



Serving up results

TGI Fridays

Feel-good restaurant chain TGI Fridays (TGIF) is all about delivering good vibes. That includes making sure their customers can get their favourite dish, whether it's a green chilli cheeseburger or an iced tea. A new, cloud-based enterprise resource planning (ERP) technology solution, implemented by KPMG Crimsonwing in the UK, is putting that on the table.

We led the implementation of new cloud-based Dynamics 365 from Microsoft, helping TGIF to bring all of its finance systems onto a single, flexible platform for the future, and revolutionising finance processes. Bolstered by Power BI, management can now analyse spend in each store – down to the actual menu items ordered.

Cloud scalability means that TGIF's new finance system will continue to deliver as the franchise expands. And by providing access to real-time data and up-to-the minute insight, TGIF has clear visibility over the results each of its restaurants are serving up.

We know how to get things done.

