

The new landscape of digital transformation

The new world of work

The pandemic has accelerated the development of different ways of working



A huge change

- 44% of organizations have shifted to allow employees to work from home. This has sped up the creation of new workforce models

Mixing it up

- Over the next **two** years the workforce is set to change dramatically. Future models will include a mix of human employees bolstered by automation and artificial intelligence

The right team

- It's expected that around 35% of employees will need to be reskilled or upskilled and 39% will continue to work remotely. On average, companies are likely to make 17% of the workforce redundant*

Bouncing back

- 65% of organizations have a business recovery strategy timeframe of 5-12 months. Only 14% have a strategy with a timeframe of more than a year

Base: 820 professionals involved with digital transformation strategy decisions

Source: A commissioned study conducted by Forrester Consulting on behalf of KPMG, April 2021

*Source: HR Pathfinders Report, 2020

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