

Fraud, Scams and Cyber Security: Preparing for the Future

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Current and potential COVID-19 related fraud and scams



What can you do to protect yourself and your organization?



Questions for the Board...



Focus on critical problems



Put people first: Making changes that support employee health, including implementing flexible work hours that allow people to balance remote work



Communicate: Make sure to communicate in a way which help people engage and connect in uncertain times



Enable remote work: Support remote employees in new ways of working



Invest in self-service automation



Optimize cloud infrastructure: to meet increased demand and consider data security



Review security, risk and governance



Continue transformation work: and be ready to respond to the newly transformed business environment



Reframe funding



Adjust the IT operating model

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