

Transform your IT practices

For what comes next.
KPMG Powered Enterprise | IT



KPMG Powered IT uses the cloud-enabled ServiceNow platform to align IT with business outcomes.

servicenow

Growing demand for faster, more agile service delivery. Changes in traditional lines of control and the associated risks. Managing a complex hybrid cloud environment. Greater scrutiny of value from technology. The IT organization faces formidable challenges. To meet them, it must focus on becoming more agile and responsive to the business.

With that in mind, KPMG's IT solution focuses on business outcomes and leverages deep business and technology experience to help clients achieve more benefits—including enabling employees, improving service levels, and delivering game-changing economics—using ServiceNow's industry-leading platform.

KPMG Powered IT uses pre-built and tested processes, business change management and technology integration accelerators. The close collaboration between KPMG and ServiceNow gives clients unique access to assets and industry leading practice in deploying the platform.

Put agility, efficiency and control at the heart of IT Services with KPMG Powered IT

With the ServiceNow System of Action, enterprises can replace unstructured work patterns of the past with intelligent workflows for the future. KPMG Powered IT leverages new machine learning and predictive analytics capabilities so that IT teams can concentrate on anticipating and preventing future incidents.

Our solution is designed to provide significant enhancements to core ServiceNow applications and data and security models – built on our experience designing and delivering business-orientated IT Services.

KPMG Powered IT uses automated testing, pre-built e-learning material and a core operating model to reduce your implementation time.

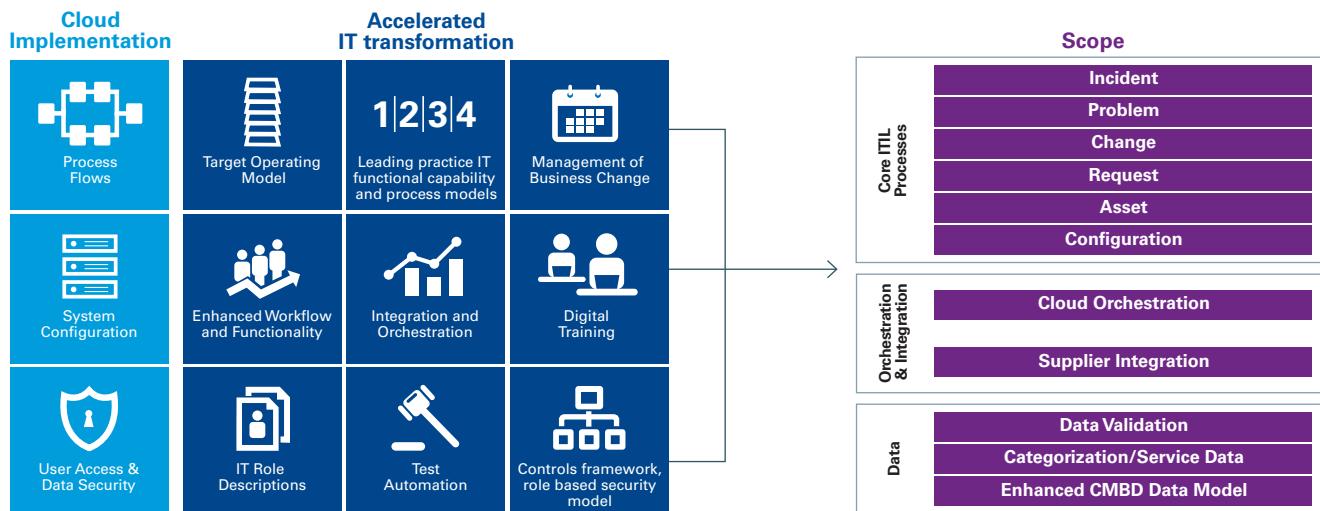
Our scalable solution comes with expert support on the issues associated with service transformation: people and change management, Service Integration and Management (SIAM) design, supplier integration, technical integration and data migration.

Is KPMG Powered IT right for you?

If you answer 'yes' to any of these questions KPMG Powered IT could be the technology-enabled service solution you are looking for.

1. Are multiple tools, fragmented processes and data creating a lack of clarity around service quality?
2. Do you have an unwieldy and costly service management platform that is making it hard to change?
3. Are you experiencing regular service failures because you have poor sight or understanding of change?
4. Are you finding it difficult to automate activities within or across functions?
5. Are you looking to improve control of your supplier base and/or insource service integration?
6. Do you see a disconnect between 'green' service reports from suppliers and business satisfaction with IT service?
7. Do you worry how you will govern your hybrid cloud environment and realize the 'advertised' benefits?

Powered IT delivers a step change in service and a platform for growth



Reasons to use KPMG Powered IT

Achieve answers faster

KPMG Powered IT can give you a head start in the transformation process and reduce delivery risk. It focuses implementation effort on high-value activities to get you to the finish line faster, so you can be ready to deliver IT Service improvements that can enable and drive the business.

Gain better control and visibility

Our scalable solution provides a well-structured data set and a single point of truth. This helps to give greater control and visibility over service performance, and supports better intelligence and smarter decision making.

Strengthen data security

KPMG Powered IT extends ServiceNow's out-of-the-box security controls with pre-built, industry leading practice models for data security and role-based security. You can be more confident of transforming IT services with reduced risk.

A platform for growth

ServiceNow provides a robust foundation for expansion to functions such as finance, HR and procurement. Governance, risk and compliance, financial management, security and identity and access management can easily be integrated across the enterprise, improving service management and supporting greater automation.

Benefit from enriched functionality

With KPMG Powered IT, you can benefit from regular updates to the ServiceNow platform, delivering enriched functionality via the cloud. You can eliminate the costs associated with upgrading on-premise technology and have access to the latest software to power IT service management.

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Why KPMG?

Experts in IT transformation

KPMG is a leading provider of cloud-enabled IT transformation solutions. Our experts in service and cloud transformation bring leading insight and industry know-how to your transformation. We can help you respond to the many aspects of change to ensure you achieve a transformation that delivers.

A leading ServiceNow provider

With over 550 service management practitioners and over 250 ServiceNow delivery specialists on and offshore, KPMG member firms know the ServiceNow platform inside out. We put this knowledge to work to get the best out of the platform for your business.



More than a technology consultancy

KPMG can help you plan and manage the business change necessary, to make service transformation a success through our People and Change practice.



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