

Trust, attitudes and use of artificial intelligence: A global study 2025



Mexico insights

Societal indicators

Trust and acceptance

51% willing to trust AI

80% accept or approve of AI

Mexicans are more optimistic than excited or worried

AI benefits

91% expect AI to deliver on a range of benefits

79% personally experienced or observed benefits from AI use

Top benefit: **88%** report reduced time spent on mundane or repetitive tasks

AI risks

30% believe risks of AI outweigh the benefits

85% concerned about negative outcomes from AI

42% personally experienced or observed negative outcomes from AI

Responsible AI

- 70% believe AI regulation is required
- 13% aware of AI regulations and policies in their country
- 45% believe current safeguards are sufficient
- Mexicans expect co-regulation with government oversight and international laws

AI-generated misinformation

- 68% unsure online content can be trusted as may be AI-generated
- 72% concerned elections manipulated by AI-generated content or bots
- 86% want laws and action to combat AI-generated misinformation

Top risk:

55%

report experiencing the loss of human interaction and connection due to AI

AI literacy

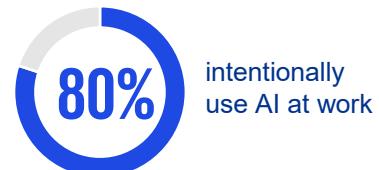
63% feel they have the skills and knowledge to use AI appropriately

46% have formal or informal training in AI or related fields

75% feel they can use AI tools effectively

Workplace indicators

AI in the workplace



Worker reliance on AI

42% felt they couldn't complete their work without the help of AI

47% relied on AI to do a task rather than learning how to do

59% concerned about being left behind if they don't use AI at work

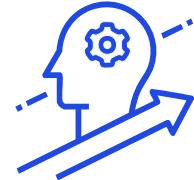
Complacent use of AI

42% used AI at work in inappropriate ways
53% made mistakes in their work due to AI

44% used AI in ways that contravene policies and guidelines
68% relied on AI output at work without evaluating its accuracy
47% presented AI-generated content as their own

Impacts of AI on work

59+% report increased efficiency, quality of work, and innovation

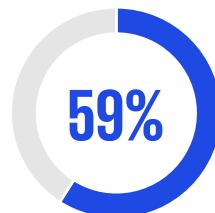


46% report increased revenue generating activity

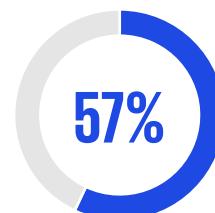
However,

27% report increased workload, stress and pressure

AI governance at work



64% provide training in responsible AI use



Reflections of employee beliefs about their organization

32%

AI has increased compliance and privacy risks

51%

report key aspects of their work can be performed by AI



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The University of Melbourne research team led the design, conduct, data collection, analysis and reporting of this research.

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