



# Trust, attitudes and use of artificial intelligence: A global study 2025



## **Societal indicators**

#### Trust and acceptance

**62%** 

willing to trust Al

**84%** 

accept or approve of AI

People in Saudi Arabia are more optimistic and excited than worried about AI

#### Responsible Al

- 60% believe AI regulation is required
- 33% aware of AI regulations and policies in their country
- 68% believe current safeguards are sufficient
- People in Saudi Arabia expect a comprehensive regulatory approach to AI

#### Al benefits

89%

expect AI to deliver on a range of benefits

**86%** 

personally experienced or observed benefits from Al use

Top benefit: 91% report improved efficiency from AI

#### **Al-generated misinformation**

- 68% unsure online content can be trusted as may be Al-generated
- 56% concerned elections manipulated by Al-generated content or bots
- 87% want laws and action to combat Al-generated misinformation

#### Al risks

21%

believe risks of Al outweigh the benefits

**73%** 

concerned about negative outcomes from Al

**47%** 

personally experienced or observed negative outcomes from AI

#### Top risk:

56%

report experiencing the loss of human interaction and connection due to Al

#### **Al literacy**

66%

feel they have the skills and knowledge to use Al appropriately 60%

have formal or informal training in Al or related fields

**78%** 

feel they can use Al tools effectively

## **Workplace indicators**

#### Al in the workplace



employees report their organization uses AI



intentionally use AI at work

illy work - used AI at work in inappropriate ways

**58%** 

made mistakes in their work due to Al

47%

used Al in ways that contravene policies and guidelines

**70%** 

relied on Al output at work without evaluating its accuracy

Reflections of employee beliefs about their organization

**67%** 

presented Al-generated content as their own

#### Worker reliance on Al

**57%** 

felt they couldn't complete their work without the help of Al 61%

relied on AI to do a task rather than learning how to do 60% concerned abo being left behin

concerned about being left behind if they don't use Al at work

### Complacent use of Al

**75**+%

report increased efficiency, quality of work, and innovation

Impacts of AI on work



62%

report increased revenue generating activity

However,

**33+%** report increased workload, stress and pressure

39%

Al has increased compliance and privacy risks

66%

report key aspects of their work can be performed by Al

#### Al governance at work



have an Al strategy

**75%** provide training in

responsible AI use





have policies and practices governing responsible use







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