ITAM Design Services

Bring best in class processes for day to day IT asset management

IT is in a constant state of flux and its critical that you establishing a robust framework for effective day to day management of software and hardware assets. The introduction of Cloud infrastructure and services has made this increasingly complex and likely means that existing policies, process, and procedures, need revision and alignment. Better governance means visibility, command, and optimisation

Powered, Trustworthy, Connected

IT Asset Management ("ITAM") is the business practice tasked with managing and limiting the risks presented by software and hardware. The benefits that come from well executed IT Asset Management are substantial and varied. For example, sustained cost reductions, insulation against third party audits, the opportunity to make better informed spending decisions, assurance on strategic initiatives like cloud migrations, effective re-provisioning of assets, etc.

But, defining, establishing, and then maintaining a suitable framework for ITAM is difficult. Modern IT is incredibly diverse and new technology is fundamentally changing how enterprises operate and how they approach IT.

To count one area, the adoption of cloud technology is not only demonstrably transformative, it requires a real shift in how you think about and manage a range of IT processes and procedures. In short, cloud adoption is challenging the tried and tested processes and procedures that most businesses rely on and it necessitates an evolution of existing ITAM frameworks.

How can KPMG help?

We help our clients to assess, understand, and adapt IT Asset management systems in line with the changing demands of modern IT.
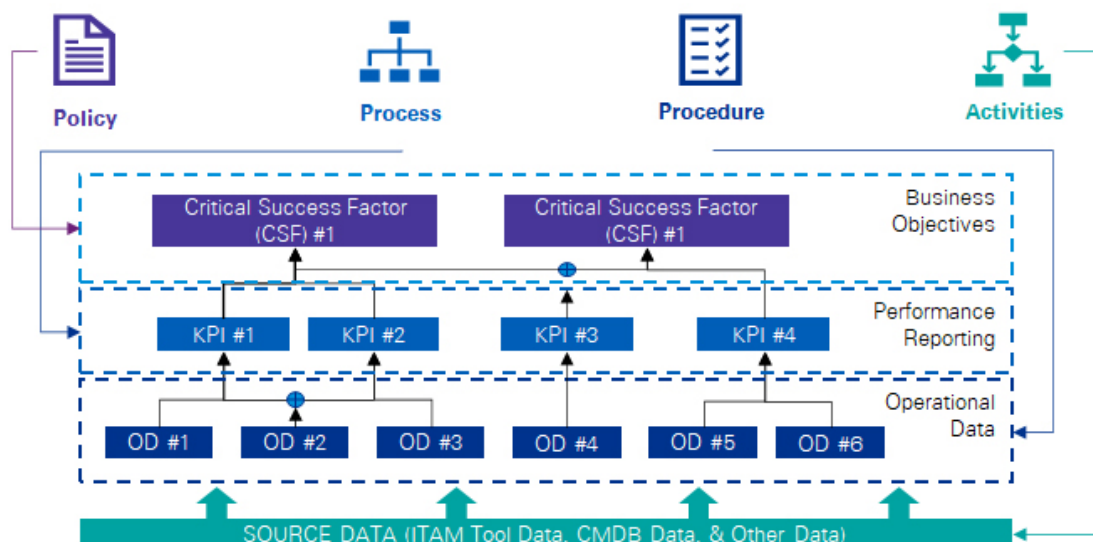
Our ITAM services include tactical and strategic offerings for the effective delivery of an ITAM capability. In all cases we aim to provide the fastest route to value realisation through a combination of practitioner expertise, tooling, and customised processes and procedures.

Whether you have a need to align to industry standards like ISO 19770, ISO 27001, HIPAA or GDPR, we provide our a comprehensive suite of ITAM blueprints ready to be adapted to your particular circumstances following our established ITAM transformation services.

Whether you need to implement ITAM from scratch, implement incremental capabilities, or simply revisit and uplift existing practises, KPMG's ITAM transformation services are available to help you on your journey to a "best in class" framework and subsequent execution.
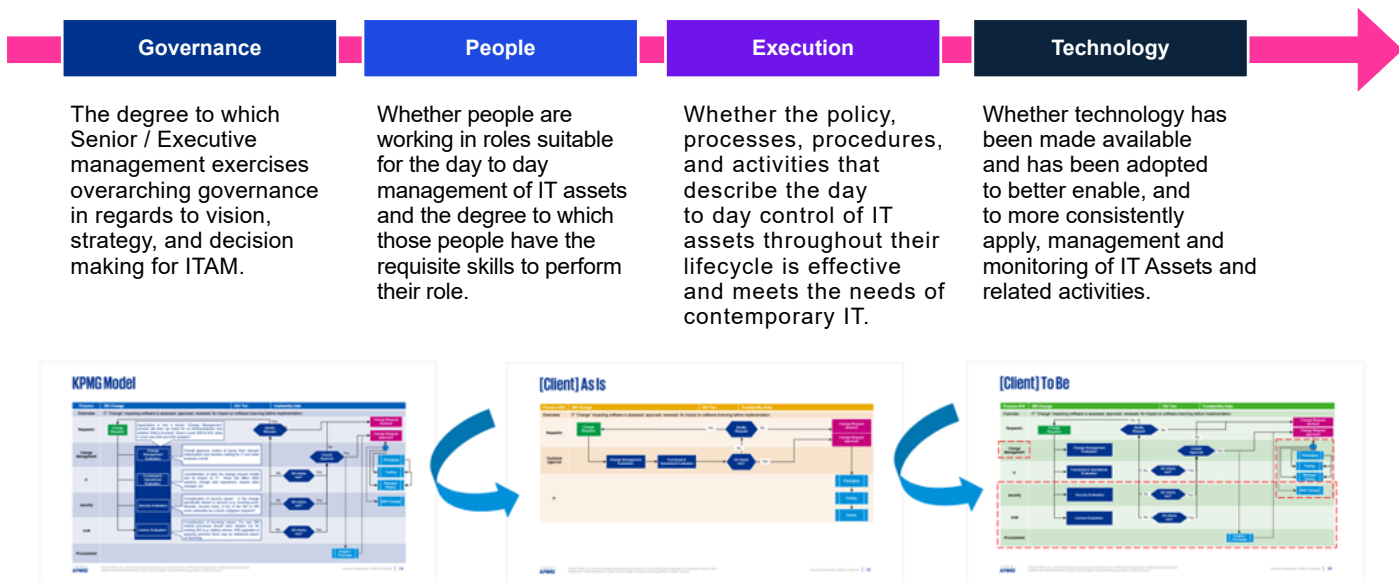
Transformation & Continuous Improvement

We deliver best practices ITAM operations through a tiered sequencing of policy, process, procedure, and supporting activities. We've designed our toolkits in alignment with ISO19770, the industry standard for IT Asset Management. We've made conformance to the standard a cornerstone of our design service, but its not a compulsory feature, rather it's woven through our toolkits such that adoption has the added benefit of alignment. KPMG ITAM defines the across your ITAM management system making adoption easy.

Successful IT Asset Management

To be successful, ITAM needs the right combination of: oversight and governance by leadership, practitioners with relevant skills and training; who execute suitable policy, process, and procedure; through tools aligned to business needs.

Governance	People	Execution	Technology
The degree to which Senior / Executive management exercises overarching governance in regards to vision, strategy, and decision making for ITAM.	Whether people are working in roles suitable for the day to day management of IT assets and the degree to which those people have the requisite skills to perform their role.	Whether the policy, processes, procedures, and activities that describe the day to day control of IT assets throughout their lifecycle is effective and meets the needs of contemporary IT.	Whether technology has been made available and has been adopted to better enable, and to more consistently apply, management and monitoring of IT Assets and related activities.

Things to think about

	Yes	No
Do you have clearly defined business goals and objectives for ITAM?		
Have you reviewed your existing capabilities since ISO 19770 was updated in December 2017?		
Are you getting full value from your existing ITAM tooling (actionable information, clarity over compliance & regulation)?		
Is your ITAM function future proofed? Are you ready for changes arising from Cloud adoption?		
Is ITAM adding value to other IT Management functions?		

Did you respond 'no' to any of these questions? Would you like to turn them into 'yes'?

Our ITAM transformation services are just one part of a larger portfolio of services designed to help you connect capabilities across your IT and business functions. Our expert consultants are on hand now to help you achieve and exceed your ambitions. Get in touch to discuss more ways we can support your journey, such as:

SAM as a Service
Software is a major part of IT spend, but it's difficult to track and manage. KPMG has teamed up with Flexera to provide a transformative, end to end, SAM managed service that combines Flexera's market leading tooling for technology asset management and KPMG's expertise in software licencing.

SAP Software Optimisation
Validating user reporting before it is submitted to SAP can allow significant licensing optimisation. We can provide the know-how required to critically analyse the quality of the data you are submitting for audit, and understand risks and opportunities ahead of submission. Only pay for users who need SAP, and only pay for the correct level of usage.

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