Accelerating success

KPMG's Regulatory Documentation Management Solution

KPMG assists clients with transforming their policy assessment and implementation processes, enabling efficiency across the organization.

The current policy assessment process at health agencies is often manual, time-intensive, and cumbersome at leveraging institutional knowledge. As a result, agencies may experience various challenges related to policy assessment and implementation processes.

Lack of a robust regulatory documentation management capability

The lack of a thorough, accurate, and accessible regulatory documentation management capability may lead to inefficiencies in the policy assessment and implementation process when finalizing a policy.

Institutional knowledge losses

Losses in institutional knowledge can occur as staff transition out of an agency, such as the historical memory of the reason for—and evolution of—policy changes and supporting information.

Unnecessary resource expenditure

Agencies may encounter unnecessary resource expenditures from manually implementing back-end changes to business processes, operations, and systems as a result of additional regulatory requirements.

Silos in programmatic knowledge

Uncertainty around the office(s) or division(s) to contact with potential policy or regulatory changes can cause delays. Silos may also create barriers to learning about programs or policies across the organization.

How KPMG can help

KPMG assists agencies in developing and implementing a technology-enabled Regulatory Documentation Management Solution (RDMS) to transform their policy assessment and implementation processes, enabling efficiency across organizations.

RDMS capabilities

RDMS gives your agency the ability to:

- Link regulations with associated data elements—statute; proposed, interim final, and final rules; public comments; subregulatory guidance; program areas; metrics; and the federal health agency's goals—enabling informed and timely policymaking
- Provide multiuser views, control user permissions, and grant customized access to a variety of individuals
- Have a central repository where regulations and their associated data elements are entered once, reducing the effort expended by federal workers when HHS considers policy changes
- Catalog, index, and enable visualization of linked regulations and associated data elements to allow for easy, user-generated queries and results
- Enable transparency and effective information sharing among agency staff, including health policy analysts, operations staff, and information technology staff, enabling more efficient implementation of new regulations.

RDMS benefits

An RDMS can help agencies reduce costs and improve efficiencies in their policy assessments, specifically by:

- Reducing duplication of effort in identifying and researching regulations and associated data elements when considering a policy change
- Decreasing resource and financial burden through a central repository that serves as the "source of truth" for regulatory documentation and associated information
- Increasing institutional knowledge of stakeholder reactions to regulatory mandates across programs, minimizing the impact of staff turnover on the organization, and facilitating collaboration across divisions and programs
- Providing a more accessible view of their regulatory actions—such as identifying regulations that are viewed as burdensome to the stakeholder—to inform future rule-making.

Contact us

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