaged to support every client.

### **Experience**

Our team of subject-matter professionals, with expertise in internal audit and ESG, has the skills and knowledge to provide internal audit services that can meet varied needs across a wide range of industries.





# How can KPMG in Poland help?



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Internal audit's role in ESG



The ESG, Climate and Nature Team at KPMG Advisory in Poland is a group of over 30 professionals with extensive and interdisciplinary knowledge and experience in **ESG**, energy and climate issues.

Our work is part of KPMG's response to one of the greatest challenges we currently face – reducing the negative impact of humans and their economic activity on the global climate.

# **Sustainability First**

Sustainable development is not just a trend, it is a new way of thinking about business and its impact on the environment, which is increasingly influencing the global economy and remodeling the activities of many companies.

Having a strategy in this area, reporting the effects of activities and future commitments is an expression of the company's transparency towards the environment. In the face of new challenges and regulations introduced by the European Union and growing expectations of business partners, each company should analyze its current situation in the area of sustainable development and gradually implement best practices in this area.



#### **Environment**

Climate change Energy Air and water pollution Waste management Biodiversity Circular economy

#### Social

Own workforce Labour standards Value chain Affected communities Consumers & end-users Human rights



#### Governance

**Business** conduct Shareholders Rights Risk Management Anti-corruption **EU Taxonomy** 

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# **Our support**

We know the power of ESG to transform your business. KPMG can show you how to enhance trust, mitigate risk and unlock new value as you build a sustainable future.

KPMG solutions are both holistic and practical. They can guide your teams to drive sustainable innovation across your business and help you gain a competitive edge. With deep experience across critical issues KPMG professionals help you create the right blueprint for your ESG journey.

We use our experience to translate legislative and market trends into business strategies and actions, enabling companies to embark on a path of sustainable development and climate neutrality.

We offer a comprehensive set of services that we adjust to Client needs with regard to their situation or applicability of solutions to the sector they operate. Such cooperation allows the use of knowledge and recommendations for further actions for decarbonization and sustainable development.

We support others, but we also change our ownbusiness model by implementing provisions of the company's sustainable development strategy - Our Impact Plan.







# **Benefits for the Client**

By deciding to cooperate with us and using sustainability to transform your business models. you can achieve a better response to customer expectations, as well as a changing business environment even during periods of economic downturn. Getting well-prepared for the green transition will help to increase competitiveness of the company and the resilience of the corporate business model with regards to:

- Financial risks associated with incurring the costs of changes at an inconvenient moment for the company.
- Compliance with applicable legal regulations that support sustainable development.
- Adapting to growing requirements of contractors regarding ESG (environmental, social and management) issues.
- Building competitive advantage by ratings improvement.
- Limiting reputation risks.

# **Our services**

We offer a comprehensive set of services that we adjust to Client needs with regard to their situation or aplicability of solutions to the sector they operate. Such cooperation allows the use of knowledge and recommendations for further actions for decarbonization and sustainable development.



# **ESG Reporting**

We lead through non-financial reporting process (ESRS) incl. double materiality analysis, impact, risks and opportunities assessment, dialogue with stakeholders.



# **ESG Strategy**

We benchmark sectors, diagnose gaps and areas for development and then building a pathway towards implementation of company's sustainable growth.



# **Automation of ESG Data Management**

We implement digital tools capable of gathering, monitoring and management of data sets related to ESG and decarbonization.



### **Decarbonization Strategy**

We measure carbon footprint, LCA, EPD, analyze climate risks, based on them we create coherent decarbonization strategy.



### **Energy Transformation**

We build energy resilience for your business by implementing proactive energy policy including use of market tools such as: PPAs, compensation for energy-intensive sectors.



# Strategy Implementation

We help in achieving emission reduciton goals by increasing Energy efficiency, implementing circular economy models, offsetting GHG at Voluntary Carbon Markets (VCM).

+100

Companies and institutions we have helped

Decarbonization and ESG solutions offered to our Clients

Main industry sectors covered

KPMG's offices providing ESG-related services worldwide we cooperate with ne rise of ESG risk Internal audit h



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