



Lisa Heneghan

KPMG Annual Review – Transcription

Technology is impacting everybody's lives now. We can't ignore it. Whether it is us individually. Whether it is the function or the business that we work in. Or for our clients. And at KPMG we're taking this really seriously.

In terms of looking at our own transformation, but also how we help our clients to transform their business. At KPMG, our primary motivation is helping our clients to deliver the outcomes that they need. So, we don't deliver technology for technology's sake.

Actually, what we do is use technology to enhance the expertise and the content that we have across our business. That's what makes the difference for our clients.

Digital disruption is creating masses of new opportunities for our people. Whether it be new roles where we can bring technologists in – people who are not the traditional KPMG type employee, but who can really help us to drive differentiated content for our clients.

The way that it can change the jobs and the roles that our people do. Automation can relieve some of the more mundane tasks and mean that people can really focus on the high value that they can deliver. Technology has traditionally been a very male-dominated world.

I've been in technology now for 25 plus years and I've certainly seen it start to shift, but it's not shifting fast enough. At KPMG, we recognise this. We've really focused on it over the last three years.

We have a programme called *IT's her future* and that has made a fundamental difference to us in terms of our ability to recruit female graduates into the firm.

We now have more than 50% of our graduates are women, in technology. But then importantly, helping them to progress their careers. I think there's a fantastic future ahead, with technology at the heart of everything that we do. It creates amazing opportunities. It enables us to challenge the way that we do things. And we're totally embracing it in every element of our business.