

KPMG2025 Global CEO Outlook

CEOs doubling down on Al and talent investment as the keys to resilience and growth

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The world continues

to face geopolitical tensions and economic uncertainty – but KPMG's 11th CEO Outlook shows that leaders are positive, if cautious, about the future. •

Despite confidence in the global economy falling to pandemic levels, **79 percent** of CEOs are optimistic about their own organizations' prospects and are strongly backing a combination of investment in Al (**71 percent**) and retaining and retraining of high-potential talent (**71 percent**) to sustain and fuel future growth.

Most CEOs (**72 percent**) have already adjusted their growth strategies to tackle ongoing, interconnected challenges. Looking ahead, the majority anticipate rising revenues and an increased workforce over the next three years. Expectations for Al investment returns have also accelerated, with most leaders now predicting results within one to three years—far sooner than the three to five years projected in 2024.

72% adjusted growth strategies to tackle ongoing challenges

RIII Thomas CEO

"It's clear from our findings that CEOs are finding opportunities from disruption by investing boldly in technology, innovation and talent.

With what we are seeing there's a careful balance required between innovation and responsibility. CEO responses on Al exemplify this, with leaders recognizing the need to embrace innovation while managing concerns over ethics, regulation, upskilling and access to talent.

Ultimately, the leaders who can embrace market volatility and focus investments in the right strategic areas for their organization will be the ones best placed to unlock new opportunities and build sustainable, long-term growth.



In this complex environment, CEOs acknowledge they must rethink their organizations' roles and capabilities as well as adapting their growth strategies. Greater agility and faster decision-making (26 percent), transparency in communication (24 percent), and the ability to identify, prioritize and manage risks (23 percent) are seen as the top leadership capabilities needed today.

In terms of risks, economic uncertainty is seen as the top threat by CEOs – and risk resilience remains an indispensable attribute. This applies across multiple domains including technology (cybersecurity, data protection, ethical use of AI), talent (skills shortages and a pressing upskilling need, especially around AI) and ESG (navigating an increasingly politicized and polarized world, meeting the rising regulatory and reporting requirements relating to sustainability).

It's a complex picture that is both challenging and energizing CEOs as they pursue growth, organizational prosperity and sustainable practices that will safeguard the business for the long term. The pressures are considerable – but so are the anticipated rewards for those organizations that can grasp the opportunities while tightly managing the risks.

CEOs acknowledge they must adapt their growth strategies



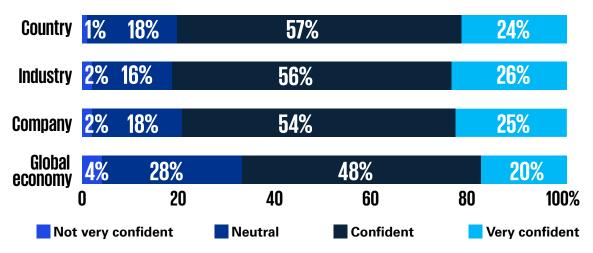
Economic Outlook

CEOs back their businesses despite economic uncertainty

CFOs hack their husine

Amidst ongoing geopolitical volatility, CEOs' confidence in the global economy has fallen to its lowest level (68 percent) in five years, down from **72 percent** a year ago. Despite this dip, they remain positive about the prospects for their own organizations with **61 percent** forecasting earnings increases of **2.5 percent** or more over the next three years.

Confidence in growth prospects



To mitigate structural risks and ensure competitiveness, CEOs are signaling intent through investment in people, AI, M&A and organizational design. Ninety-two percent of leaders plan to increase headcount, while 69 percent are allocating up to a fifth of their budget on Al. Additionally, 89 percent anticipate M&A with moderate to significant impact over the next three years. Resilience and targeted investment in these areas are seen as the best strategies for addressing the structural risks and shifting dynamics faced by business leaders globally.

The top pressures influencing investment decisions are being mitigated in several ways, including:

- Cybersecurity and digital risk resilience (39 percent)
- Regulatory compliance and reporting (36 percent)
- Al integration into operations and workflow (34 percent)

CEOs are also acknowledging the increasing challenges of their roles – 59 percent believe that expectations and complexity have evolved significantly in the last five years with nearly a quarter (23 percent) singling out Al and broader digital literacy as essential leadership skills. In addition, 80 percent of leaders say they feel under more pressure to ensure the long-term prosperity of the business. However, this is much the same as a year ago - despite the turbulence, business leaders feel well-equipped to navigate what has become a persistently disruptive business environment. Change and challenge have become the 'new normal' and leaders are rising to the occasion.



Technology & Al

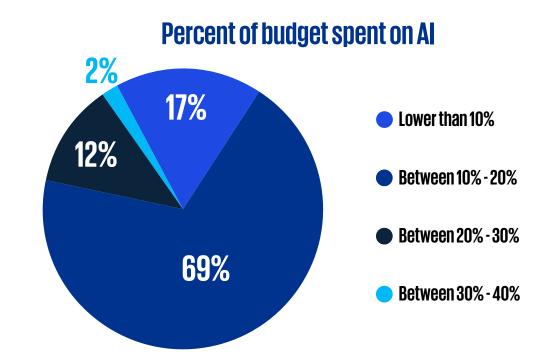
CEOs forge ahead with Al investment and adoption while balancing risk



CEOs forge ahead with investment and adoption

To navigate a shifting economic landscape, leaders continue to double down on AI and technological innovation. Over seven in ten CEOs (71 percent) say that AI is a top investment priority, a significant increase from a year ago (64 percent), and over two-thirds (69 percent) are allocating 10-20 percent of their budget on Al spending. At the same time, there is growing confidence about 'time-to-value', with 67 percent anticipating return on investment in one-to-three years. This marks a notable shift from a year ago, when the majority (63 percent) did not expect to achieve ROI until three to five years.

Overall, confidence around Al is strong, with 74 percent of leaders believing that their organization can keep pace with the rapid development of Al and its effects on adoption, operations or workflow. There is also high confidence (89 percent) that boards are equipped to navigate the adoption of advanced technologies to drive business growth.



CEOs are investing in Al with greater confidence – not just because of its promise, but because of the measurable value they are seeing and the rapid emergence of agents, making expected returns more accessible and scalable. Leading organizations are integrating Al into the core of their business strategies and investing in what's needed for success: quality data, workforce readiness, and responsible Al governance built both for trust and agility.



CEOs see experimentation as a critical step in scaling Al adoption: 84 percent believe that employee experimentation, at all levels, is key and that everyone should be encouraged to take part. Leaders also recognize that transparency and openness about AI is essential. Nearly half (46 percent) say they are communicating openly with employees about the potential impact of AI on roles.

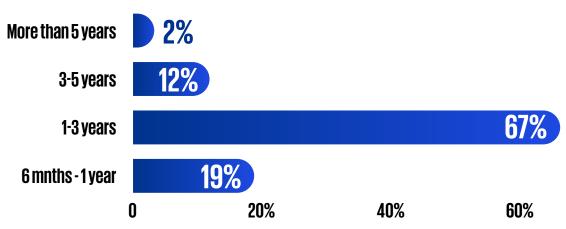
In a sign of how guickly AI is evolving, the majority of CEOs (57 percent) expect agentic Al to have a significant impact on their organization alongside generative Al.

But it is this very speed of change that also creates challenges. Although three-quarters (76 percent) of leaders say that their organization is ready for the integration of Al through robust governance, they also recognize a number of key issues to navigate, including:

- Ethical challenges (59 percent)
- Data readiness (52 percent)
- Lack of regulation (50 percent)

Regulation is a critical question on the minds of CEOs. Sixty-nine percent say the pace of regulation - its ability to keep up with the technology itself – will be a barrier to success.

Anticipated return on Al investment





Talent

Competition for Al skills is a key focus for CEOs

Competition for Al skills ie a key focue for CFA

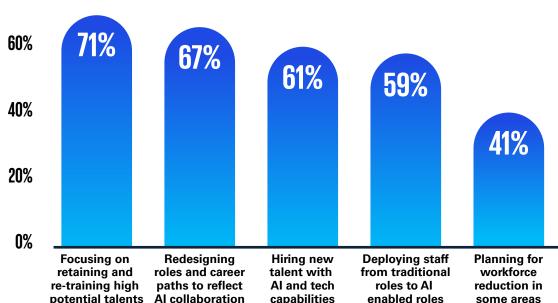
Recognizing that the workforce is central to utilizing and making productivity gains through AI, CEOs are committed to people-led deployment of new technologies. Business leaders are reshaping workforces at speed: retraining, hiring and redesigning roles to embed Al.

A strong majority of CEOs (77 percent) agree that workforce AI readiness and upskilling will impact their organization's prosperity over the next three years. However, with a limited Al-related talent pool, it is also a major competitive issue: 70 percent of leaders agree that competition for AI talent could constrain their organization's success.

In response, boardrooms are taking active steps. Seventy-nine percent of CEOs say that Al has already made them rethink how they train and develop employees. Over seven in ten (71 percent) are focusing on retaining and retraining high-potential talent, while 61 percent are actively hiring new talent with Al and broader technology skills.

Engaging employees in this transition is crucial, but CEOs acknowledge that this will require focus and support. Sixty-three percent are concerned about the possible impact of AI on company culture. Additionally, a third (33 percent) recognize that some employees' unwillingness to adopt new technologies and adapt to changes poses a challenge.

Long-term workforce strategy in response to Al 80% 60%



Al is not the only concern for business leaders regarding their workforce. Labor market shifts and demographic changes - particularly an aging workforce - are seen by 88 percent of leaders as having a moderate to high impact on recruitment, retention and culture. Nearly a third (30 percent) of CEOs highlight growing generational gaps on key future skills, while a quarter (24 percent) are worried about the number of employees retiring, coupled with a lack of skilled workers to replace them. Managing the multi-generational workplace has become a new strategic item on the boardroom agenda.

30% highlight growing generational gaps on key future skills

As people are on the front-line of utilizing AI in their daily roles, upskilling and equipping them for the task has become an enormous area of focus. At the same time, the scramble to attract skilled AI talent will only intensify. This is where a rounded and people-centered employee value proposition continues to be key - because it's the human factors that will attract talent. Making this resonate across the widening generational spread is another critical factor that CEOs and people leaders are grappling with in an ever-more complex world.



ESG

CEOs indicate rising confidence in meeting climate targets



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While attitudes toward ESG vary across regions, the KPMG 2025 CEO Outlook indicates that most corporate leaders remain strongly committed to their sustainability goals and are increasingly confident in meeting them.

In particular, **61 percent** of CEOs say they are on track to hit their 2030 net-zero targets, compared to just 51 percent a year ago. This may be due to businesses reviewing and reassessing their interim climate goals to be more realistic and aligned with core business strategy.

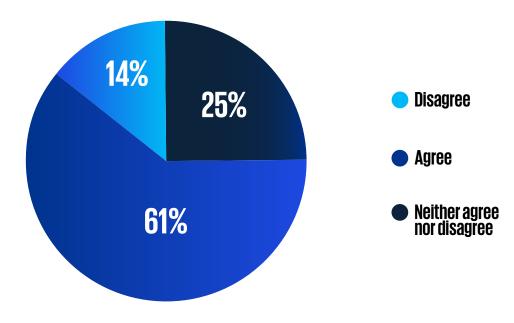
on track to hit 2030 net zero targets

The biggest hurdles to overcome in terms of achieving net zero or similar climate ambitions are seen to be the complexity of decarbonizing supply chains (cited by 25 percent of CEOs) and a lack of skills and expertise to successfully implement solutions (21 percent). Cost is seen as a lesser issue - cited by 11 percent of leaders, broadly the same as a year ago.

Increasingly, CEOs are recognizing the potential of AI to support their decarbonization and sustainability efforts. The top use cases include:

- Improving sustainability-related data quality and reporting (79 percent)
- Identifying opportunities for resource efficiency (79 percent)
- Reducing emissions and improving energy efficiency (78 percent)

Confidence in achieving net-zero goals

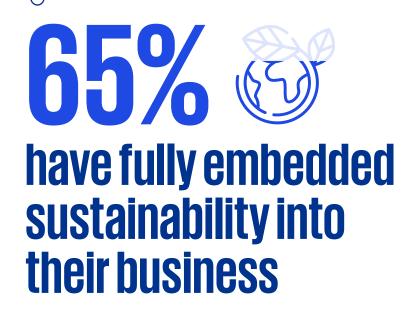


I am encouraged that, despite the challenging macro conditions, leaders remain strongly committed to ESG issues. The leap in confidence around net-zero sends out a positive signal and could help build momentum toward achieving collective decarbonization goals. More broadly, CEOs continue to regard community engagement as key – but we also see this becoming more nuanced. Eighty-three percent of leaders say there is an increasing need to balance local and centralized approaches that address changing political landscapes, conflicts and the near- and long-term impact of climate change on the communities in which they operate.



Another priority is ESG reporting with half (51 percent) of corporate leaders saying they are prioritizing compliance and reporting standards to meet evolving investor and regulatory demands.

Two-thirds (65 percent) of CEOs say that they have fully embedded sustainability into their business and believe it is critical to their long-term success. However, there is still work to be done when it comes to incorporating sustainability considerations into capital expenditure decisions, with only 29 percent saying that they are comprehensively integrated.



About the KPMG CEO Outlook

The 11th edition of the KPMG CEO Outlook, conducted with 1,350 CEOs between 5 August and 10 September 2025, provides unique insight into the mindset, strategies and planning tactics of CEOs.

All respondents oversee companies with annual revenues over US\$500M and a third of the companies surveyed have more than US\$10B in annual revenue. The survey included CEOs from 11 key markets (Australia, Canada, China, France, Germany, India, Italy, Japan, Spain, UK and US) and 12 key industry sectors (asset management, automotive, banking, consumer and retail, energy, infrastructure, healthcare, insurance, life sciences, manufacturing, technology, and telecommunications).

NOTE: some figures may not add up to 100 percent due to rounding.



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