

Trust, attitudes and use of artificial intelligence: A global study 2025



Singapore insights

Societal indicators

Trust and acceptance

50% willing to trust AI

75% accept or approve of AI

Singaporeans are both optimistic and worried about AI

AI benefits

83% expect AI to deliver on a range of benefits

78% personally experienced or observed benefits from AI use

Top benefit: **88%** report improved efficiency and reduced time spent on mundane or repetitive tasks due to AI

AI risks

25% believe risks of AI outweigh the benefits

81% concerned about negative outcomes from AI

49% personally experienced or observed negative outcomes from AI

Responsible AI

- 67% believe AI regulation is required
- 24% aware of AI regulations and policies in their country
- 52% believe current safeguards are sufficient
- Singaporeans expect co-regulation with government oversight and international laws

AI-generated misinformation

- 75% unsure online content can be trusted as may be AI-generated
- 66% concerned elections manipulated by AI-generated content or bots
- 89% want laws and action to combat AI-generated misinformation

Top risk:

65%

report experiencing the loss of human interaction and connection due to AI

AI literacy

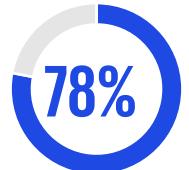
46% feel they have the skills and knowledge to use AI appropriately

45% have formal or informal training in AI or related fields

61% feel they can use AI tools effectively

Workplace indicators

AI in the workplace



employees report their organization uses AI



intentionally use AI at work

Worker reliance on AI

45%

felt they couldn't complete their work without the help of AI

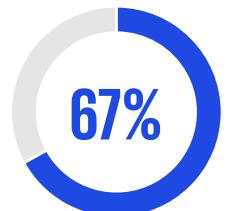
51%

relied on AI to do a task rather than learning how to do

66%

concerned about being left behind if they don't use AI at work

AI governance at work



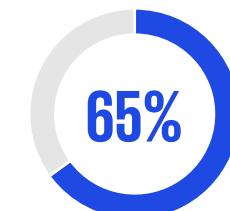
have an AI strategy

69%

provide training in responsible AI use



Reflections of employee beliefs about their organization



have policies and practices governing responsible use



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The University of Melbourne research team led the design, conduct, data collection, analysis and reporting of this research.

Citation: Gillespie, N., Lockey, S., Ward, T., Macdade, A., & Hassed, G. (2025). Trust, attitudes and use of artificial intelligence: A global study 2025. The University of Melbourne and KPMG.

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