

Audit Committee Forum No.57

Embedding Trust in an Al-Driven World: Cybersecurity Insights 2025

Date: Tuesday 27 May 2025 **Time:** 1:00 p.m. – 2:30 p.m.



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Cybersecurity Outlook

KPMG

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Mentimeter

Poll question

Which of the following do you believe will be the biggest cybersecurity challenge in 2025?

- Rapid adoption of emerging technologies
- Increasing sophistication of cybercrime (AI-driven threats)
- Supply chain vulnerabilities
- Expanding regulatory requirements
- Shortage of skilled cybersecurity professionals





Poll Question

Do your organization well prepare for Cybersecurity?

- Very Confident
- Confident
- Neutral
- Not confident





Cybersecurity is becoming increasingly complex





Geopolitical tensions are an influence on cyber strategy in nearly 60% of organizations, with one in three CEOs citing cyber espionage and loss of sensitive information/IP as top concerns.

Cybercrime sophistication

72% of respondents say cyber risks have risen in the past year, with cyber-enabled fraud on the rise, an increase in phishing and social engineering attacks and identify theft becoming the top personal cyber risks.



With 54% of large organizations citing third-party risk management as a major challenge, supply chain challenges remain a top concern for achieving cyber resilience.

Regulatory requirements

Geopolitical

tensions

78% of leaders from private organizations feel that cyber and privacy regulations effectively reduce risk in their organization's ecosystems. However, two-thirds of respondents cited the

Al and emerging tech

66% of respondents believe that AI will affect cybersecurity in the next 12 months, but only 37% have processes in place for safe Al deployment.



skills gap

The cyber skills gap has widened since 2024, with two in three organizations reporting moderate-to-critical skills gaps. Only 14% of organizations are confident that they have the people and skills required.

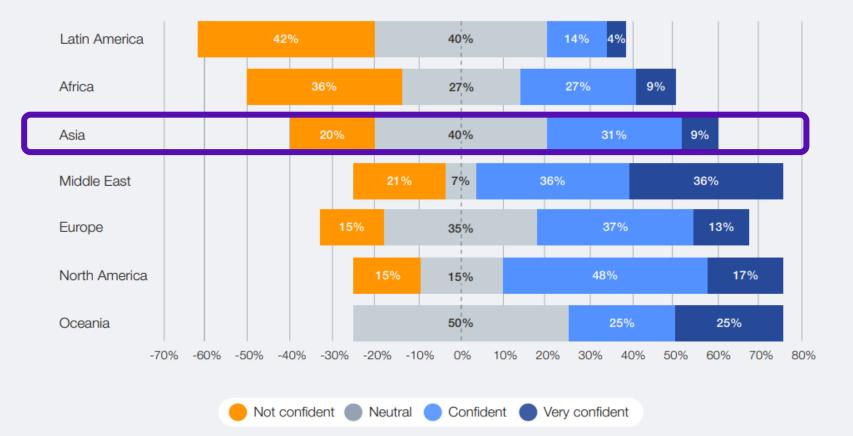


complexity and proliferation of regulatory

requirements as a challenge.

Regional differences in cyber resilience

How confident are you that the country in which your organization is based is well prepared to respond to major cyber incidents targeting critical infrastructure?





Cybersecurity is a top priority for CEOs

When asked to identify the top trends that could negatively impact their organization's prosperity over the next three years, CEOs most highly ranked the cost of living, **cybercrime and cybersecurity issues**, and talent.

54% of CEOs say their organization is well-prepared for a cyberattack.

41% are unsure if they will be able to secure the talent and solutions they need to defend against AI threats.

37% of CEOs are unsure if their organization's cybersecurity can keep pace with rapid AI advancements.

69% of CEOs are increasing their investments in cybersecurity to protect their operations and IP from AI threats.

 Top-of-mind Asia Pacific CEOs

 16%
 SUPPLY

 CHAIN
 Image: Colspan="3">Image: Colspan="3"

 16%
 SUPPLY
 Image: Colspan="3">Image: Colspan="3"

 14%
 EMERGING/
 Image: Colspan="3">Image: Colspan="3"

 14%
 EMERGING/
 Image: Colspan="3"
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12% CYBER SECURITY

Reference: KPMG CEO Outlook 2024 (US and Asia Pacific)

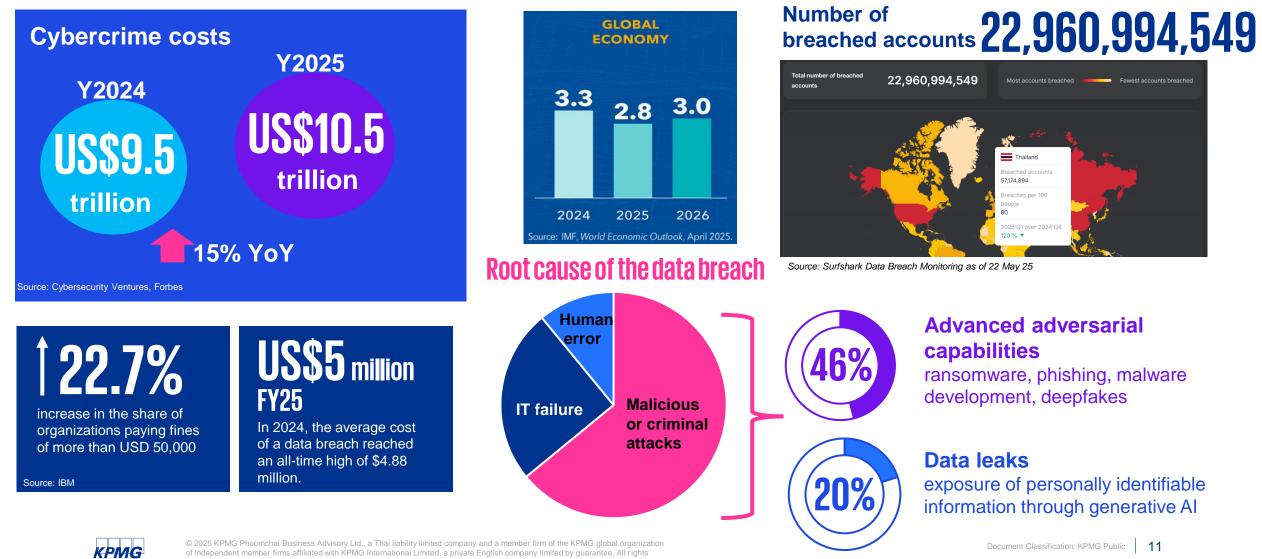






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Recent cybercrime impact КРИĞ



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Bangkok Post

NEWS TH

LIFE

Thailand tops region for ransomware attacks Cybercriminals becoming increasingly

sophisticated, warns cybersecurity firm

Thailand had the most ransomware attacks in Southeast Asia last year, according to the Russia-based cybersecurity company Kaspersky. The number of local threats, defined as threats from external devices such as USB flash drives, in Thailand ranked third in the region in 2023. "Thailand has become a major target for threat actors who are increasingly using different tactics to launch sophisticated attacks on businesses and organisations," said Benjamas Chuthapiphat, territory manager for Thailand with Kaspersky. Personal data leaks have made headlines as both commercial and governmental service platforms have been compromised, she said. A sample of leaked data will be posted in dark-web marketplaces, with the criminals then attempting double or triple extortion for ransom.

Double extortion occurs when cybercriminals exfiltrate data before carrying out the encryption. By extilitrating the data, the attackers can demand a ransom in exchange for not publicly releasing or selling the data or selling it. Triple extortion adds another layer of pressure on the victim, such as encrypting more of an organisation's material and demanding money to decrypt it. Other common threats include phishing and smishing scams to download and install malware on personal and corporate devices. Phishing involves sending messages purporting to be from reputable sources in order to induce individuals to reveal personal information. Smishing scams involve contact from an unknown number, often claiming to be from a reputable business. Thailand had the most ransomware attacks in Southeast Asia last year, according to the Russia-based cybersecurity company Kaspersky. The number of local threats, defined as threats from external devices such as USB flash drives, in Thailand ranked third in the region in 2023.

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Nation hit by surge in scams, financial fraud Thailand one of top three in Asia Pacific



Thailand was one of the top three countries in the Asia-Pacific region to suffer a significant surge in financial fraud scams last year, according to Google's Bad Apps Report. "we saw a significant rise in scams and financial fraud. Notably, Singapore, Thailand and India saw a significant surge in financial fraud scams," said Aman Dayal, head of trust & safety operations for Asia-Pacific at Google Play, during an online media roundtable on the report.

The Asia-Pacific region is a hotbed for scams as it has one of the highest smartphone penetration rates in the world at over 90%, with many of the users utilising their phone to make transactions.

เปิดเคสมิจฉาชีพใช้ 'Al' สร้างตัวตน เสมือนจริง หลอกผ่านแชตและวิดีโอคอล

กรงเทพธรกจ

ในช่วงครึ่งแรกของปีนี้ คดี หลอกลวงทางไซเบอร์ในฮ่องกง เพิ่มขึ้น 31 เปอร์เซ็นต์ โดยมีการ สูญเสียเงินกว่า 2.66 พันล้าน ดอลลาร์ฮ่องกง

ข่าวทั่วไป🗸 การเมือง เศรษฐกิจ-ธุรกิจ การเงิน-การลงทุน sustainability อสังหาริมทรัพย์ ยานยนต์ เทคโนโลยี

เป็นที่ยอมรับกันอย่างกว้างขวางว่า Generative Al ทำให้การสร้าง ลิงก์ฟิชชิง การเข้าถึงหรือขโมย ข้อมูลทำได้ง่ายขึ้น ส่งผลให้เกิดการ หลอกลวงเพิ่มขึ้นตาม

พนักงานคนหนึ่งถูกซักจูงให้โอนเงิน หลังจากประชุมทางวิดีโอ จนสูญเสีย เงินเกือบ 900 ล้านบาท โดยต่อมา พนักงานคนนั้นพบว่า ตัวเองเป็น "มนุษย์คนเดียวที่แท้จริง" ในการ ประชุม

ท่ามกลาง "**เทคโนโลยี ปัญญาประดิษฐ์**" (AI) ที่ถูกน้ำมาใช้เป็น เครื่องมือทุ่นแรงมนุษย์และทำให้ชีวิต ราบรื่นขึ้น แต่ในอีกด้านหนึ่งของเหรียญ เทคโนโลยีนี้กำลังทำให้มิจฉาชีพทาง ไซเบอร์ร้ายกาจยิ่งกว่าเดิม เพราะ AI ช่วย ให้ปลอมแปลงตัวตนบุคคลได้อย่าง แนบเนียนราวกับของจริง ผ่านการเรียนรู้ พฤติกรรมเป้าหมายซ้ำแล้วซ้ำเล่า จนยาก ที่จะแยกแยะความจริงจากความเท็จ ความเปลี่ยนแปลงที่เห็นคือ แต่ก่อนเรา กังวลถึง "ภาพ" ตัดต่อ แต่ในปัจจุบัน เทคโนโลยีได้ก้าวกระโดดไปคีกขั้น เมื่อ "วิดีโอ" ที่<mark>เราเห็นก็สามารถถูกตัดต่อได้</mark> อย่างแนบเนียนเสมือนจริง การสนทนาทางวิดีโอกลายเป็นเรื่องที่ต้อง ระวังตัวมากขึ้น เพราะบุคคลที่ปรากฏบน หน้าจออาจไม่ใช่ตัวจริง แต่เป็นเพียงภาพ ลวงตาที่สร้างขึ้นจาก

เทคโนโลยี Deepfake ซึ่งเลียนแบบบุคคล

อื่นได้คล้ายตัวจริง

ต่างประเทศ

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The Hacker News

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Microsoft Warns of Surge in Cyber Attacks Targeting Internet-Exposed OT Devices

Microsoft has emphasized the need for securing internet-exposed operational technology (OT devices following a spate of cyber attacks targeting such environments since late 2023.

"These repeated attacks against OT devices emphasize the crucial need to improve the security posture of OT devices and prevent critical systems from becoming easy targets," the Microsoft Threat Intelligence team <u>said</u>.

The company noted that a cyber attack on an OT system could allow malicious actors to tamper with critical parameters used in industrial processes, either programmatically via the programmable logic controller (PLC) or using the graphical controls of the human-machine interface (HMI), resulting in malfunctions and system outages.

It further said that OT systems often lack adequate security mechanisms, making them ripe for exploitation by adversaries and carry out attacks that are "relatively easy to execute," a fact compounded by the additional risks introduced by directly connecting OT devices to the internet.

This not only makes the devices discoverable by attackers through internet scanning tools, but also be weaponized to gain initial access by taking advantage of weak sign-in passwords or outdated software with known vulnerabilities.



The potential damage of attacks on OT systems are their oftenlacking security measures

Many OT devices, notwithstanding common security guidelines, are directly connected to the internet, making them discoverable by attackers through internet scanning tools. Once discovered by attackers, poor security configurations, such as weak sign-in passwords or outdated software with known vulnerabilities, could be further exploited to obtain access to the devices.

Microsoft's analysis of multiple attacks by these actors revealed a common attack methodology: focusing on intermet-exposed, poorly secured OT devices. This report will illustrate this attack methodology using the high-profile case of the November 2023 attack against Aliquippa water plant, for which CISA released an advisory in December 2023. CISA attributed the attack to the Islamic Revolutionary Guard Corps (IRGC)-afflicted actor "cyberAv3ngers", tracked by Microsoft as Storm-0784. Microsoft assesses that the same methodology has been utilized by other OT-focused threat actors in multiple other attacks as well. OT systems, which control realworld critical processes, present a significant target for cyberattacks.

Contact

These systems are prevalent across various industries, from building heating, ventilation, and air conditioning (HVAC) systems, to water supply and power plants, providing control over vital parameters such as speed and temperature in industrial processes. A cyberattack on an OT system could transfer control over these critical parameters to attackers and enable malicious alteration that could result in malfunctions or even complete system outages, either programmatically via the programmable logic controller (PLC) or using the graphical controls of the human machine interface (HM).



The Aliquippa case: A highprofile OT attack

In late November 2023, the Aliquippa water plant was affected by a cyberattack that resulted in the outage of a pressure regulation pump on the municipal water supply line in Aliquippa, Pennsylvaria. In addition to impairing functionality, the attack, which targeted a PLC-HMI system by Israeli manufacturer Unitronics, also defaced the device to display a red screen with the name and logo of the "CyberAV3ngers" actor.

NBC NEWS

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Russian Hackers Sandworm Cause Power Outage in Ukraine Amidst Missile Strikes

MANDIANT

A Ukrainian government official said Thursday that Russian military hackers caused a power outage in parts of Ukraine last year, a previously unpublicized cyberattack that adds to concerns about the vulnerability of critical infrastructure.

It is unclear how many people or places were without power or for how long.

The attack, which happened in October last year, is only the third known time that hackers successfully penetrated an energy system and caused a power outage. The other two incidents, in 2015 and 2016, were also in Ukraine, and the perpetrators have been widely attributed to the same unit in Russia's military intelligence agency, the GRU.

Details of the hack are complicated by the fact that much of Ukraine was under missile attacks around the same time. Russia physically damaged some of the infrastructure, making it even more difficult for responders to restore power.

Victor Zhora, head of Ukraine's cyber defense agency, told NBC News that it was an example of Russia coordinating its cyberattacks and kinetic attacks against the same target.

"They focus on the energy sector, on critical infrastructure. They strike it with cruise missiles, and they will continuously attempt to hit with cyber tools," he said. "That's the trend, that they are focusing on civilian targets.

Mandiant, a cybersecurity company owned by Google, also released a report on the incident Thursday.

Zhora and Mandiant declined to share many specifics about the attack, including the precise nature of the facility that was hacked, where it was located or how many people or places lost power because of it.

The Russian Foreign Affairs Ministry didn't respond to an emailed request for comment

a.iso

Many countries including the United States, China and Russia routinely engage in spying and espionage, but successful cyberattacks on the power grid are extremely rare. Destructive cyberattacks on critical infrastructure could be seen as an act of war.

sour opperaties on the power war.

The computer operating systems for industrial machinery are often highly specialized and can be confusing to hackers who might gain access, making it unlikely for anyone but a large, dedicated and well-resourced hacker group affiliated or working on behalf of a government to be able to pull off such an attack.

During its invasion of Ukraine, Russia has damaged far more power infrastructure with missiles rather than with cyberattacks.

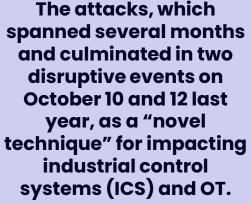
While the U.S. has never fallen victim to such a cyberattack, federal officials have warned of the possibility that its adversaries could launch one. This summer, Jan Easterly, director of the Cybersecurity and Infrastructure Security Agency, said that China likely had such capabilities and could deploy them against the U.S. in times of major conflict, like if it were to invade Taiwan.

In April last year, Ukraine said it had successfully thwarted a major cyberattack that could have cut power to 2 million people.

"That case was a signal for all of us that we should work harder and improve the situation immediately because it can cause real issues for all of us," Zhora said.

Ukraine is redoubling efforts to protect power infrastructure from hackers because it fears Russia will continue to attack as the weather turns cold, Zhora said.

"I hope that we use this year to become more prepared, to expect attacks during this autumn and winter," he said.



Reflections on a five-year journey (2020–2025)

Keyevents	COVID-19 pandemic Increased use of in geopolitic Remote working— the new reality 2020		hishing, intelligent malware,
Strategy and leadership	 The CISO has become a trusted internal advisor and operational leader. 	 Moving the conversation from cost and speed to strategic and effective security. CISOs budgets increasingly tied to risk reduction for the business. 	 As cyber becomes more pervasive across the organization, the pressure on the CISO to deliver increases. The CISO role disperses but accountability increases partially due to regulatory developments.
People and talent	 Security teams are transforming into a key resource with a relevant voice at the strategy table. 	 Cyber exists to support not hinder — from organizational enforcers to influencers. Weaving cyber into the organizational fabric. 	• The cyber skills gap persists — AI might offer some viable solutions, but the workforce needs new skills to adapt and adopt.
Technology and data	 New virtual infrastructure models and collaboration tooling. Accelerated cloud transformation (due to COVID-19) but security was an afterthought. Traditional identity authentication and management (IAM). 	 Enhanced security through automation. Rapid advancements in Gen Al create excitement around use cases in cyber. Securing a perimeter-less and data-centric world. Placing identity at the heart of zero trust. 	 Investment in AI for cyber becomes more strategic and forward-looking. Enterprise-wide cost-saving, efficiency, security and innovation (especially AI implementation) drive platform consolidation. The rise of digital identities and deepfakes.
Digital trust	 Cyber and privacy regulations focus on business priorities and responsibilities — the importance of trust. 	 Digital trust is a shared responsibility that starts with the business and involves multiple stakeholders, e.g. CISO, DPO, CDO, CIO, etc. 	• Embedding trust as AI pierces all fabrics of business and society — focus on security, privacy, safety, ethics, etc.
Resilience	 From scenario-to impact-based — focus on critically and regulation. 	 No longer just about prevention — focus on response and recovery. 	• CISOs continue to build on resilience as cyber threats have evolved from tech risks to business and industry threats, with potential harm to society.







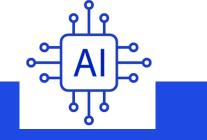
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Audit committees and cybersecurity: Adapting to change

Why should the organization focus on cybersecurity?



The increasing sophistication of **cyber threats**



The adoption of new technology platforms

• Al-driven attacks:

Cybercriminals are leveraging artificial intelligence to create sophisticated attacks, including deepfakes and advanced phishing schemes.

• Applying AI to cyber defense:

Al can sift through massive data sets in real time, derive actionable insights and be trained to take automatic defensive actions.



The ever-growing volume of sensitive data constantly moving across interconnected and integrated networks

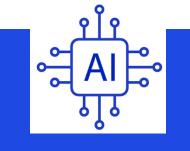


Audit committees and cybersecurity: Adapting to change

The role of audit committee



Oversight of compliance with evolving AI and privacy laws and regulations. Ensure the organization are using AI safely and securely.



Question management on how they're dealing with the unauthorized and ungoverned use of AI. Ensure management has appropriately evaluated AI security.



Ensure the cybersecurity basic practices are firmly in place and effectively managed.



Encourage management to implement cybersecurity exercises between offensive and defensive cybersecurity teams.



Key Cybersecurity Considerations for 2025

The ever-evolving role of the CISO

What CISOs and their teams focus on, and how they interact with the rest of the organization is fluid, as the cybersecurity function becomes more broadly embedded within and better understood across the organization.

Platform consolidation: Embrace the potential but recognize the risks

Increasingly, many global organizations are looking to reduce the complexity and cost of their technology. Organizations that choose to do so by consolidating tools and services onto a single or a limited number of platforms must identify and navigate the inherent risks.

The digital identity imperative

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Although there are several initiatives around digital identity sprouting up worldwide, interoperability between systems and enhanced authentication due to the emergence of deepfakes remain a challenge, whether due to regulations, risk appetite and/or public opinion regarding the processing of personal and biometric data.

Smart security for smart ecosystems

The rise of smart devices and products worldwide is challenging and changing traditional views and approaches toward security, prompting many regulators to introduce new regimes to ensure these products meet basic security requirements.

Resilience by design: Cybersecurity for businesses and society

Resilience is becoming central to the CISO agenda as the prospect of attackers using ransomware or other malicious means to cause large-scale industrial disruption, risking both data and human lives, remains alarming.



As organizations continue to transform their business models in the face of new digital disruptions, many are experiencing real challenges around workload, which is exacerbating the long-discussed cyber skills gap. Al and automation can help, but there is an underlying risk of talent attrition as many teams struggle to cope.

Embed trust as AI proliferates

The power of the people

03

01

02

Al is here to stay and has a place in virtually every organizational function, but there are a number of key cyber and privacy challenges that have the potential to affect the adoption and deployment of Al.

Harness AI for cyber: Racing ahead vs. racing safely



KPMG

Many factors appear to be contributing to the buzz around AI adoption, from a lack of training to the fear of missing out and possibly falling behind. A key challenge is weighing the potential benefits of integrating AI into cyber and privacy functions against the potential risks.

Reference: <u>https://kpmg.com/xx/en/our-insights/ai-and-technology/cybersecurity-considerations-2025.html</u> 8 ประเด็นความปลอดภัยทางไซเบอร์องค์กร: ปรับกลยุทธ์รับความเสี่ยงปี 2025

Embed trust as Al proliferates

Embed trust as Al proliferates



As AI use grows, concerns over bias, data misuse and lack of transparency are driving the need for strong governance, accountability and ethical oversight to ensure trustworthy adoption.



Al outcomes heavily rely on data quality, yet many organizations lack mature data governance. Agile, automated and organization-wide data practices are essential to ensure reliable, secure AI performance.



New regulations like the EU AI Act reflect global momentum toward enforcing responsible AI. Companies must monitor these changes and embed AI governance into daily operations to maintain compliance and public trust.



Al introduces technical, legal, operational and safety risks — from biased outputs and privacy violations to shadow Al and compliance challenges. Proactive monitoring and clear policies are critical to manage internal and third-party Al systems.

Suggested actions



Unite cross-functional stakeholders to update policies and align strategies for managing Al-related risks and impacts.



Understand AI-related regulatory requirements, develop and communicate clear AI usage policies, standards and procedures.



Enhance governance by establishing clear AI policies, identify risks, apply controls, and manage AI-related incidents.



Example of Al around us



Call center automation

Utilizing artificial intelligence to enhance customer service by automating interactions and managing a higher volume of inquiries across various channels.



Social media

Social media uses AI to increase personalization and efficiency while delivering relevant content to users.



Algorithmic trading

The use of algorithms and machine learning techniques to analyze vast amounts of data and identify patterns and trends in the market.



Language translation

Provide accurate translations in real-time for text, speech and images.



Generative Al

The use of generative models to produce text, images, videos or other forms of data.



Deepfake

Al is used to convincingly replace a person's likeness with another's or to make them say or do something they didn't.



Generative Al

GenAl remains a top investment priority, but data, workforce, and governance readiness along with a lack of regulations are implementation challenges.

of US CEOs say GenAl is a

top investment priority despite

uncertain economic conditions.



of CEOs expect to see return from their investments in GenAl in three to five years of CEOs expect to see returns in just one to three years

21%

When thinking about their growth and transformation objectives, the majority of CEOs are placing capital investment in:



developing their workforce's skills and capabilities





Generative Al investment

When asked to **identify the top benefit of implementing GenAl** in their organization, CEOs cited:



Increased efficiency and productivity through automating routine operations



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Upskilling the workforce for future readiness

Increased innovation

CEOs most frequently identify these top three functional areas where their organization will make GenAl investments over the next three years:

Finance and accounting

59% Sales and marketing

74% Information technology

When asked to identify the biggest challenges when it comes to implementing GenAl, CEOs identified:



60%

Lack of regulation



Real-world cybersecurity in the financial services sector

Regulatory pressure and risk

volume: Financial institutions face growing regulatory demands and an overwhelming volume of vulnerabilities, requiring consistent and systematic risk management. **Al/ML-Powered Solutions**: KPMG developed ML-driven tools to automate vulnerability triage, assignment and prioritization, enhancing efficiency and regulatory compliance.

Built-in compliance and visibility:

Al models include embedded compliance checks and maintain transparency for human oversight, aligning with regulatory expectations.

Stronger cybersecurity posture:

Proactive adoption of these solutions allows faster vulnerability response, broader risk coverage, and improved resilience in a challenging cybersecurity environment.



Some or all of the services described herein may not be permissible for KPMG audit clients and their affiliates or related entities.



Building Trust in Al



Fairness

Design models to reduce or eliminate bias against individuals, communities or groups



Privacy

Design AI solutions that comply with data privacy, regulations and consumer data usage



Transparency

Include responsible disclosure to provide stakeholders a <u>clear</u> understanding as to what is happening within the AI solution and across the AI lifecycle



Explain-ability

Develop and deliver AI solutions in a way that answers the questions of how and why recommendations are made or conclusions drawn



Accountability

Human oversight and responsibility embedded across the AI lifecycle to <u>manage</u> risk and comply with regulations and applicable laws



Security

Safeguard against unauthorized access, bad actors, misinformation, corruption or attacks



Sustainability

Design AI solutions to limit negative environmental impact where possible



Data integrity

Data used in AI solutions is acquired in compliance with regulations and are assessed for accuracy, completeness and quality



Reliability

Al systems perform at the desired level of precision and consistency



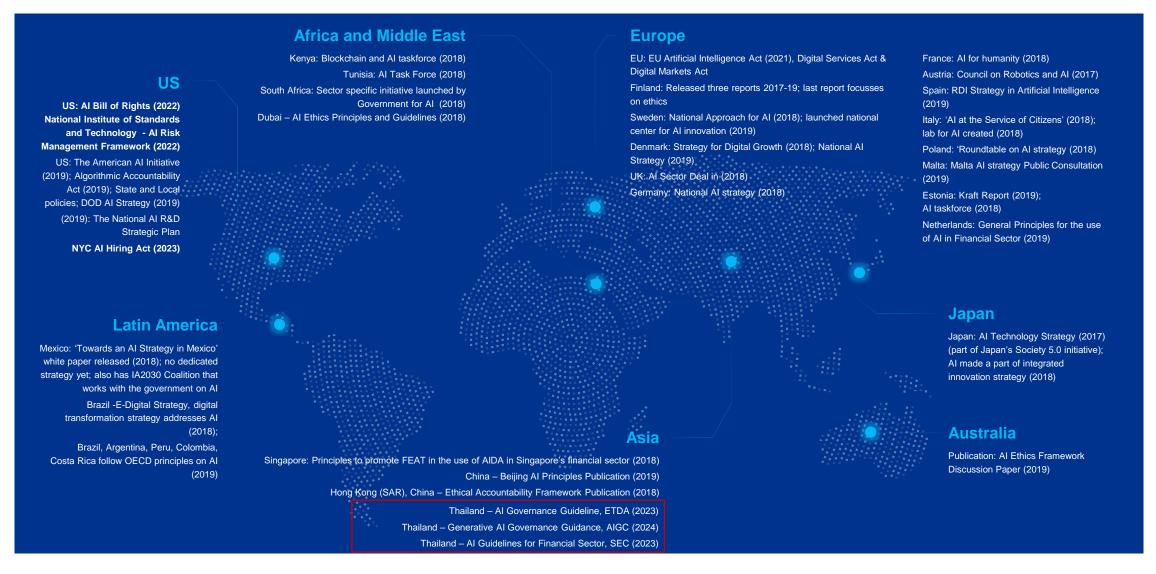
Safety

<u>Safeguard</u> AI solutions against harm to humans and/or property

Reference: kpmg-trusted-ai-approach.pdf



Rising global regulatory guidelines for Al



Rising global regulatory guidelines for Al

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Core governance principle	Fairness	Explainability	Integrity of data	Security & resiliency	Accountability	Privacy	Risk approach
Global regulatory guidance				·			
National Al Initiative Act	\leq			$\boldsymbol{\boldsymbol{\boxtimes}}$			
Al in Government	$\mathbf{\underline{\triangleleft}}$			⊡ ⊡			
The National Al Research Resource Task Force				ſ			
NIST AI Risk Framework				⊡ ⊡		⊡ ⊡	Image: Second se
FHFA AB 2020-02							
NAIC Principles on AI	\leq					ſ ∕	
Federal Trade Commission	\leq				$ \checkmark$		
EU Artificial Intelligence Act	\leq						
EU Digital Services Act						ſ	
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AIST ML Quality Management Guideline	$ \checkmark$						
Brazilian Al Strategy							
Brazilian Al Bill							
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Al National Plan (Argentina)				$\mathbf{\nabla}$		⊡	
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Harness Al for cyber: Racing ahead vs. racing safely

Harness Al for cyber: Racing ahead vs. racing safely



While AI offers efficiency gains in threat detection, CISOs must ensure a solid foundation of cybersecurity practices before wide adoption to avoid introducing new vulnerabilities.

Close the Al skills gap

Rapid AI growth has outpaced cybersecurity talent. Upskilling teams in prompt engineering, model evaluation, and AI best practices is critical for effective implementation.



Prioritize highimpact use cases Rather than chasing trends, CISOs should focus AI efforts on meaningful use cases like anomaly detection and task automation that align with business and security goals.



Emerging risks like deepfakes and biometric spoofing require proactive measures — such as detection tools, staff training and clear governance — to protect digital assets.

Suggested actions



Address the basics of good security such as data protection, IAM, etc. before turning to scaling Al across the enterprise.



Raise awareness among employees and customers about the risks of enterprise and adversarial AI use.



Prioritize upskilling to help them stay up-to-date with the latest AI developments.



Top Generative AI Cybersecurity Use Cases



KPMG

The digital identity imperative

The digital identity imperative



CISOs must strengthen verification methods to counter deepfakes and biometric misuse while updating outdated processes with advanced authentication tools.



Build a future-proof identity framework

Implementing least privilege and user-centric design helps reduce risk, improve experience and build trust across the identity lifecycle.



CISOs need to monitor both user and machine accounts, including IoT and privileged services, to prevent unseen access risks.



Drive collaboration for trusted ecosystems

CISOs should engage leadership and regulators to support secure, interoperable digital identity systems across sectors.

Suggested actions



Stay updated on AI and deepfake impacts on digital identities to proactively manage emerging threats.



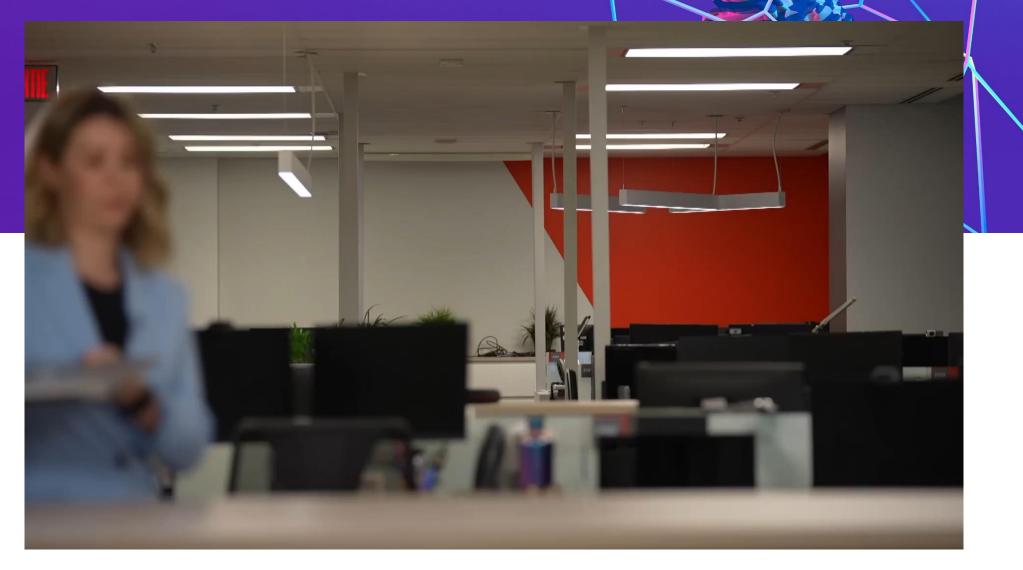
Treat identity as the new cybersecurity perimeter, essential for protecting organizational assets and stakeholders.



Simplify identity management to enhance user experience while maintaining strong security.



The digital identity imperative





Resilience by design: Cybersecurity for businesses and society

Resilience by design: Cybersecurity for businesses and society



Resilience must be built into both IT and operational systems (OT) to quickly detect, respond to, and recover from cyber incidents — especially as ransomware threats to critical infrastructure continue to grow.



Effective asset management, paired with EDR/XDR tools and rigorous third-party risk oversight, is essential to reduce vulnerabilities across internal systems and external partnerships.

Strengthen asset and supply chain security

Adopt a holistic view of cyberphysical risks

The line between physical and digital threats is disappearing. Organizations must secure both—protecting devices, networks, and remote work environments—to prepare for real-world impacts from cyberattacks.



Governments play a growing role by setting regulations and enabling threat intelligence sharing. Public-private partnerships can boost national and organizational resilience.

Suggested actions



Implement proactive security measures like user behavior analysis to enhance real-time organizational resilience.



Create a resilience plan that outlines critical assets and strategies to sustain operations during a cyberattack.



Conduct cybersecurity drills to prepare leaders and strengthen organizational readiness for major attacks.



Real-world cybersecurity in energy and natural resources sector

Cyber resilience focus: CISOs in energy are prioritizing rapid recovery capabilities and risk identification to manage worst-case cyber scenarios. **Customized playbook**: KPMG developed a detailed cyber recovery playbook outlining step-by-step actions for IT restoration following total system loss.

Criticality reassessment tool:

A new tool helped reclassify businesscritical applications based on updated impact data, correcting legacy misclassifications. **Improved preparedness**: The client enhanced its ability to reduce downtime and business disruption, strengthening its overall cyber resilience.



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Key takeaways

CISO role expands – CISOs now manage broader risks, including third-party controls and regulatory demands.

Cyber talent shortage – The skills gap persists, driving the need for AI and automation to ease workloads.

Trustworthy Al use – Secure, ethical Al deployment requires robust data governance and bias prevention.

Strategic AI in security – AI must be integrated carefully to boost cybersecurity without adding risks.

Built-in resilience – Cyber resilience should be designed into systems from the start, not added later.



Top priorities for financial services cyber security professionals

Zero trust architecture: Focusing on identity-centric security and micro- segmentation strategies.	Integrating AI/ML driven tools to automate routine security operations center activities, allowing cybersecurity teams to focus on complex tasks.	Conducting continuous monitoring of third-party vendors to ensure a secure and resilient supply chain.
Developing transparent processes for	Embedding security measures into the	Engaging with regulatory bodies to stay
assessing AI systems, including data	development lifecycle of AI technologies to	ahead of compliance requirements and
classification and quality management, to	avoid costly retrofitting and potential	proactively address concerns related to AI
mitigate privacy concerns and build trust.	regulatory or reputational damage.	implementation.



Top priorities for Energy and natural resources cyber security professionals

Clarifying and strengthening cybersecurity governance when it comes to roles and responsibilities, mandates, and domains.	Breaking down the siloes of IT, security (physical and cyber) and OT teams to understand the complete threat landscape, organizational environments and supply chain, as well as coordinate emergency/incident response capabilities.		Establishing a broad risk management framework for IT and OT with cybersecurity as business risk.
Implementing business continuity and disaster recovery (BCDR) strategies that account for both cybersecurity and physical risks. Testing and exercising these strategies thoroughly with realistic scenarios.		Review insurance policies in relation to third-party outages to determine whether financial impact can be reduced through coverage in business interruption insurance.	



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