KPMG

TechnologyOne Delivery Partner

A business-led partnership for the priorities that matter most

Turning Platform Demand Into University Outcomes

Faced with regulatory change, funding pressures and growing complexity, universities are looking to unlock greater value from their TechnologyOne investment while improving operational efficiency and the student experience. KPMG brings together delivery leadership, student administration expertise and specialist resources in a scalable partnership, helping universities continuously optimise TechnologyOne, improve operations and respond to emerging business priorities.

What This Means For You

Better Student + Staff Experience

Uplift student experience and remove lifecycle administration friction through process redesign, streamlined work practices and targeted platform change.

Value faster, more consistent service

More Value From TechnologyOne

Increase utilisation, adopt new functionality and features faster and replace manual work with delivered platform capability.

Value more return from existing investment

Compliance Readiness

Respond confidently to legislative change with specialised TCSI support and sector-informed technical solutions.

Value lower risk and better change readiness

Greater Delivery Capacity

Flex business and technical capability around priority work without relying on scarce permanent capacity.

Value more progress across the roadmap

Why KPMG Is Different

University Expertise

A proven university Delivery Lead aligns Registrar, CIO and business owners, frames the problem and remains accountable through value realisation.

Business + Technology

Business analysts, TechnologyOne specialists and technical experts work as one team to solve the business problem, not just the system issue.

Flexible Capacity

Effort flexes across the roadmap, with specialist capacity mobilised when priorities, releases or implementation demand it.

TICKET RESOLUTION → OUTCOMES + CONTINUOUS IMPROVEMENT
PLATFORM STABILITY → BENEFIT REALISATION

KPMG

©2026 KPMG, an Australian partnership and a member firm of the KPMG global organisation of independent member firms affiliated with KPMG International Limited, a private English company limited by guarantee. All rights reserved. The KPMG name and logo are trademarks used under license by the independent member firms of the KPMG global organisation.

Liability limited by a scheme approved under Professional Standards Legislation.

Capacity follows the highest-value business problems

An experienced university Delivery Lead brings the business and technology agenda together, then mobilises the right KPMG capability to deliver meaningful outcomes.

How The Partnership Works

One Roadmap For Tactical + Strategic Demand

Strategic priorities, operational pain points and legislative, vendor or technology change enter one backlog. Registrar, CIO and business owners jointly prioritise work using impact, urgency, risk, dependencies, effort and expected value-not simply the age or volume of tickets.

An Accountable Delivery Lead

The Delivery Lead is a proven university leader-not an account manager. They frame the business problem before work starts, align stakeholders, facilitate roadmap decisions, assign the right team to each priority and report on outcomes, risks and capacity.

Capability Mobilised Around Each Problem

KPMG brings business analysts, TechnologyOne product experts and technical specialists together as required. The team can address platform utilisation, configuration and upgrades, business process optimisation, reporting and automation, TCSI support, delivery and implementation, data migration and integration, and advisory needs.

Iterative Delivery With University Teams + Vendors

The team designs, builds, tests, implements and embeds change alongside university subject-matter experts, technology teams and relevant vendors. Knowledge transfer, training and post-go-live refinement help the institution sustain the change.

Value Realisation Shapes The Next Priorities

Adoption, operational KPIs and benefits are measured-not just activity. Outcomes such as improved student and staff experience, more efficient processes, lower risk, better platform utilisation and greater delivery velocity feed back into the roadmap.

FLEX CAPACITY ACROSS THE ROADMAP

Hours can be managed across the roadmap period, including more front-end effort or extra resources during implementation. Additional days and separate projects can be added where required.

Delivery At A Glance

Frame
What's the real pain point - and, what's the root cause of it

Prioritise
What matters most? Impact, risk, urgency or dependencies?

Mobilise
Who do we need and when do we need them?

Deliver
What will it take to design, build, test and implement?

Realise Value
Is it working - and are we seeing the benefits?

Flexible Partnership
We bring in the right support at the right time.

Contact Us



Leah Bromillow
Director
T: +61 8 9263 7406
E: lbromilow@kpmg.com.au

KPMG.com.au

The information contained in this document is of a general nature and is not intended to address the objectives, financial situation or needs of any particular individual or entity. It is provided for information purposes only and does not constitute, nor should it be regarded in any manner whatsoever, as advice and is not intended to influence a person in making a decision, including, if applicable, in relation to any financial product or an interest in a financial product. AI may have been used to support the drafting of this document, however, any generated content will have undergone human review in accordance with KPMG's AI Policy and Trusted AI Framework. Although we endeavour to provide accurate and timely information, there can be no guarantee that such information is accurate as of the date it is received or that it will continue to be accurate in the future. No one should act on such information without appropriate professional advice after a thorough examination of the particular situation.

To the extent permissible by law, KPMG and its associated entities shall not be liable for any errors, omissions, defects or misrepresentations in the information or for any loss or damage suffered by persons who use or rely on such information (including for reasons of negligence, negligent misstatement or otherwise).

©2026 KPMG, an Australian partnership and a member firm of the KPMG global organisation of independent member firms affiliated with KPMG International Limited, a private English company limited by guarantee. All rights reserved.

The KPMG name and logo are trademarks used under license by the independent member firms of the KPMG global organisation.

Liability limited by a scheme approved under Professional Standards Legislation.