

Mass matters

Managing complex legal work at scale.

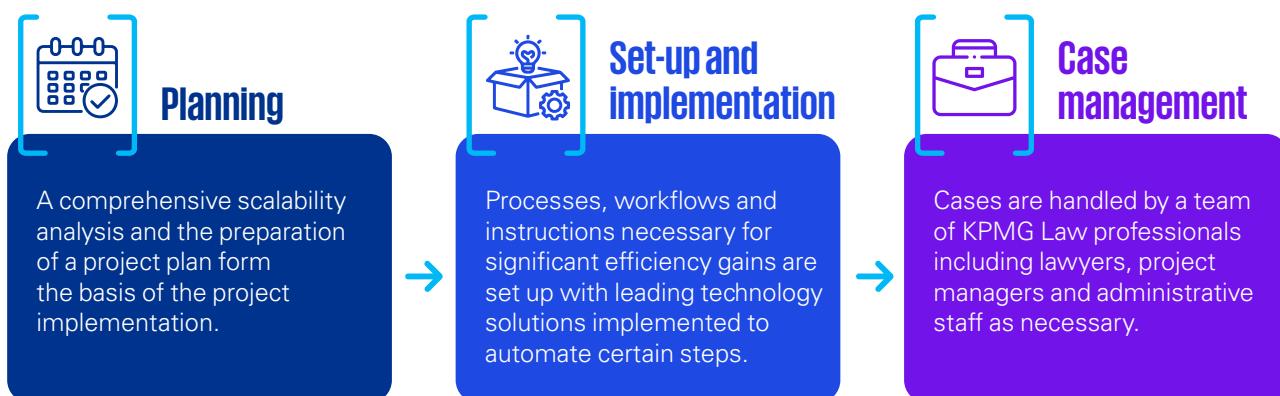
Mass procedures, such as customer claims, contract revocations, data breaches and complaints, are increasingly confronting many companies and legal departments with challenges in terms of both time and organization. In addition to assessing complex legal issues, affected companies often struggle with the necessary efficient handling of such situations that requires an adequate process set-up and project management, as well as the use of technology (where possible and appropriate). Against this background, we believe these companies are looking for a reliable partner that can handle mass proceedings effectively and in a resource-saving manner.

Similarly, in the public sector, governmental bodies are facing high volumes of applications for grants, for example with respect to climate change or energy cost support programs. Often, these institutions do not have the personal and technical capacities to process such applications. As a result, subsidies may not be paid out in due time. A partner with the necessary personal and technical skills can support them in handling these high-volume cases.

How KPMG Law can help

The KPMG Law team of over 3,750 lawyers across more than 80 jurisdictions worldwide have experience handling mass procedures efficiently, which can help reduce cost savings. Our experience ranges from the management of more than 35,000 litigation procedures, 50,000 claims in an insolvency case and up to 15,000 customer complaints.

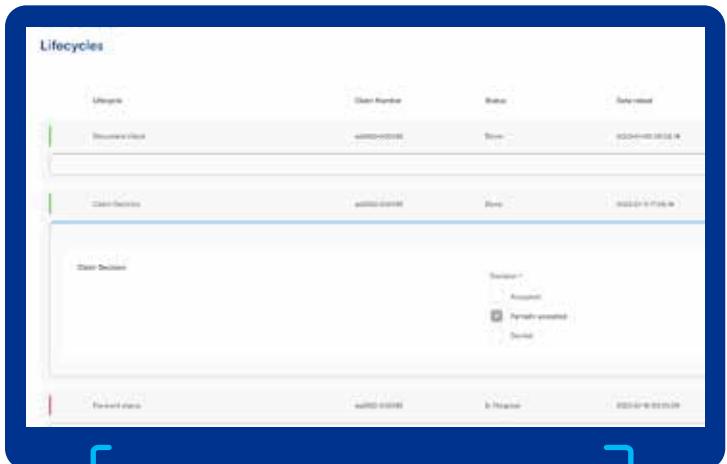
We implement projects for the management of mass proceedings in three phases. In all phases, KPMG Law combines project management, technical and legal skills. Experienced professionals are mapped to each of the clearly defined process steps. As a result, an efficient project set-up is established and clients can rely on a clear cost structure.



Mass cases platform

Whether for **contract modifications, settlements, judicial** or other **proceedings**, our mass cases platform provides an automated end-to-end workflow. It enables your team to manage, process and complete large-volume cases and peaks. Our professionals can support you at every step from a consulting and technical perspective.

- **Efficient workflows and enhanced results**
Enhance processing times and experience fewer manual errors due to reduced human touchpoints.
- **Reduced costs and increased profitability**
Handle mass cases at scale and with automations where possible.
- **Seamless collaboration**
Communicate more easily with your clients, teams and KPMG professionals via the platform.
- **Enhanced customer experience**
Efficient, personal and accurate settlement times and communications.
- **Efficient set-up**
We set up and customize the platform to your needs and the required languages.



Complete cases or decide if further steps are needed.



Through **KPMG Digital Gateway for Law** you have access to the full suite of KPMG's technology solutions. With this proprietary, cloud-based platform, your team will have the potential to maintain accurate corporate information and access it quickly, have visibility over upcoming deadlines and easily run company reports and produce group structure charts.

kpmg.com/digitalgatewayforlaw

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