

# KPMG global tax department benchmarking

**Trends in technology and the tax department of the future — an excerpt from the overall data** 

KPMG International conducts an ongoing global survey of tax departments to establish meaningful benchmarking data for tax leaders around the world. With input from approximately 300 tax leaders in more than 30 countries, the survey results to date offer a look at the composition, responsibilities and priorities of the tax function today, and suggest how leading tax departments expect to transform over the next 5 years. This placemat focuses on the technology-related highlights from the survey.

kpmg.com/taxbenchmarking



# Key takeaways:

- Tax technology is a top investment area, second only to people.
- Many tax leaders lack confidence in the ability of their companies' systems to provide tax data.
- While compliance is the most-used type of software today, and most tax leaders plan to invest in country-by-country reporting tools in the next 5 years.

### kpmg.com

kpmg.com/socialmedia













## kpmg.com/app



entity. Although we endeavor to provide accurate and timely information, there can be no guarantee that such information is accurate professional advice after a thorough examination of the particula

© 2017 KPMG International Cooperative ("KPMG International"), a Swiss entity. Member firms of the KPMG network of independent firms are affiliated with KPMG International, KPMG International provides no does KPMG International have any such authority to obligate or bind any

The KPMG name and logo are registered trademarks or trademarks of

Publication name: KPMG Global Tax Department Benchmarking Publication number: 134032-G

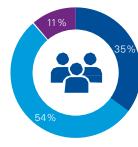
Publication date: January 2017

# Global tax department benchmarking

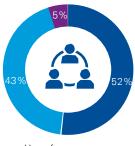
# Technology and the tax department of the future

# **Functional use of resources**

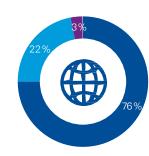
How resource models are expected to change in the next 5 years:



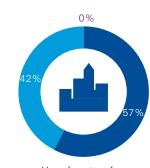
Total tax head count



Use of co-source resources from tax providers



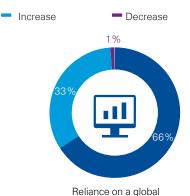
Use of offshore resources to take advantage of wage arbitrage



Use of center of excellence for key functions



Use of finance shared service centers within the organization



tax department resource model

Note: Totals might not add up to 100% due to rounding



**76%** do not yet have any full-time resources focused on tax technology

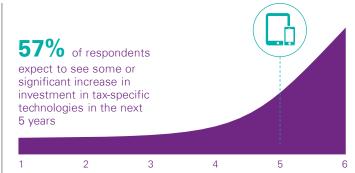
13% have one to five full-time resources focused on tax technology

14% have more than five full-time resources focused on tax technology

> Tax departments are investing an average of

of their operating

budget in tax





Over the next 5 years, most organizations expect to make a shift in the way they leverage the systems that















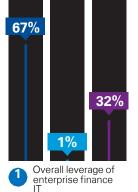
# **Technology investment**



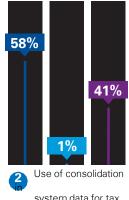


of organizations plan to acquire CbyC reporting software

supply tax information, with the following four areas expected to increase the most:

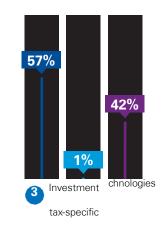


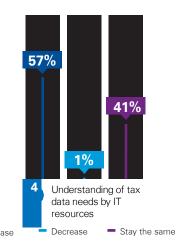
systems for tax purposes



system data for tax

purposes





Note: Totals might not equal to 100% due to rounding. Source: 2016 Tax Benchmarking Survey, KPMG International