

# Implementation of Shared Services

Optimizing return on investment during the build-phase

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Optimizing return on investment during the build-phase involves effectively managing costs and ensuring timely completion of tasks.

## Your key questions, challenges and objectives



- Reach efficiency gains by centrally bundled and harmonized processes
- Reduce costs by labor arbitrage and large-scale effects
- Meet compliance requirements by central expert know-how (center of expertise)
- Enhance processes by central digitalization and continuous improvement

## How we support



- Feasibility study: Data collection, target operating model, business case
- Design phase: Process & system design, activity split, roles & responsibilities, org chart, service level, reporting
- Implementation: Wave planning, roll-out management, work-shadowing, training, process improvement
- Maturity assessment: Benchmarking, target sizing, fit gap analysis,
- Shared service optimization: Best practice workshops, definition of measure cards, implementation of measures
- Functional areas: Enabling functions like accounting, controlling, HR, payroll, IT, sales, procurement



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## Examples of relevant credentials



Pre-phase – Site selection  
and state subsidies



Pre-phase – Other



Build-phase – Core business



Build-phase – Support processes



### Finance & Sales SSC Detailed Design

Conducting the detailed  
design for the  
centralization of finance  
and controlling processes

2023 – ongoing



### Finance SSC Detailed Design

Conducting the detailed  
design for the  
centralization of finance  
processes

2023 – ongoing



### Design & Roll Out of a GBS Organization

Implementation of  
finance and HR shared  
services in 44 countries  
worldwide

2021 – ongoing



### Design of Global Payroll Processes

Design of global payroll  
processes by leveraging  
end-to-end process  
model and more central  
SSC structures

2023 – ongoing