



# Trust, attitudes and use of artificial intelligence: A global study 2025



### **Societal indicators**

### Trust and acceptance

41%

willing to trust Al

**77%** 

accept or approve of AI

The Polish are both optimistic and worried about Al

### Responsible Al

- 59% believe AI regulation is required
- 10% aware of AI regulations and policies in their country
- 47% believe current safeguards are sufficient
- The Polish expect government regulation and co-regulation with industry, as well as international regulations and laws

### Al benefits

**87%** 

expect AI to deliver on a range of benefits

66%

personally experienced or observed benefits from AI use

Top benefit: **76%** report improved efficiency and accessibility from AI

### **Al-generated misinformation**

- 69% unsure online content can be trusted as may be Al-generated
- 54% concerned elections manipulated by Al-generated content or bots
- 86% want laws and action to combat Al-generated misinformation

### Al risks

30%

believe risks of Al outweigh the benefits

2% conce outco

concerned about negative outcomes from Al

personally experienced or observed negative outcomes from AI

### Top risk:

54%

report experiencing misinformation and disinformation due to Al

### **Al literacy**

**54%** 

feel they have the skills and knowledge to use Al appropriately 29%

have formal or informal training in Al or related fields

**60%** 

feel they can use Al tools effectively

## **Workplace indicators**

Al in the workplace



employees report their organization uses Al



### Worker reliance on Al

felt they couldn't complete their work without the help of Al

relied on AI to do a task rather than learning how to do 49%

concerned about being left behind if they don't use Al at work

### Complacent use of Al

used AI at work in inappropriate ways

made mistakes in their work due to Al

used AI in ways that contravene policies and guidelines

relied on AI output at work without evaluating its accuracy

Reflections of employee beliefs about their organization

presented Al-generated content as their own

### Impacts of AI on work

report increased efficiency, quality of work and innovation



report increased revenue generating activity

However.

report increased workload, stress and pressure

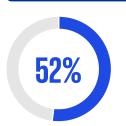
### 31%

Al has increased compliance and privacy risks

### 34%

report key aspects of their work can be performed by AI

### Al governance at work



have an Al strategy

provide training in responsible AI use





have policies and practices governing responsible use







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The University of Melbourne research team led the design, conduct, data collection, analysis and reporting of this research.

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