



Reimagine the legal function

Legal Operations Transformation Services

Legal departments have an unprecedented opportunity to evolve their functions, transform their services and make a greater impact for their organizations.

Legal departments are operating in an environment with increased regulation, scrutiny and pressures on costs, yet must maintain a clear focus on providing value and a more efficient approach to legal service delivery. In today's environment, the pressure to reimagine the legal operating model has become even more acute. Organizations are looking to their legal leaders to reduce costs, increase visibility and predictive capabilities, enhance risk and governance processes and make data-driven decisions.

Our holistic approach supports you in building a legal operating model that matches the needs of the business and aligns with the organization's strategic objectives. We help you build on your success to deliver even more efficiently today and prepare you to continue accelerating and excelling in an ever more complex future.

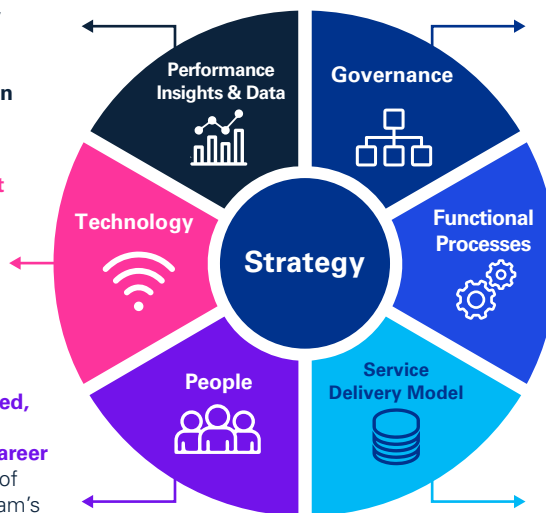
Using well-established methodologies, tools and approaches designed specifically for the legal function, our global team helps to drive change, delivering both tactical quick wins and strategic transformation.

The legal function target operating model

Do you have **suitable metrics** (KPIs and SLAs) in place? Are they supported by data collection and reporting **processes**? Are they **tracked**? Do you make **data-driven business decisions**?

Is your current technology stack **fit for purpose** and fully utilized by your team? Is it **integrated** with systems used by the broader business? Have you adopted modern solutions to **automate common tasks**?

Is your legal **team diverse, engaged, and innovative**? Are there clear pathways for **development and career progression**? Does the allocation of **roles and workload** reflect the team's capabilities and capacity?



Do **governance frameworks** exist to maintain clear oversight and control? Do the **team structure** and reporting lines fit your organization's needs? Are there **protocols** to manage access to sensitive or confidential information?

Are there **clear, documented processes** for tasks, activities and projects? Have you created fit-for-purpose **self-service tools** for stakeholders? Are **playbooks, SOPs and template precedents** available and updated frequently?

Does your legal function know **what** needs to be done, by **whom**, and **when** to outsource or digitize work? Are there **clear processes** for matter intake, allocation and management? Do you **evaluate external providers** against pre-determined metrics?

What we do

We help in-house legal teams transform to more effectively achieve operational and business excellence. We look at the entire legal operating model to help your team re-focus on high-value matters for your client, the business. By looking at improvement opportunities across people, process and technology, we help you enhance all three to add even more value — inside your organization and out.

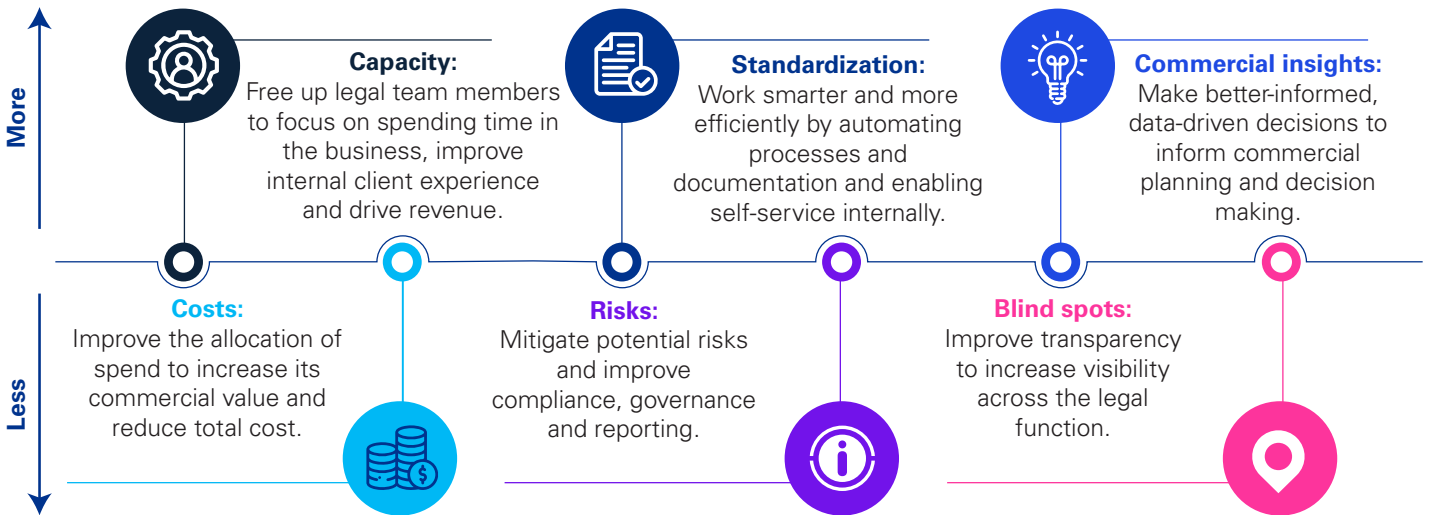
Our approach is simple: modernize, simplify and digitize. We can help you reinforce your legal team's position as an integral adviser to your organization, a team whose expertise is actively sought out to reduce risk, improve internal client experience and drive economic outcomes for the business.

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KPMG’s Global Legal Operations Transformation Services can help you build a competitive advantage and create a better experience for your team, your organization and your internal clients.



“ The team has been heroic in the amount you have got done! The ideas and concepts were brought together effectively and well summarized — a great body of information. ”

— Chief Administrative Officer and General Counsel, Global Financial Services Organization

“ Thank you for providing us with sustainable best practices and an unbeatable long term experience! ”

— General Counsel, Multinational Insurance Company

“ The quality of the team is awesome, you have a real consistency of approach. ”

— Chief of Staff, Global Asset Manager

“ The team is always accessible and on time, transparent in their analysis and delivered high quality results. ”

— General Counsel, Multinational Automotive Original Equipment Manufacturer

Contact us

To learn more about how we can support your legal department on the transformation journey, please contact one of our KPMG Global Legal Operations Transformation Services leaders.

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