

Trust, attitudes and use of artificial intelligence: A global study 2025

India insights

Societal indicators

Trust and acceptance

76% willing to trust AI

90% accept or approve of AI

Indians are more optimistic and excited than worried about AI

AI benefits

94% expect AI to deliver on a range of benefits

86% personally experienced or observed benefits from AI use

Top benefit: **90%** report improved accessibility and effectiveness from AI

AI risks

22% believe risks of AI outweigh the benefits

78% concerned about negative outcomes from AI

54% personally experienced or observed negative outcomes from AI

Responsible AI

- 48% believe AI regulation is required
- 41% aware of AI regulations and policies in their country
- 73% believe current safeguards are sufficient
- Indians expect a comprehensive regulatory approach to AI

AI-generated misinformation

- 71% unsure online content can be trusted as may be AI-generated
- 64% concerned elections manipulated by AI-generated content or bots
- 87% want laws and action to combat AI-generated misinformation

Top risk:

60%

report experiencing the loss of human interaction and connection due to AI

AI literacy

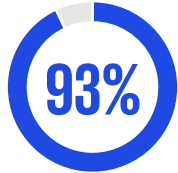
78% feel they have the skills and knowledge to use AI appropriately

64% have formal or informal training in AI or related fields

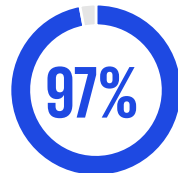
83% feel they can use AI tools effectively

Workplace indicators

AI in the workplace



employees report their organization uses AI



intentionally use AI at work

Worker reliance on AI

67%

felt they couldn't complete their work without the help of AI

71%

relied on AI to do a task rather than learning how to do

70%

concerned about being left behind if they don't use AI at work

Complacent use of AI

70%

used AI at work in inappropriate ways

73%

made mistakes in their work due to AI

72%

used AI in ways that contravene policies and guidelines

81%

relied on AI output at work without evaluating its accuracy

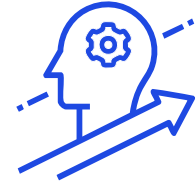
79%

presented AI-generated content as their own

Impacts of AI on work

82+%

report increased efficiency, quality of work, and innovation



77%

report increased revenue generating activity

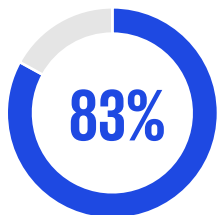
However,

44+%

report increased workload, stress and pressure

AI governance at work

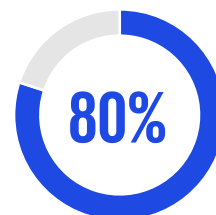
Reflections of employee beliefs about their organization



have an AI strategy

86%

provide training in responsible AI use



have policies and practices governing responsible use

62%

AI has increased compliance and privacy risks

72%

report key aspects of their work can be performed by AI



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The University of Melbourne research team led the design, conduct, data collection, analysis and reporting of this research.

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