

Trust, attitudes and use of artificial intelligence: A global study 2025



Chile insights

Societal indicators

Trust and acceptance

45% willing to trust AI

79% accept or approve of AI

Chileans are more optimistic than worried or excited about AI

AI benefits

91% expect AI to deliver on a range of benefits

81% personally experienced or observed benefits from AI use

Top benefit: **90%** report reduced time spent on mundane or repetitive tasks

AI risks

27% believe risks of AI outweigh the benefits

85% concerned about negative outcomes from AI

46% personally experienced or observed negative outcomes from AI

Responsible AI

- 78% believe AI regulation is required
- 11% aware of AI regulations and policies in their country
- 43% believe current safeguards are sufficient
- Chileans expect co-regulation with government oversight and international laws

AI-generated misinformation

- 73% unsure online content can be trusted as may be AI-generated
- 72% concerned elections manipulated by AI-generated content or bots
- 90% want laws and action to combat AI-generated misinformation

Top risk:

64%

report experiencing the loss of human interaction and connection due to AI

AI literacy

58% feel they have the skills and knowledge to use AI appropriately

43% have formal or informal training in AI or related fields

77% feel they can use AI tools effectively

Workplace indicators

AI in the workplace



Worker reliance on AI

32%

felt they couldn't complete their work without the help of AI

39%

relied on AI to do a task rather than learning how to do

54%

concerned about being left behind if they don't use AI at work

Complacent use of AI

39%
47%

used AI at work in inappropriate ways

37%

used AI in ways that contravene policies and guidelines

62%

relied on AI output at work without evaluating its accuracy

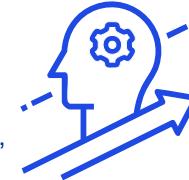
43%

presented AI-generated content as their own

Impacts of AI on work

56+%

report increased efficiency, quality of work, and innovation



39%

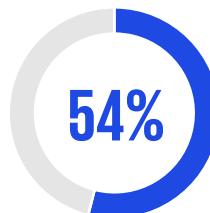
report increased revenue generating activity

However,

23+%

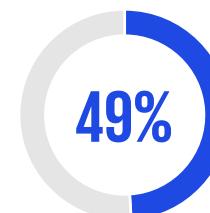
report increased workload, stress and pressure

AI governance at work



56%

provide training in responsible AI use



Reflections of employee beliefs about their organization

33%

AI has increased compliance and privacy risks

47%

report key aspects of their work can be performed by AI



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The University of Melbourne research team led the design, conduct, data collection, analysis and reporting of this research.

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