



Press Briefing by the Information Regulator

20 September 2017



The Regulator has to date received 107 complaints

Although the Regulator is not yet fully operational, it has to date received 107 complaints relating to the unlawful processing of personal information relating to predominantly banking, insurance and telecommunications industries. The majority of these complaints relate to direct marketing through unsolicited electronic communications.



S 112(2) of POPIA empowers the Regulator to make Regulations

The draft Regulations (<http://www.justice.gov.za/inforeg/index.html>) were published for public comments on 8 September 2017. The closing date for public comments is 7 November 2017.



The Regulator has not made provision for Regulations relating to Section 112(2)(c) of POPIA

This provides for the processing of health information by certain responsible parties such as insurance companies, medical schemes and pension funds as provided for in Section 32(6) of POPIA. The Regulator is of the view that interested parties should make submissions in this regard.



It is envisaged that the draft Regulations will be submitted to Parliament for tabling in February 2018.

The anticipated date of publication of the final Regulations is April 2018. Members of the Regulator took office on 1 December 2016.